Mission: To promote hope, recovery, resilience and advance health equity in Washtenaw County by providing, high quality, integrated behavioral health services to adults and youth with intellectual/development disabilities, mental health and/or substance use needs.

WASHTENAW COUNTY COMMUNITY MENTAL HEALTH (WCCMH)
QUALITY-FINANCE COMMITTEE MEETING
AGENDA

*****In-Person at the Learning Resource Center-Michigan Room**
4135 Washtenaw Ave, Ann Arbor
OR
You may attend virtually at
https://zoom.us/j/96108272313
June 10, 2024
2:00-3:30 pm

I. Roll Call (1 minute)

II. Introductions (1 minute)

III. Audience Participation (see guidelines below) (5 minutes)

IV. Budget-Finance Committee Meeting Minutes (3 minutes) **ACTION**
- Quality-Finance Committee Meeting Minutes and Actions from 2/12/24 (Attachment #1)

V. Financial Status Report (10 minutes)
- Financial Status Report (Attachment #2) **N. Phelps ACTION**

VI. Contracts and Leases (5 minutes)
- Contracts and Leases (Attachment #3) **M. Taylor ACTION**

VII. Executive Director Authorizations (5 minutes)
- None

VIII. Regional Finance Update (5 minutes)

IX. Old Business (5 minutes)
- None

X. New Business (45 minutes)
- Program Committee Dashboard FY23, Quarter 4 (Attachment #4) **L. Higle ACTION**
- CCBHC Update **M. Harding**
- 2024 Budget Amendment (Attachment #5) **N. Phelps ACTION**

XI. Items for Future Discussions (5 minutes)
- Accounts Receivable

Audience Participation Guidelines:
- Three (3) minutes are allowed per speaker
- Speakers are asked to bring a copy of their concerns/comments in writing
- Resolutions on issues will be brought to the appropriate committee as necessary

Mission: To promote hope, recovery, resilience and advance health equity in Washtenaw County by providing, high quality, integrated behavioral health services to adults and youth with intellectual/development disabilities, mental health and/or substance use needs.

- Cost Per Case Comparisons

XII. Adjournment of Public Meeting (Next Quality-Finance Committee Meeting: August 12, 2024)

VIRTUAL MEETING LINK IS:

Join from a PC, Mac, iPad, iPhone or Android device:
Please click this URL to join. https://zoom.us/j/96108272313

Or One tap mobile:
+19292056099, 96108272313# US (New York)
+12678310333, 96108272313# US (Philadelphia)

Or join by phone:
Dial (for higher quality, dial a number based on your current location):
US: +1 929 205 6099 or +1 267 831 0333 or +1 312 626 6799 or +1 646 518 9805

Webinar ID: 961 0827 2313

International numbers available: https://zoom.us/u/adYU17iCFD

Audience Participation Guidelines:
- Three (3) minutes are allowed per speaker
- Speakers are asked to bring a copy of their concerns/comments in writing
- Resolutions on issues will be brought to the appropriate committee as necessary

WASHTENAW COUNTY COMMUNITY MENTAL HEALTH AGENCY (WCCMH)
WCCMH QUALITY-FINANCE COMMITTEE MEETING MINUTES
DRAFT
February 12, 2024
Learning Resource Center-Michigan Room (in person)
https://zoom.us/j/99510108421 (virtual)
2:00-3:30 pm

ROLL CALL: N. Graebner-Sundling attending in person

MEMBERS ABSENT: S. Antonow, A. Dusbiber, H. Heaviland, B. Higman, M. Udow-Phillips

STAFF PRESENT: R. Avedisian, T. Cortes, M. Harding, L. Gentz, N. Phelps, K. Snay, S. Ray, M. Taylor, E. Montgomery, M. Tasker, S. Amos O'Neal, B. Hagaman

OTHERS PRESENT: K. Walker, L. Lutomski, T. Gavalier M. Creekmore, K. Homan

N. Graebner-Sundling called the meeting to order at 2:11 pm.

NO QUORUM

N. Graebner-Sundling asked if there was any audience participation then closed out the meeting.

I. Introductions
   - None

II. Audience Participation
   - None

III. Committee Response to Audience Participation
   - None

IV. Quality-Finance Committee Meeting Minutes and Actions from 12/11/24 (Attachment #1)
   - None

MOTION BY A. DUSBIBER SUPPORTED BY M. UDOW-PHILLIPS TO RECOMMEND APPROVAL OF THE MINUTES AND ACTIONS FROM DECEMBER 11, 2024, QUALITY-FINANCE COMMITTEE MEETING AS PRESENTED.

ROLL CALL VOTE:

ANTONOW		**DUSBIBER**	
GRAEBNER-SUNDLING		**HIGMAN**	
HEAVILAND		**UDOW-PHILLIPS**	

V. Financial Status Report
   - None

MOTION BY XXX SUPPORTED BY XXX TO RECOMMEND APPROVAL OF THE FINANCIAL STATUS REPORT ENDING DECEMBER 31, 2023, AS PRESENTED.
ROLL CALL VOTE:

ANTONOW		**DUSBIBER**	
GRAEBNER-SUNDLING		**HIGMAN**	
HEAVILAND		**UDOW-PHILLIPS**	

VI. Contracts and Leases
- None

MOTION BY XXX, SUPPORTED BY XX TO RECOMMEND APPROVAL OF THE CONTRACTS AND LEASES AS PRESENTED.

ROLL CALL VOTE:

ANTONOW		**DUSBIBER**	
GRAEBNER-SUNDLING		**HIGMAN**	
HEAVILAND		**UDOW-PHILLIPS**	

VII. Executive Director Authorizations
- None

MOTION BY XXX, SUPPORTED BY XX TO RECOMMEND APPROVAL OF THE EXECUTIVE DIRECTOR AUTHORIZATIONS AS PRESENTED.

ROLL CALL VOTE:

ANTONOW		**DUSBIBER**	
GRAEBNER-SUNDLING		**HIGMAN**	
STRONG		**UDOW-PHILLIPS**	

VIII. Regional Finance Update
- None

IX. Old Business
- None

X. New Business
- Office of Recipient Rights Annual Report (Attachment #5)

XI. Items for Future Discussions
- Accounts Receivable
- Cost Per Case Comparisons

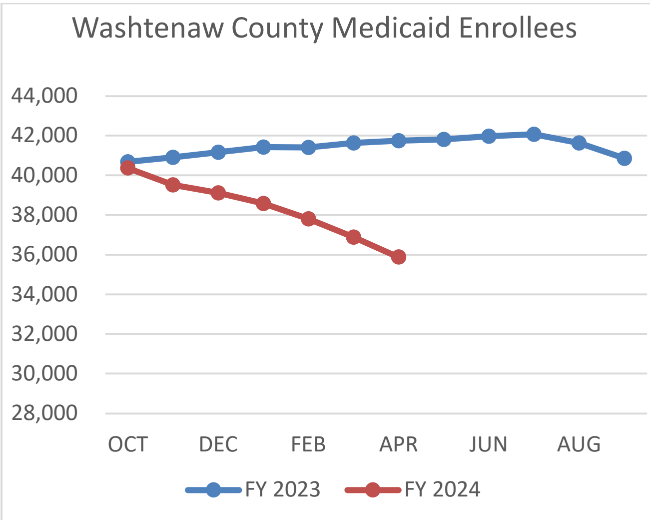
MOTION BY XXX, SUPPORTED BY XXX, TO ADJOURN THE WCCMH QUALITY-FINANCE COMMITTEE MEETING.

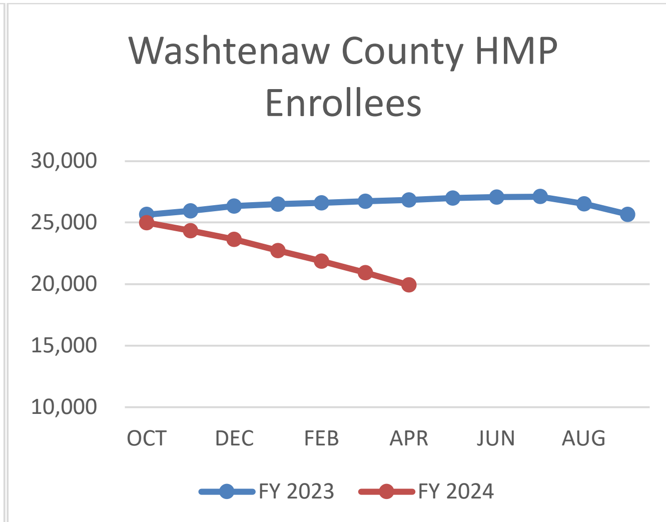
XII. Meeting adjourned at 2:12 pm.

WASHTENAW COUNTY COMMUNITY MENTAL HEALTH
YEAR-TO-DATE FINANCIAL STATUS
FISCAL YEAR 2024: For the period ending April 30, 2024
Prepared: May 31, 2024

1. Washtenaw County Enrollees

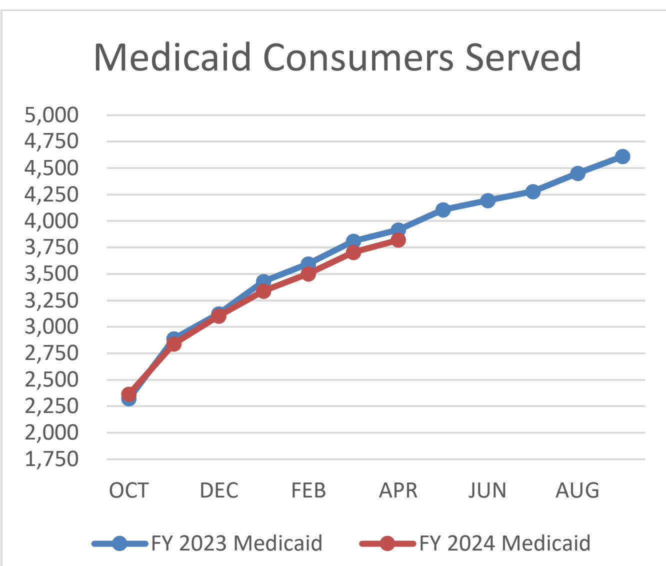
A summary of FY 2024 Washtenaw County Medicaid and Healthy Michigan Enrollees is shown below:

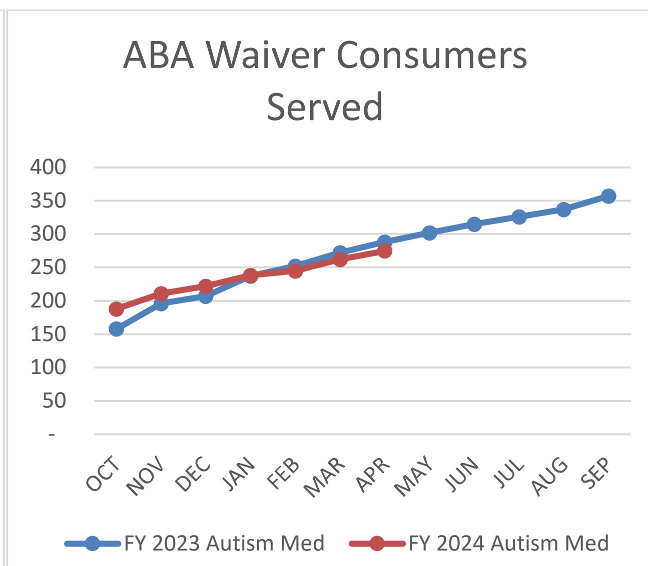




Washtenaw County Medicaid Enrollees were 35,877 in April 2024. This is a 14.07% decrease from the same time last year (5,873 less enrollees than in April 2023). Healthy Michigan enrollment in April 2024 was 19,929. This is a 25.75% decrease from the same time last year (6,910 less enrollees than in April 2023).

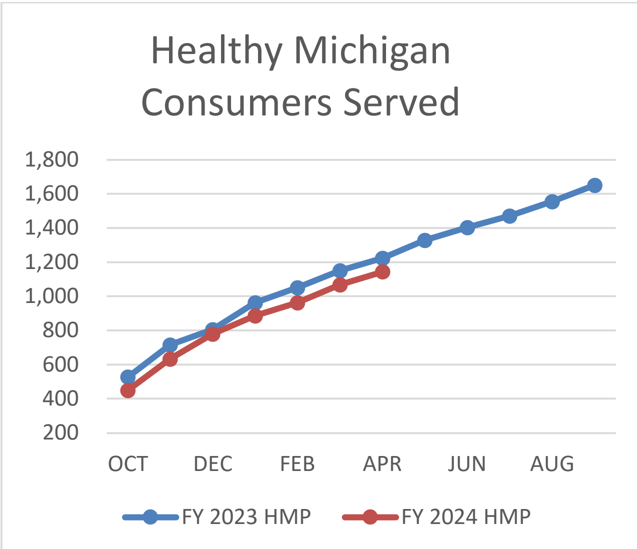
2. WCCMH Consumers Served to Date

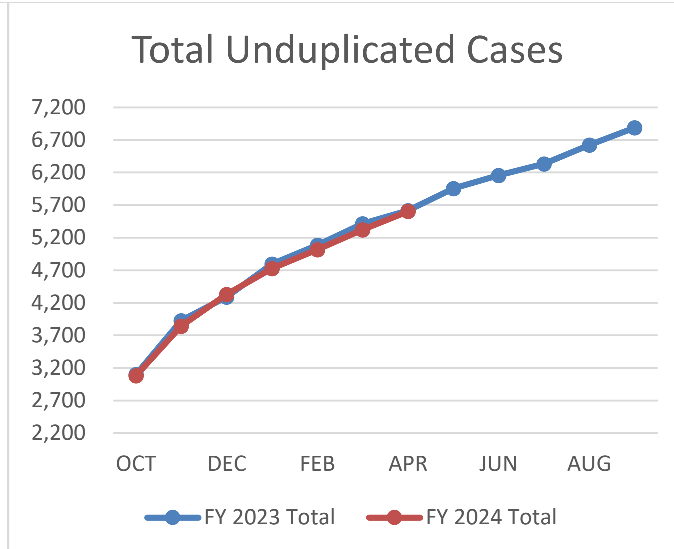




Medicaid consumers served through April 2024 are 3,822. This is 94 less consumers than the prior year (3,916 consumers were served through April 2023).

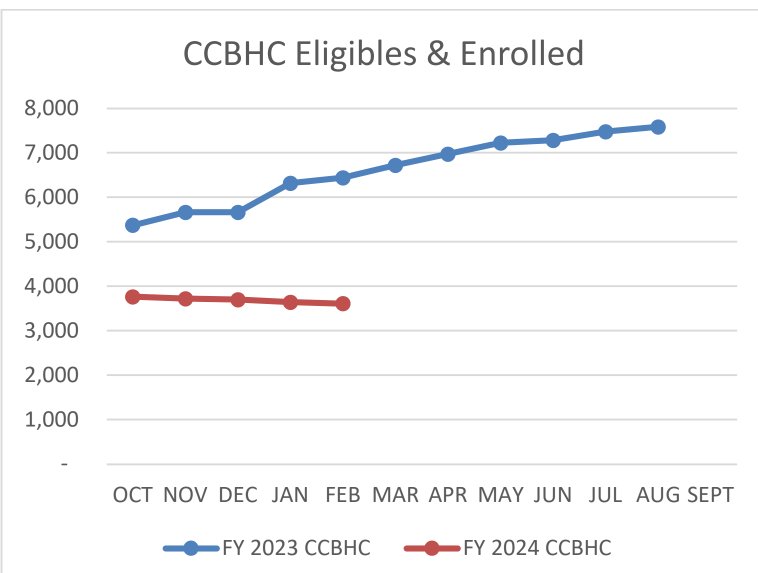
ABA Waiver consumers served through April 2024 are 275. This is 13 less consumers than prior year (288 consumers were served through April 2023).





Healthy Michigan consumers served through April 2024 were 1,145. This is 78 less consumers than the same period last year.

The total unduplicated consumers served by WCCMH through April 2024 were 5,607. This is 12 less consumers than served last year.

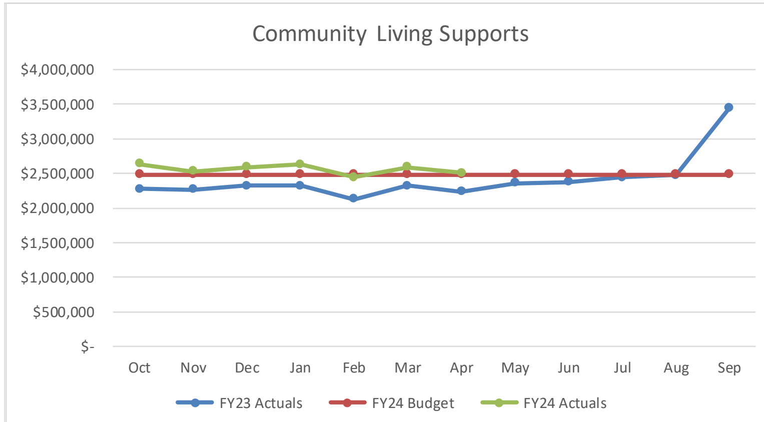


The YTD CCBHC eligibles and enrolled for FY 2024 as of April was 3,657.

3. Financial Statement Highlights

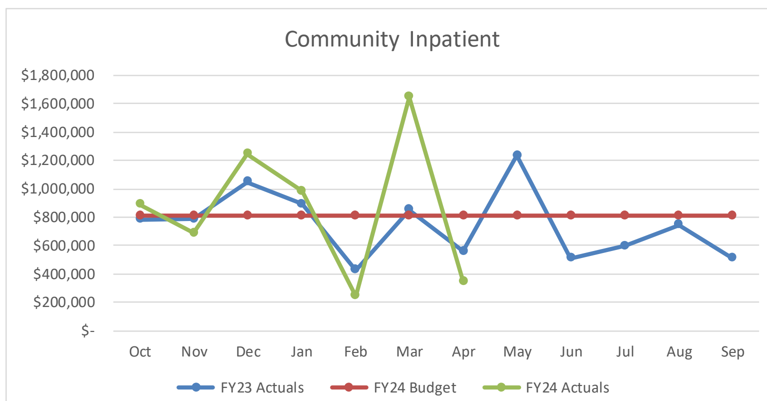
a. CLS service costs to date are estimated to be $17.9 and running just slightly under budget through the second quarter of FY 2024.

	FY23 Actuals	FY24 Budget	FY24 Actuals	YTD % Change
Oct	$ 2,277,066	2,483,333	$ 2,637,490	15.83%
Nov	2,268,391	2,483,333	2,528,065	13.64%
Dec	2,325,087	2,483,333	2,596,104	12.97%
Jan	2,322,970	2,483,333	2,631,239	13.05%
Feb	2,127,806	2,483,333	2,446,580	13.41%
Mar	2,324,287	2,483,333	2,594,033	13.10%
Apr	2,237,842	2,483,333	2,511,325	12.98%
May	2,362,630	2,483,333		
Jun	2,372,765	2,483,333		
Jul	2,444,471	2,483,333		
Aug	2,474,989	2,483,333		
Sep	3,451,817	2,483,333		



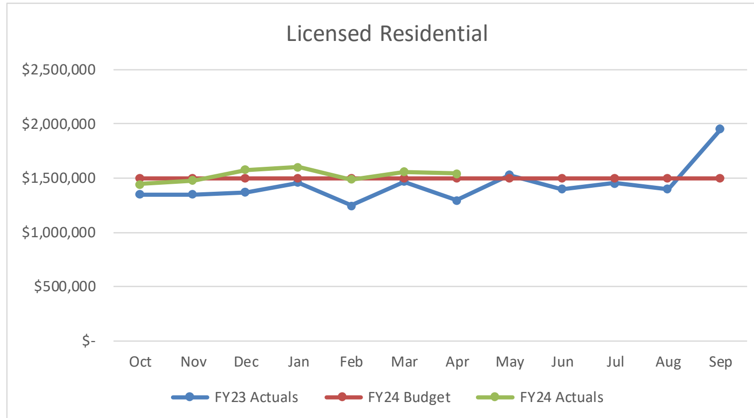
b. Community Inpatient costs to date are $6.0 Million. The costs year to date are 12.93% higher than this time last year and are about $379k over budget.

	FY23 Actuals	FY24 Budget	FY24 Actuals	YTD % Change
Oct	$ 783,838	$ 808,333	$ 888,374	13.34%
Nov	786,506	808,333	686,783	0.31%
Dec	1,046,711	808,333	1,243,366	7.70%
Jan	890,910	808,333	981,798	8.33%
Feb	428,822	808,333	244,417	2.74%
Mar	851,148	808,333	1,643,710	18.81%
Apr	558,658	808,333	349,426	12.93%
May	1,233,470	808,333		
Jun	511,519	808,333		
Jul	598,407	808,333		
Aug	743,351	808,333		
Sep	508,767	808,333		



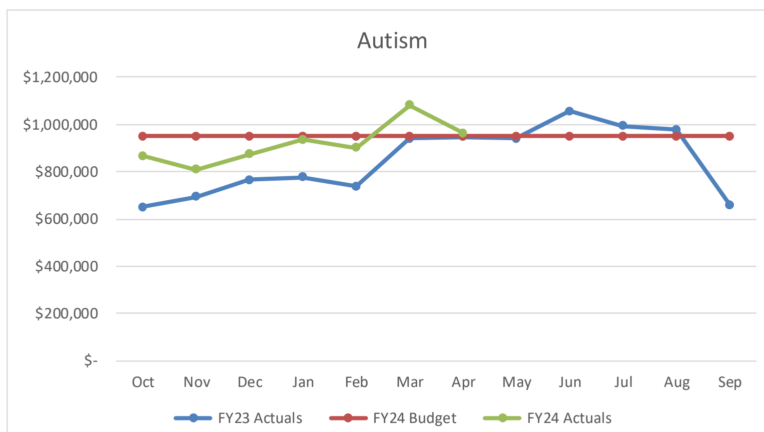
c. Licensed Residential costs to date are $10.6 Million and coming just slightly under budget. The costs year to date are about 11% more than this time last year.

	FY23 Actuals	FY24 Budget	FY24 Actuals	YTD % Change
Oct	$ 1,348,498	$ 1,500,000	$ 1,441,874	6.92%
Nov	1,351,230	1,500,000	1,476,079	8.08%
Dec	1,371,021	1,500,000	1,577,380	10.43%
Jan	1,456,672	1,500,000	1,601,609	10.30%
Feb	1,244,640	1,500,000	1,484,367	11.95%
Mar	1,466,361	1,500,000	1,553,224	10.88%
Apr	1,292,818	1,500,000	1,539,948	11.99%
May	1,529,546	1,500,000		
Jun	1,396,384	1,500,000		
Jul	1,451,490	1,500,000		
Aug	1,396,094	1,500,000		
Sep	1,952,399	1,500,000		



d. Applied Behavior Analysis/Autism service costs to date are $6.3 Million. The costs year to date are 15.5% more than this time last year and $285,000 under budget.

	FY23 Actuals	FY24 Budget	FY24 Actuals	YTD % Change
Oct	$ 648,805	$ 950,000	$ 867,186	33.66%
Nov	694,140	950,000	808,841	24.80%
Dec	765,065	950,000	874,088	20.97%
Jan	776,181	950,000	936,517	20.89%
Feb	737,877	950,000	900,686	21.13%
Mar	939,566	950,000	1,081,448	19.89%
Apr	948,251	950,000	963,660	16.74%
May	939,851	950,000		
Jun	1,056,440	950,000		
Jul	992,730	950,000		
Aug	977,197	950,000		
Sep	658,111	950,000		



e. Internal staffing expenses are trending under budget due to the difficulty recruiting for budgeted vacant positions.

4. **PIHP Revenue Key Points**

    a. Medicaid, CCBHC and Healthy Michigan Plan revenues are collected from the PIHP.
    b. By funding source, Medicaid and CCBHC is showing a surplus of $6,545,726 through April.
    c. By funding source, HMP is showing a deficit of $590,136 through April.
    d. Overall, the PIHP surplus is $5,937,733 through April.

5. **State General Fund Key Points**

    a. General Fund programs and funding redirected to other Risk-Based programs is showing a deficit of $508,762. The deficit is primarily resulting from CCBHC Non-Medicaid costs as well as covering Medicaid deductibles (spenddowns) for individuals served.

6. **Local Key Points**

    a. The majority of Local Funding comes from Washtenaw County.

    b. Local Funds are showing a surplus of $270,902 through April.

    c. Uses of Local Funding include:

        i. The 10% GF Match of non-residential services
        ii. Local contribution – required by MDHHS
        iii. Local share for State Facilities
        iv. Shelter expenses and other Local needs

7. **Fund Balance**

    a. At the end of FY 2023, WCCMH has a fund balance of $4,126,826.

Washtenaw County Community Mental Health
FINANCIAL PERFORMANCE BY FUND SOURCE
APRIL 2024 FYTD

		Total
Medicaid **		
Revenue		
B & 1115i	$	29,023,513
HSW		17,952,350
Behavioral Health Home		280,439
Child Waiver/SED Waiver		688,914
Autism		4,330,315
Prior Year Adjustments		-
Care for Caid		36,032
Total Medicaid Revenue	$	52,311,562
Total Medicaid Expense	$	45,073,513
Medicaid Surplus/(Deficit)	$	7,238,049
CCBHC PIHP Section **		
Supplemental Revenue	$	7,654,583
CCBHC Capitation	$	4,958,334
Total CCBHC Revenue	$	12,612,917
CCBHC HMP Expense		2,447,205
CCBHC Medicaid Expense		10,858,035
Total CCBHC Expense	$	13,305,240
CCBHC Surplus/(Deficit)	$	(692,323)
CCBHC Local Section		
GF/Local Redirect	$	(766,219)
CCBHC Non-Medicaid Expense		766,219
CCBHC Surplus/(Deficit)	$	-
Healthy Michigan **		
Revenue	$	3,590,566
Expense		4,180,702
Healthy MI Surplus/(Deficit)	$	(590,136)
General Fund		
Revenue		
CMH Operations	$	2,580,000
CMH Operations Contra		-
GF Carryforward		-
Categorical		-
Redirect To Injectable Meds.		-
Redirect To CCBHC Non-Medicaid		(766,219)
Funding Fr. Other Local Sources		331,624

Washtenaw County Community Mental Health
FINANCIAL PERFORMANCE BY FUND SOURCE
APRIL 2024 FYTD

ATTACHMENT #2
JUNE 2024

		Total
Total General Fund Revenue	$	2,145,406
Total General Fund Expense	$	2,654,168
General Fund Surplus/(Deficit)	$	(508,762)

Injectable Meds		
Revenue	$	51,714
Expense		69,571
Inj. Meds. Surplus/(Deficit)	$	(17,857)

Grants And Contracts		
Revenue	$	583,650
Expense		583,188
Grants & Cont. Surplus/(Deficit)	$	462

CMHSP To CMHSP		
Revenue	$	612,920
Redirect to GF		(45,331)
Expense		567,589
CMHSP to CMHSP Surplus/(Deficit)	$	-

Local		
Revenue	$	978,040
Expense		707,138
Local Surplus/(Deficit)	$	270,902

Private Grant & All NOR		
Revenue	$	64,663
Expense		56,706
Priv. Grant & NOR Surplus/(Deficit)	$	7,957

Grand Total		
Revenue	$	72,906,106
Expense		67,197,815
Grand Total Surplus/(Deficit)	$	5,708,292

** Denotes PIHP Medicaid Subcontracting Agreement Funds

PIHP Medicaid Surplus/(Deficit)	$	5,937,733
WCCMH Surplus/(Deficit)		(229,441)
	$	5,708,292

Washtenaw County Community Mental Health
Budget to Actuals
For Seven Months Ending April 30, 2024

	Current Fiscal Year				
	FY 2024 Amended Budget	FY 2024 Amended Budget YTD	FY 2024 YTD Actuals	YTD Actuals Over/(Under) YTD Budget	% O(U)
<u>Operating Revenue</u>					
PIHP Revenue					
Medicaid Capitation:					
Medicaid (b) & 1115i	$ 49,969,192	$ 29,148,695	$ 29,023,513	$ (125,182)	-0.43%
HSW	31,275,389	18,243,977	17,952,350	(291,627)	-1.60%
Children & SED Waivers	1,335,478	779,029	688,914	(90,115)	-11.57%
Healthy Michigan Capitation	6,155,256	3,590,566	3,590,566	-	0.00%
Autism Capitation	7,423,397	4,330,315	4,330,315	0	0.00%
CCBHC Medicaid/HMP	8,500,000	4,958,333	4,958,333	(0)	0.00%
CCBHC Supplementary	11,800,970	6,883,899	7,654,584	770,685	11.20%
Behavioral Health Home	508,521	296,637	280,439	(16,198)	0.00%
TOTAL PIHP Revenue	$ 116,968,203	$ 68,231,452	$ 68,479,014	$ 247,562	0.36%
MDHHS Revenue					
State General Funds	$ 4,461,704	$ 2,602,661	$ 2,580,000	$ (22,661)	-0.87%
Grants & Earned Contracts	1,987,787	1,159,542	1,088,416	(71,126)	-6.13%
All Other Revenue					
County Appropriation	$ 1,751,761	$ 1,021,861	$ 454,459	$ (567,402)	-55.53%
Project Revenue	893,227	521,049	293,046	(228,003)	-43.76%
All Other	1,917,652	1,118,630	4,650,427	3,531,797	315.73%
TOTAL Operating Revenue	**$ 127,980,334**	**$ 74,655,195**	**$ 77,545,362**	**$ 2,890,167**	3.87%
<u>Operating Expenses</u>					
Administrative Expenses					
General Administration	$ 8,329,146	$ 4,858,669	$ 4,425,626	$ (433,043)	-8.91%
Program Administration	4,373,800	2,551,383	5,023,857	2,472,474	96.91%
Residential Services					
Community Living Supports	$ 30,800,000	$ 17,966,667	$ 17,862,010	$ (104,657)	-0.58%
Licensed Residential	18,610,162	10,855,928	10,674,481	(181,447)	-1.67%
Outpatient Services					
Autism Services	$ 11,400,000	$ 6,650,000	$ 6,432,565	$ (217,435)	-3.27%
Case Management	6,038,299	3,522,341	3,188,544	(333,797)	-9.48%
Supports Coordination	3,405,893	1,986,771	1,728,572	(258,199)	-13.00%
Skill Building	4,594,775	2,680,285	2,344,502	(335,783)	-12.53%
Supported Employment	1,812,327	1,057,191	1,039,905	(17,286)	-1.64%
Psychiatry	4,678,306	2,729,012	2,174,569	(554,443)	-20.32%
Nursing Services	2,892,534	1,687,312	1,503,512	(183,800)	-10.89%
Therapy Services	2,896,063	1,689,370	1,565,537	(123,833)	-7.33%
All Other	15,369,970	8,965,816	6,164,082	(2,801,734)	-31.25%
Other Expenses					
Community Inpatient	$ 9,700,000	$ 5,658,333	$ 6,037,873	$ 379,540	6.71%
Local Matches & Shelter	1,091,272	636,575	629,605	(6,970)	-1.09%
Grants & Earned Contracts	1,987,787	1,159,542	1,041,980	(117,562)	-10.14%
TOTAL Operating Expenses	**$ 127,980,334**	**$ 74,655,195**	**$ 71,837,220**	**$ (2,817,975)**	-3.77%
Revenue Over/(Under) Expenses	-	-	5,708,142	5,708,142	

Washtenaw County Community Mental Health
Budget to Actuals
For Seven Months Ending April 30, 2024

	Prior Year Comparison			
	FY 2024 YTD Actuals	FY 2023 Prior YTD Actuals	YTD Actuals Over/(Under) Prior YTD Actuals	% O(U)
Operating Revenue				
PIHP Revenue				
Medicaid Capitation:				
Medicaid (b) & 1115i	$ 29,023,513	$ 33,756,143	$ (4,732,630)	-14.02%
HSW	17,952,350	15,754,552	2,197,798	13.95%
Children & SED Waivers	688,914	684,322	4,592	0.67%
Healthy Michigan Capitation	3,590,566	4,032,229	(441,663)	-10.95%
Autism Capitation	4,330,315	3,777,314	553,001	14.64%
CCBHC Medicaid/HMP	4,958,333	-	4,958,333	0.00%
CCBHC Supplementary	7,654,584	2,824,118	4,830,466	0.00%
Behavioral Health Home	280,439	210,863	69,576	0.00%
TOTAL PIHP Revenue	$ 68,479,014	$ 61,039,541	$ 7,439,473	12.19%
MDHHS Revenue				
State General Funds	$ 2,580,000	$ 2,893,726	$ (313,726)	-10.84%
Grants & Earned Contracts	1,088,416	926,364	162,052	17.49%
All Other Revenue				
County Appropriation	$ 454,459	$ 212,444	$ 242,015	113.92%
Project Revenue	293,046	323,233	(30,187)	-9.34%
All Other	4,650,427	1,832,186	2,818,241	153.82%
TOTAL Operating Revenue	**$ 77,545,362**	**$ 67,227,494**	**$ 10,317,868**	15.35%
Operating Expenses				
Administrative Expenses				
General Administration	$ 4,425,626	$ 4,005,684	$ 419,942	10.48%
Program Administration	5,023,857	1,757,537	3,266,320	185.85%
Residential Services				
Community Living Supports	$ 17,862,010	$ 16,732,542	$ 1,129,468	6.75%
Licensed Residential	10,674,481	9,531,240	1,143,241	11.99%
Outpatient Services				
Autism Services	$ 6,432,565	$ 5,509,886	$ 922,679	16.75%
Case Management	3,188,544	2,716,334	472,210	17.38%
Supports Coordination	1,728,572	1,508,289	220,283	14.60%
Skill Building	2,344,502	2,116,879	227,623	10.75%
Supported Employment	1,039,905	956,075	83,830	8.77%
Psychiatry	2,174,569	2,360,977	(186,408)	-7.90%
Nursing Services	1,503,512	1,293,028	210,484	16.28%
Therapy Services	1,565,537	1,363,502	202,035	14.82%
All Other	6,164,082	5,869,455	294,627	5.02%
Other Expenses				
Community Inpatient	$ 6,037,873	$ 5,346,594	$ 691,279	12.93%
Local Matches & Shelter	629,605	727,839	(98,234)	-13.50%
Grants & Earned Contracts	1,041,980	900,244	141,736	15.74%
TOTAL Operating Expenses	**$ 71,837,220**	**$ 62,696,105**	**$ 9,141,115**	14.58%
Revenue Over/(Under) Expenses	5,708,142	4,531,389	1,176,753	

REQUEST: To approve recommendations to the board for the following contract(s) and lease(s):

BACKGROUND:

1. A Heart That Cares: provides Community Living Supports (CLS) services.
2. A Touch of Grace 1596 Inc.: provides Specialized Licensed Residential services.
3. Acorn Health of Michigan, LLC: provides Applied Behavior Analysis (ABA) services.
4. Flourish Recreational Therapy Consultants, LLC: provides Recreational Therapy services.
5. Harbor House Ministries Inc.: provides Specialized Licensed Residential services.
6. Magnet ABA Therapy, LLC: provides Applied Behavior Analysis (ABA) services.
7. RISE Center for Autism, LLC: provides Applied Behavior Analysis (ABA) services.
8. Unique Care Connect Community Center: provides Skill Building and Supported Employment Services.

Service Contracts

Contractor	Funding	Estimated Budget	Contract Term	Service Description
1. A Heart That Cares	Medicaid	As Authorized	June 1, 2024-September 30, 2024	CLS Services
2. A Touch of Grace 1596 Inc.	Medicaid	As Authorized	May 1, 2024-September 30, 2024	Specialized Licensed Residential Services
3. Acorn Health of Michigan, LLC	Medicaid	As Authorized	May 15, 2024-September 30, 2024	ABA Services
4. Flourish Recreational Therapy Consultants, LLC	Medicaid	As Authorized	June 1, 2024-September 30, 2024	Recreational Therapy Services
5. Harbor House Ministries, Inc.	Medicaid	As Authorized	June 1, 2024-September 30, 2024	Specialized Licensed Residential Services
6. Magnet ABA Therapy, LLC	Medicaid	As Authorized	May 1, 2024-September 30, 2024	ABA Services

7. RISE Center for Autism, LLC	Medicaid	As Authorized	June 1, 2024-September 30, 2024	ABA Services
8. Unique Care Connect Community Center	Medicaid	As Authorized	July 1, 2024-September 30, 2024	Skill Building & Supported Employment Services

Program and Quality Board Committee
Dashboard Data FY 2023 4th Qtr (July - September 2023)

4th quarter Human Resources
Turnover Rate:

1st Qtr –
Turnover - 4.1%- 15 terminations (both involuntary and voluntary) divided by 362 active positions.

2nd Qtr –
Turnover - 2.5% - 9 terminations (both involuntary and voluntary) divided by 362 active positions.

3rd Qtr –
Turnover - 3.6% - 13 terminations (both voluntary and involuntary) divided by 363 active positions.

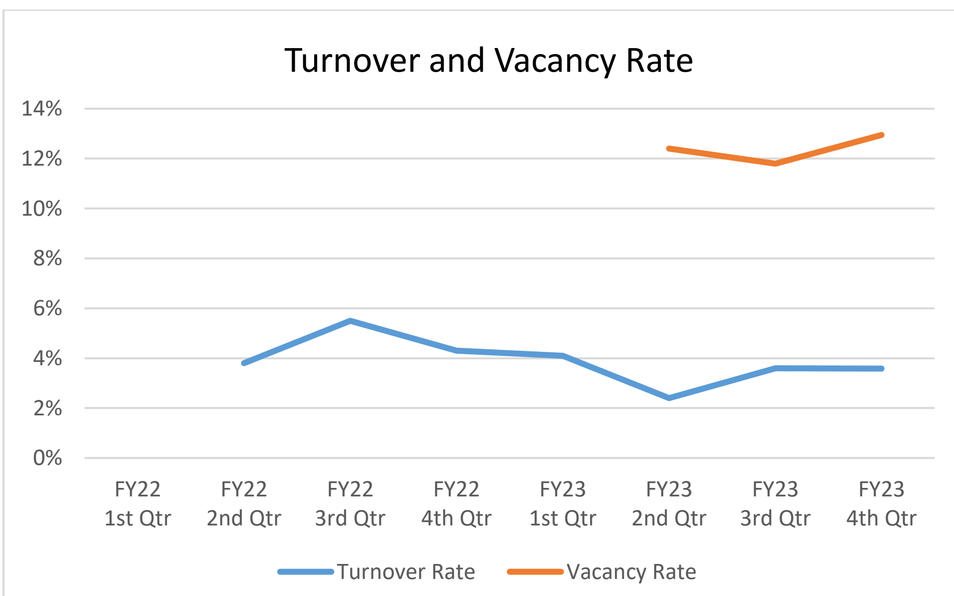
4th Qtr – Turnover – 3.6% - 13 terminations (both voluntary and involuntary) divided by 363 active positions.

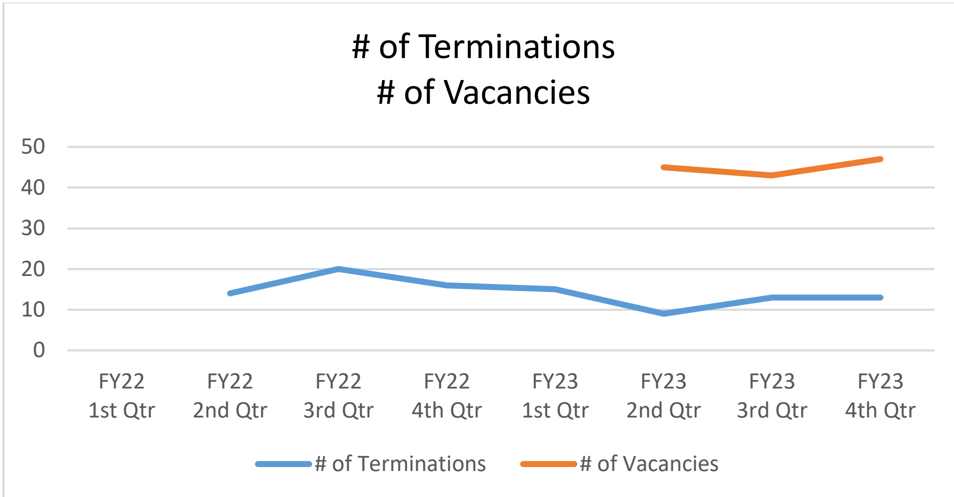
Vacancy Rate – measuring and reporting began FY 23 2nd Quarter

2023 2nd quarter: 12.43%. We had 362 active positions with 45 vacancies.

2023 3rd quarter: 13.22%. We had 363 active positions with 48 vacancies.

2023 4th quarter: 12.95% We had 363 active positions with 47 vacancies. (Note: we had 7 more "Day Ones" than terminations this quarter, but 6 internal transfers which created other vacancies.)

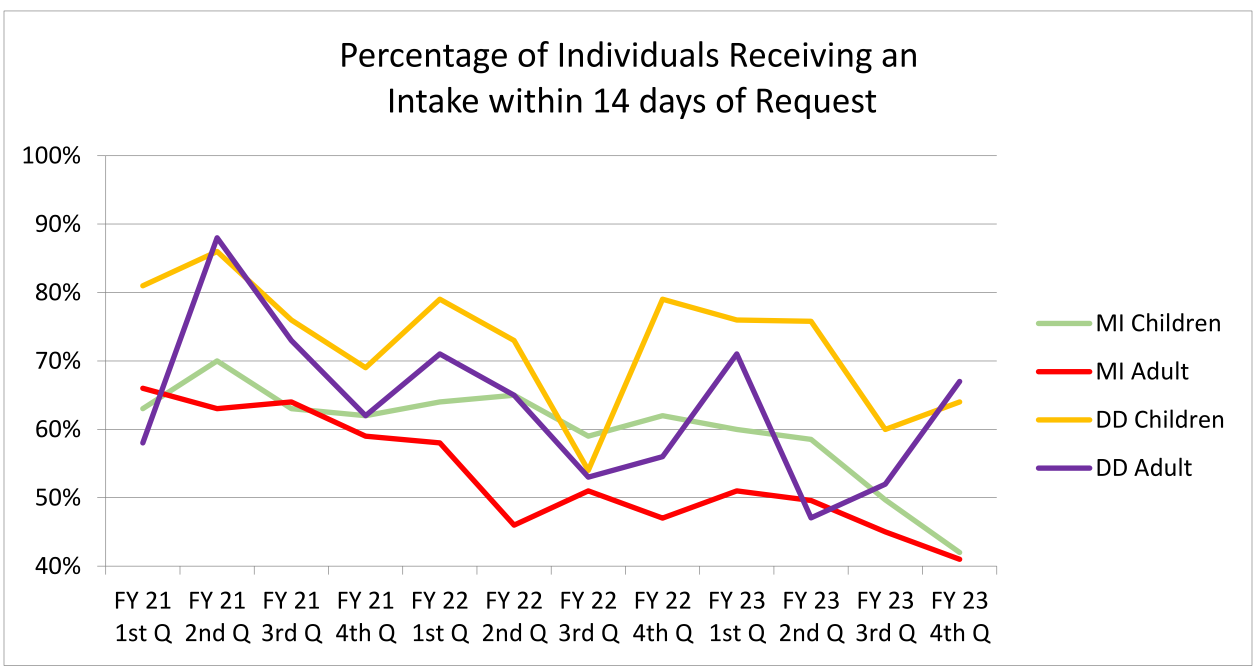




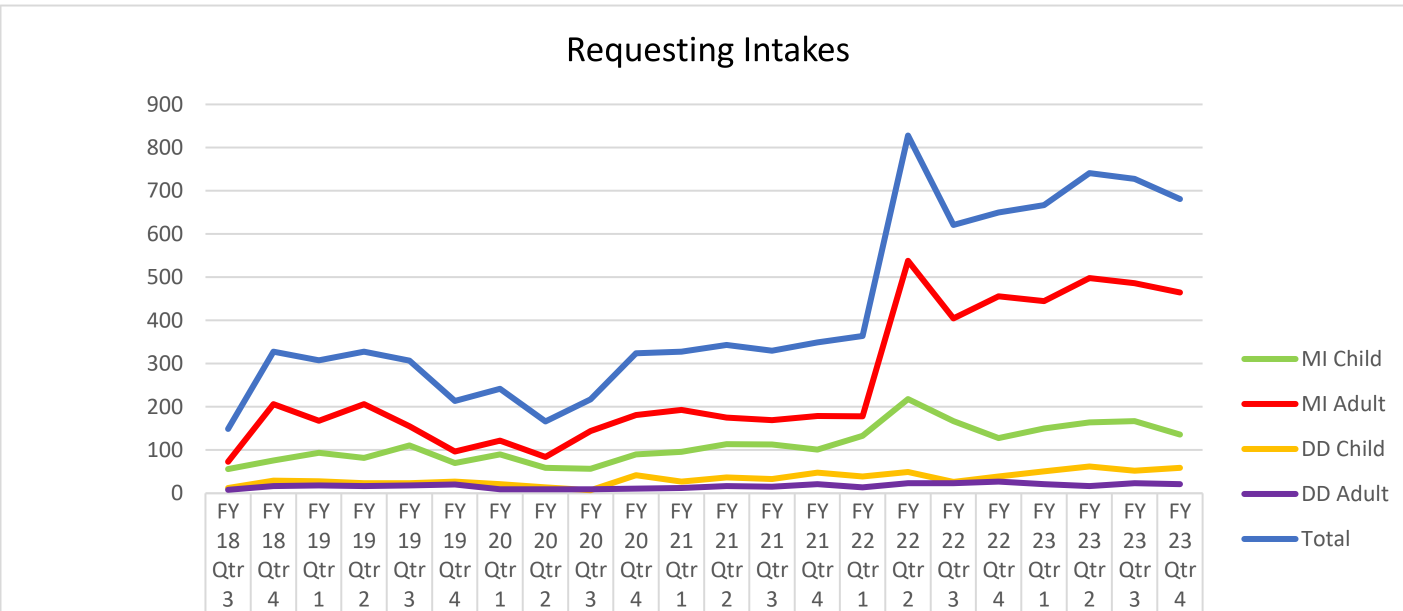
Michigan Department of Health and Human Services (MDHHS) Performance Indicators:

As of April 1, 2020, MDHHS changed the operational definitions for calculating Indicators #2 (14 days to Intake) and #3 (14 days to Ongoing Service) and removed the 95% historical expected goal.

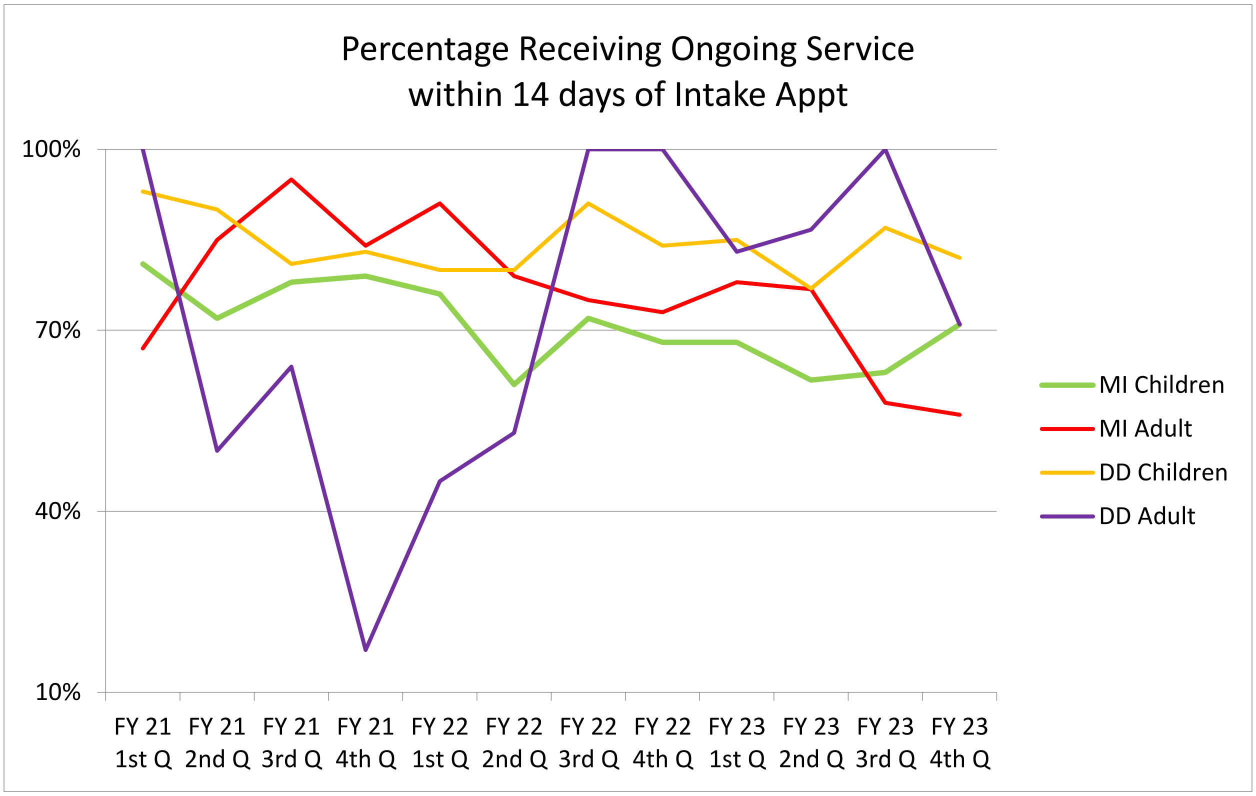
The major change in the operational definition does not allow accounting for consumer choice and for counting every request of service. Consumer choice is indicated by requesting an appointment outside of the 14-day window, rescheduling, canceling or not attending an appointment. If an individual requests a service, is found eligible but declines our services or even passes away, this is still considered "out of compliance".



FY 23 4th Qtr Intake Appt within 14 days Detail						
Population	Total # of new persons requesting service	Number receiving appt. within 14 days of request	State defined as Out of Compliance	Consumer Preference (No Show, cancelled or Requested >14 days)- was formerly removed from the denominator	Percent Compliant by new State definition	Percent Compliant in previous definition
MI Child	136	56	80	77	41%	95%
MI Adult	465	189	276	262	41%	93%
DD Child	59	38	21	21	64%	100%
DD Adult	21	14	7	6	67%	93%

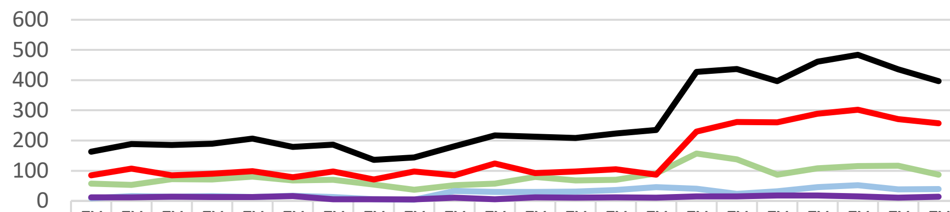


	FY 18 Qtr 3	FY 18 Qtr 4	FY 19 Qtr 1	FY 19 Qtr 2	FY 19 Qtr 3	FY 19 Qtr 4	FY 20 Qtr 1	FY 20 Qtr 2	FY 20 Qtr 3	FY 20 Qtr 4	FY 21 Qtr 1	FY 21 Qtr 2	FY 21 Qtr 3	FY 21 Qtr 4	FY 22 Qtr 1	FY 22 Qtr 2	FY 22 Qtr 3	FY 22 Qtr 4	FY 23 Qtr 1	FY 23 Qtr 2	FY 23 Qtr 3	FY 23 Qtr 4
MI Child	56	76	94	82	111	70	90	59	57	90	96	114	113	101	133	218	167	128	150	164	167	136
MI Adult	73	206	168	206	155	97	122	84	144	181	193	175	169	179	178	538	405	456	445	498	486	465
DD Child	12	29	28	23	23	27	21	14	7	42	27	37	33	48	39	49	26	39	51	62	52	59
DD Adult	8	17	18	17	18	20	9	9	9	11	12	17	15	21	14	23	23	27	21	17	23	21
Total	149	328	308	328	307	214	242	166	217	324	328	343	330	349	364	828	621	650	667	741	728	681



FY 23 4th Qtr Detail Ongoing Service						
Population	# of New Persons Eligible for Service	# of New Persons who started a new service within 14 days of eligibility	State Defined as Out of Compliance	Consumer Preference (No Show, cancelled or Requested >14 days)- used to be removed from the denominator	Percent Compliant under new definition	Percent Compliant under previous definition
MI Child	87	62	25	24	71%	98%
MI Adult	257	145	112	72	56%	78%
DD Child	39	32	7	7	82%	100%
DD Adult	14	10	4	0	71%	71%

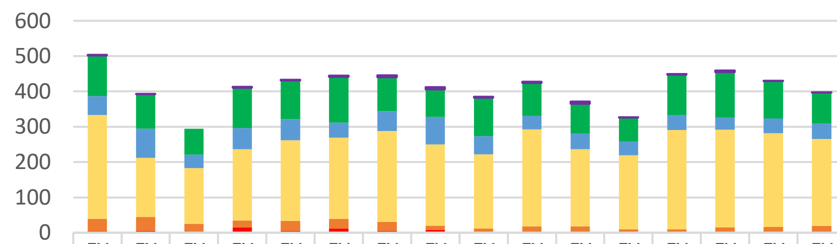
Number Eligible for Service



	FY 18 Qtr 3	FY 18 Qtr 4	FY 19 Qtr 1	FY 19 Qtr 2	FY 19 Qtr 3	FY 19 Qtr 4	FY 20 Qtr 1	FY 20 Qtr 2	FY 20 Qtr 3	FY 20 Qtr 4	FY 21 Qtr 1	FY 21 Qtr 2	FY 21 Qtr 3	FY 21 Qtr 4	FY 22 Qtr 1	FY 22 Qtr 2	FY 22 Qtr 3	FY 22 Qtr 4	FY 23 Qtr 1	FY 23 Qtr 2	FY 23 Qtr 3	FY 23 Qtr 4
MI Child	57	53	72	71	81	68	70	54	37	52	57	79	68	70	91	157	138	87	108	115	116	87
MI Adult	85	107	85	90	99	78	97	71	98	85	124	92	98	105	87	230	261	260	289	302	271	257
DD Child	9	16	14	16	13	17	13	5	4	33	30	30	31	36	46	40	23	32	46	52	38	39
DD Adult	12	12	14	13	13	16	6	6	5	11	6	12	11	12	11	15	15	18	18	15	11	14
Total	163	188	185	190	206	179	186	136	144	181	217	213	208	223	235	427	437	397	461	484	436	397

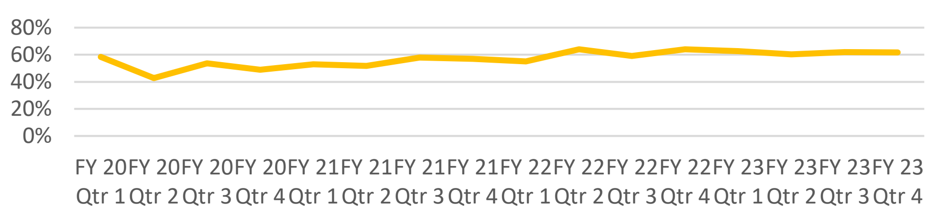
MI Child MI Adult DD Child DD Adult Total

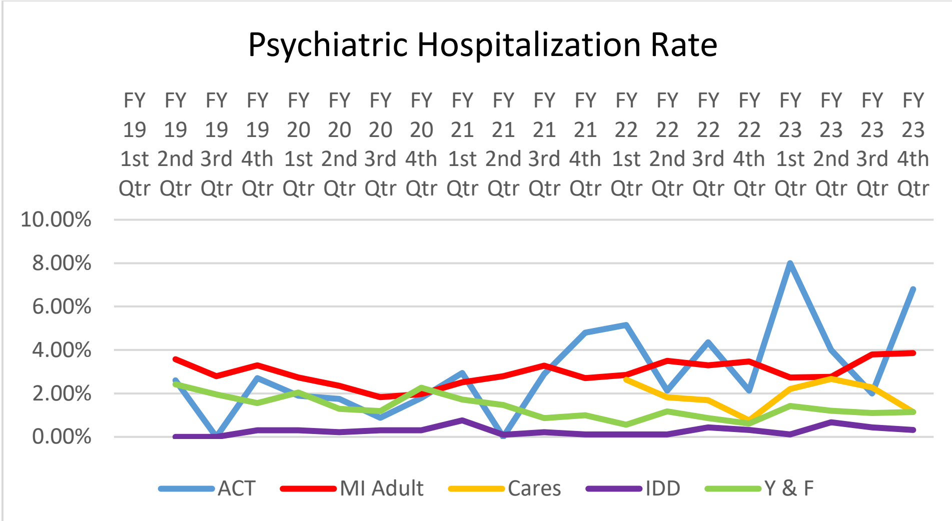
Prescreen Dispositions



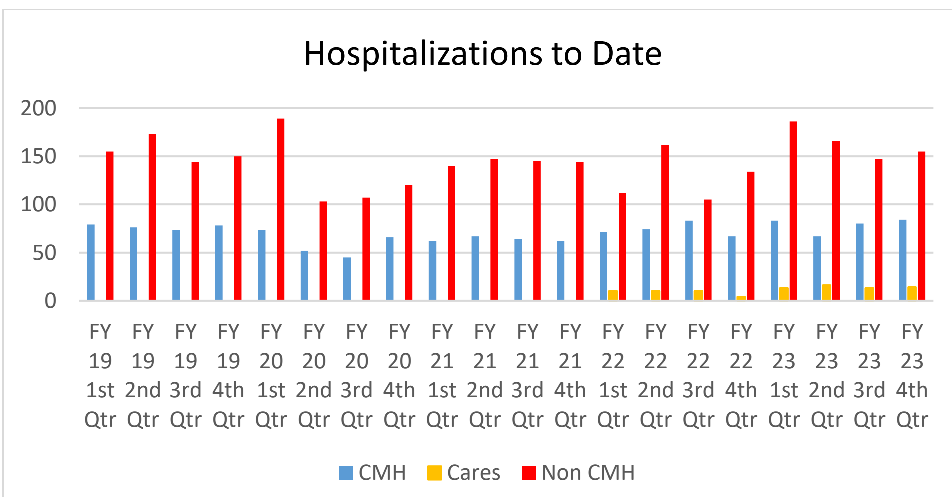
	FY 20 Qtr 1	FY 20 Qtr 2	FY 20 Qtr 3	FY 20 Qtr 4	FY 21 Qtr 1	FY 21 Qtr 2	FY 21 Qtr 3	FY 21 Qtr 4	FY 22 Qtr 1	FY 22 Qtr 2	FY 22 Qtr 3	FY 22 Qtr 4	FY 23 Qtr 1	FY 23 Qtr 2	FY 23 Qtr 3	FY 23 Qtr 4
Blank	2	1		3	2	4	6	6	3	4	6	1	1	4	1	1
Partial Hospitalization	115	98	73	114	109	129	96	78	108	93	84	68	115	129	106	88
Outpatient/ Support Services	54	82	38	60	60	43	56	78	52	38	45	39	42	34	41	44
Inpatient Admission	294	168	158	202	229	230	257	230	210	275	218	209	281	277	266	246
Crisis Residential	35	39	22	19	28	27	26	12	11	17	17	9	10	15	16	19
Crisis Outreach	4	5	3	15	5	12	5	8	1	1	1	1	0	0	0	0

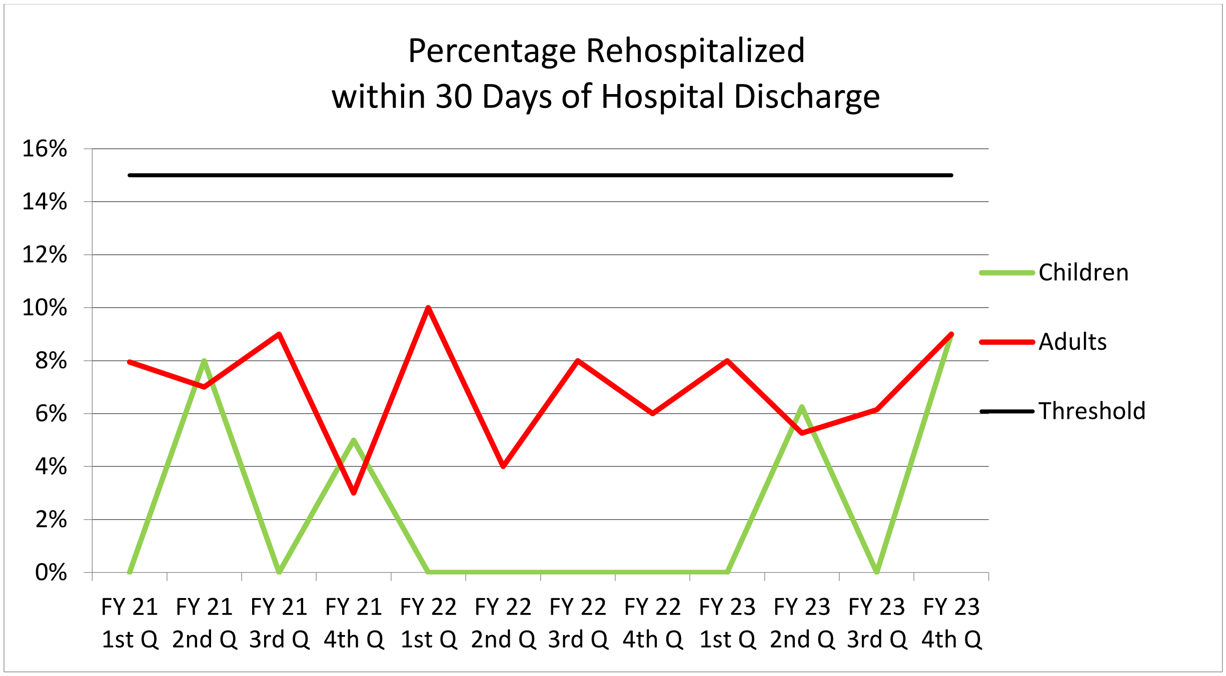
% Prescreens with Dispositions Psychiatric Hospitalization



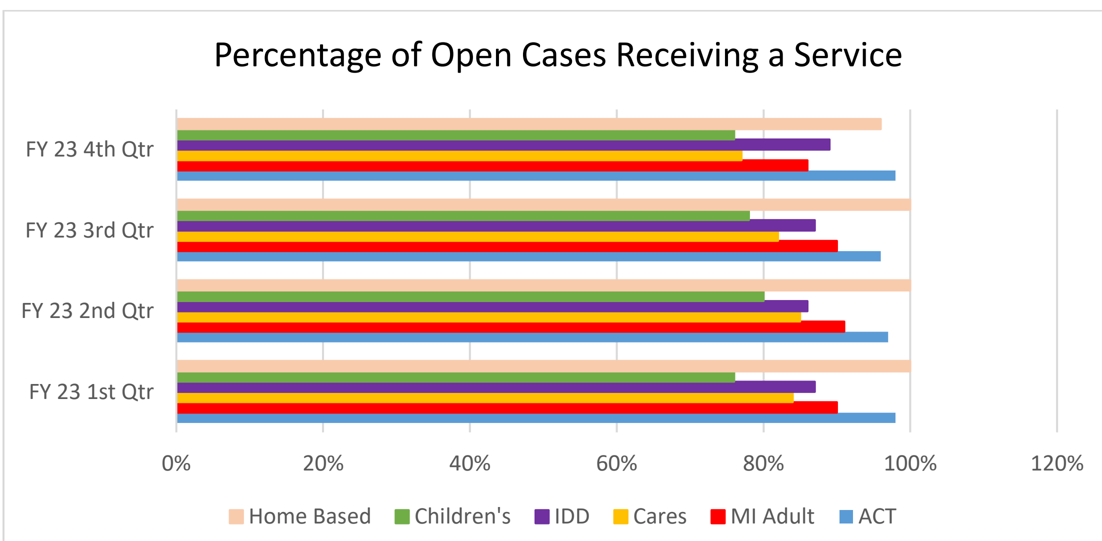


FY 23 4th Qtr Detail Hospitalizations			
Program	Number Served	Number Hospitalized (Multiple Admits)	% Consumers Hospitalized
ACT	98	7 (4)	7%
MI Adult	1527	59 (8)	4%
Cares	489	14 (2)	3%
IDD	926	3 (0)	0%
Y & F	878	10 (0)	1%





FY 23 4th Qtr Detail Readmit within 30 days of Discharge			
Population	# Discharged and Core Team Assignment	# Readmitted within 30 days of Discharge	% Readmit
Child	11	1	9%
Adult	131	12	9%



Critical Event Data Reported Thru Qtr 4 FY 2023

Critical Events are population and category driven with definitions mandated by MDHHS. Besides reporting deaths, events are typically reflective of ER treatment or hospital admissions due to injury or medication error and involve Waiver or Residential clients. Arrests are only reported when the individual is either a recipient of a Waiver or is in a Specialized AFC setting.

Time period	Team at Event	Type	Total
Qtr 1	ACT	Hospitalization	1
	Cares	Non Suicide Death	1
	Children's Services	Non Suicide Death	1
	IDD	Arrest	1
		Non Suicide Death	8
	MI Adult	Non Suicide Death	7
		Suicide	1
Qtr 1 Total			20
Qtr 2	ACT	Non Suicide Death	1
	IDD	Suicide	2
		Non Suicide Death	7
	MI Adult	Arrest	1
		Suicide	1
		Non Suicide Death	3
		Hospitalization due to Injury	1
Qtr 2 Total			16
Qtr 3	ACT	Non Suicide Death	2
	IDD	Non Suicide Death	2
		Arrest	2
	MI Adult	Suicide	1
		Non Suicide Death	8
		Arrest	3
		Hospitalization	1
Qtr 3 Total			19
Qtr 4	Cares	Non Suicide Death	2
	IDD	Non Suicide Death	6
		Hospitalization due to Injury	1
	MI Adult	Suicide	1
		Non Suicide Death	10
		Arrest	1
		Hospitalization	1
Qtr 4 Total			22

Mortality Data Thru Qtr 4 FY 2023

Cause of Death	Number of Deaths FY 18	Number of Deaths FY 19	Number of Deaths FY 20	Number of Deaths FY 21	Number of Deaths FY 22	Number of Deaths FY 23
Aspiration Pneumonia				2	3	4
Cancer	8	9	7	10	3	8
Cardiovascular	13	14	14	6	12	10
Dehydration	1					
Diabetes				1		
Drug Abuse	12	6	8	2	6	10
Endocrine System (Diabetes)						
Environmental Hypothermia		1				
Fluid Electrolyte Disturbance						1
Gastrointestinal			3	1		3
Hip Fracture Complications	1					
Homicide	3					3
Hyponatremia					2	
Inanition			2			
Infection	3	1	4 (2 - COVID 19)	5 (4 - COVID 19)	4 (3 - COVID 19)	
Kidney Disease	1		1			1
Liver Disease	2		2	3	1	1
Metabolic		1				
Natural/Other	1					
Neurological	2	1	3	7	3	3
Respiratory	5	10	10	4	5	5
Suicide	2	2	6	2	2	6
Trauma	1	2		2	3	2
Unknown	10	10	8	15	10	8
Grand Total (Previous years may not include detail of all causes of deaths but Grand Total is accurate.)	**65**	**57**	**68**	**60**	**54**	**65**

Sentinel Events: There were no sentinel events in the fourth quarter.

Washtenaw County Community Mental Health
Fiscal Year 2024 Budget Amendment

	Current Fiscal Year			
	FY 2024 Original Budget	FY 2024 Amended Budget	Amended Budget Over/(Under) Original Budget	%
Operating Revenue				
PIHP Revenue				
Medicaid Capitation:				
Medicaid (b) & 1115i	$ 49,619,192	$ 49,969,192	$ 350,000	0.71%
HSW	30,015,227	31,275,389	1,260,162	4.20%
Children & SED Waivers	1,335,478	1,335,478	-	0.00%
Healthy Michigan Capitation	6,155,256	6,155,256	-	0.00%
Autism Capitation	7,423,397	7,423,397	-	0.00%
CCBHC Medicaid/HMP	8,500,000	8,500,000	-	0.00%
CCBHC Supplementary	8,500,000	11,800,970	3,300,970	38.83%
Behavioral Health Home	390,000	508,521	118,521	30.39%
TOTAL PIHP Revenue	$ 111,938,550	$ 116,968,203	$ 5,029,653	4.49%
MDHHS Revenue				
State General Funds	$ 4,597,669	$ 4,461,704	$ (135,965)	-2.96%
Grants & Earned Contracts	3,100,646	1,987,787	(1,112,859)	-35.89%
All Other Revenue				
County Appropriation	$ 1,751,761	$ 1,751,761	$ -	0.00%
Project Revenue	893,227	893,227	-	0.00%
All Other	1,917,652	1,917,652	-	0.00%
TOTAL Operating Revenue	**$ 124,199,505**	**$ 127,980,334**	**$ 3,780,829**	3.04%
Operating Expenses				
Administrative Expenses				
General Administration	$ 8,329,146	$ 8,329,146	$ -	0.00%
Program Administration	4,373,800	4,373,800	-	0.00%
Residential Services				
Community Living Supports	$ 29,800,000	$ 30,800,000	$ 1,000,000	3.36%
Licensed Residential	18,000,000	18,610,162	600,000	3.33%
Outpatient Services				
Autism Services	$ 11,400,000	$ 11,400,000	$ -	0.00%
Case Management	6,038,299	6,038,299	-	0.00%
Supports Coordination	3,405,893	3,405,893	-	0.00%
Skill Building	4,594,775	4,594,775	-	0.00%
Supported Employment	1,812,327	1,812,327	-	0.00%
Psychiatry	4,678,306	4,678,306	-	0.00%
Nursing Services	2,774,013	2,892,534	128,683	4.64%
Therapy Services	2,896,063	2,896,063	-	0.00%
All Other	12,204,965	15,369,970	3,165,005	25.93%
Other Expenses				
Community Inpatient	$ 9,700,000	$ 9,700,000	$ -	0.00%
Local Matches & Shelter	1,091,272	1,091,272	-	0.00%
Grants & Earned Contracts	3,100,646	1,987,787	(1,112,859)	-35.89%
TOTAL Operating Expenses	**$ 124,199,505**	**$ 127,980,334**	**$ 3,780,829**	3.04%
Revenue Over/(Under) Expenses	-	-	-	