



Mission: To promote hope, recovery, resilience, quality of life and wellness in Washtenaw County by providing high quality, integrated services to eligible individuals.

**WASHTENAW COUNTY COMMUNITY MENTAL HEALTH (WCCMH)
MILLAGE ADVISORY COMMITTEE (MAC) MEETING
AGENDA**

This meeting will be held by video conference due to the recent State of Michigan legislature allowing public boards and commissions to meet virtually.

<https://zoom.us/j/91509398385>

March 8, 2021

3:30-4:30pm

- I. Roll Call (5 minutes)
- II. Introductions (5 minutes)
- III. Audience Participation (see guidelines below) (5 minutes)
- IV. Millage Advisory Committee minutes **ACTION** (5 minutes)
 - Millage Advisory Committee meeting minutes and actions 2/8/21 (Attachment #1)
- V. Discussion Items (5 minutes)
 - Millage Process, Investments, and Progress Update (Attachment #2) **L. Gentz/T. Cortes**
 - CARES Dashboard (Attachment #2A) **M. Tasker**
- VI. Financial Budget Update (5 minutes)
 - Financial Budget Update (Attachment #3) **N. Phelps**
- VII. Old Business (5 minutes)
 - Washtenaw County Sheriff's Office (WCSO) Millage Update **D. Jackson**
- VIII. New Business (20 minutes)
 - Housing RFP Update Presentation (Attachment #4) **M. Boydston**
 - Anti-Stigma Campaign Update Presentation (Attachment #5) **K. Semanision**
 - Millage Investment Process **T. Cortes/L. Gentz**
- IX. Items for Future Discussions (5 minutes)
 - Youth Assessment Center
 - Millage Investment Plan
 - Youth Needs Discussion
 - Updated Millage Commitments
- X. Adjournment

The link to attend this meeting remotely is . <https://zoom.us/j/91509398385>

**Or iPhone one-tap: +19292056099, +191509398385# US (New York)
+12678310333,+191509398385# US (Philadelphia)**

Or join by phone:

Dial(for higher quality, dial a number based on your current location):

Audience Participation Guidelines:

- Three (3) minutes are allowed per speaker
- Speakers are asked to bring a copy of their concerns/comments in writing
- Resolutions on issues will be brought to the appropriate committee as necessary



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US: +1 929 205 6099 or +1 267 831 0333 or +1 312 626 6799 or +1 646 518 9805

Webinar ID: 915 0939 8385

International numbers available: <https://zoom.us/j/aG0z2z6Sd>

Audience Participation Guidelines:

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- Speakers are asked to bring a copy of their concerns/comments in writing
- Resolutions on issues will be brought to the appropriate committee as necessary

**WASHTENAW COUNTY COMMUNITY MENTAL HEALTH AGENCY (WCCMH)
WCCMH MILLAGE ADVISORY COMMITTEE MEETING MINUTES *DRAFT***

This meeting was held by video conference due to the recent State of Michigan legislature allowing public boards and commissions to meet virtually.

<https://zoom.us/j/91509398385>

February 8, 2021

4:00pm

N. Graebner started the meeting at 4:01 pm.

ROLL CALL:

A. Dusbiber attending remotely from Ann Arbor, Washtenaw County, MI
N. Graebner attending remotely from Chelsea, Washtenaw County, MI
H. Heaviland attending remotely from Ann Arbor, Washtenaw County, MI
D. Jackson attending remotely from Ypsilanti Township, Washtenaw County, MI
B. King attending remotely from Ann Arbor, Washtenaw County, MI
J. Martin attending remotely from Scio Township, Washtenaw County, MI
R. Rion attending remotely from Ann Arbor, Washtenaw County, MI
G. Waddles attending remotely from Ypsilanti, Washtenaw County, MI
K. Walker attending remotely from Pittsfield Township, Washtenaw County, MI

MEMBERS ABSENT: A. Carlisle, K. Scott

STAFF PRESENT: N. Phelps, M. Harding, R. Dornbos, T. Cortes, L. Gentz, S. Lefferts,
S. Amos O'Neal, T. Florence

OTHERS PRESENT: S. Hierman, L. Lutomski, Ninja Ang, M. Creekmore, R. Jefferson, G. Nelson,
B. Higman

- I. Introductions
 - S. Hierman will be presenting the WIDS Trauma Proposal Discussion later in the meeting.
- II. Audience Participation
 - None
- III. Committee Response to Audience Participation
 - None
- IV. Millage Advisory Committee Minutes and Actions from 1/11/21
 - Millage Advisory Committee Minutes and Actions of 1/11/21 were reviewed.

MOTION BY B. KING, SUPPORTED BY D. JACKSON TO APPROVE THE MINUTES AND ACTIONS FROM THE JANUARY 11, 2021 MILLAGE ADVISORY COMMITTEE MEETING AS PRESENTED.

ROLL CALL VOTE:

CARLISLE	N/A	DUSBIBER	Not present at time of vote
GRAEBNER	Y	HEAVILAND	Y

JACKSON	Y	KING	Y
MARTIN	Y	RION	Not present at time of vote
SCOTT	N/A	WADDLES	Y
WALKER	Y		

MOTION CARRIED

V. Discussion Items

- Millage Process, Investments and Process Update
 - o L. Gentz reviewed the Millage Process, Investments and Progress Update document with the committee.
 - Housing RFP
 - a. All projects are underway, and the 6-month report is delayed until March 2021 due to the pandemic.
 - WISD Mini Grants/31N
 - a. 20 school projects have been funded from the Millage with a total of \$61,804 being awarded.
 - b. Schools that applied are Ann Arbor Public, Lincoln, Dexter, Milan, Saline, Chelsea, Whitmore Lake and YCS.
 - Mental Health First Aid Education Initiatives
 - a. Staff are meeting with a group of trainers to establish needs and determine training dates for a proposed rollout of March 2021.
 - b. Working with WISD to coordinate youth and adult rollout.
 - Anti-Stigma Campaign
 - a. Campaign has relaunched and additional billboards and ads coming out soon.
 - b. Campaign materials continue to be utilized by school systems.
 - Justice Initiatives
 - a. Youth Center Mental Health Professional
 - Staff are in place and program is going well.
 - b. LEAD
 - Ongoing meetings with National Support Bureau and completing outcomes for the project.
 - Grant funding has been received to assist with some of the key positions to implement the program.
 - c. Community Response to Mental Health Crisis
 - Initial discussions have occurred, and outcomes are being developed by the Washtenaw County Sheriff's Office (WCSO) and CMH teams.
 - d. Jail MAT
 - No updates
 - Rethink Health/5 Healthy Towns
 - a. Working together with 5-Healthy Towns, Michigan Medicine and St. Joseph Hospital to start an information campaign. St. Joseph submitted a SAMHSA Grant and should be hearing back towards the end of summer 2021. The plan is to use these funds to implement training and support around mental health as well as resource connection and streamlining connections within the community.
 - NAMI
 - a. Special community education initiative with millage funding focusing on Ypsilanti and Whitmore Lake.
 - b. Staff have completed key informant interviews, 5 community conversations and continuing to connect to the faith-based community.

- c. Received grant funds to assist Rethink Health/5 Towns to coordinate faith-based leaders in the 5 towns region. The scope of this project is being determined with a meeting scheduled the 2nd week of February.
- d. Facebook Live event being planned to focus on Ypsilanti Community and in partnership with MBK.
- SUD Systems Change
 - a. Co-occurring RFP for Juvenile Court
 - i. The award was not received but are excited to collaborate with the new provider Black Family Development, Inc.
- Millage Communication Strategy
 - a. Funding Level A was approved by the Millage Advisory Committee at the February meeting.
 - b. There will be a newsletter distributed next week.

A. Dusbiber joined the meeting at 4:05pm

R. Rion joined the meeting at 4:08pm

VI. Financial Budget Update

- N. Phelps presented the Financial Budget update to the committee.
- The Millage and CCBHC Grants budget to actuals are presented through the month of December 2020, this represents 12 months of the millage fiscal year 2020.
- The millage fund balance at the close of 2019 is \$2,972,557.
- Preliminary close out of 2020 shows a fund balance contribution of \$2,202,490 for a preliminary total of \$5,175,047.
- CCBHC #1-Year 2 Grant January 2020-December 2020 YTD actuals are \$508,819 under budget.
- CCBHC #2-Year 1 Grant May 2020-December 2020 YTD actuals are \$357,593 under budget.
- N. Phelps will bring an updated document over the course of the next couple of months that will help to show a list of the commitments made thus far.

VII. Old Business

- Washtenaw County Sheriff's Office (WCSO) Millage Update
 - o D. Jackson presented the WCSO Update to the committee.
 - o The Behavioral Health Specialist position is a part time position that is currently housed in the Community Corrections Department. This staff works directly with clients that were originally with Circuit Court violations to check in with them during the bi-weekly/monthly drug testing, to help navigate the systems, connect them to resources or just to check in with them.
 - o This was originally a part-time position but with the Vital Strategies Grant this could turn into a full-time position and help to expand these services into the District Court also.

VIII. New Business

- CCBHC Update
 - o M. Harding and T. Cortes presented the CCBHC Update to the committee.
 - o A concept paper was received recently and the CMH Leadership Team is looking at this paper to better understand the next steps.
- Youth Assessment Center Update
 - o L. Gentz and T. Cortes presented the Youth Assessment Center update to the committee.
 - o Suggestion to pause on this project for now to re-assess the Juvenile Justice system needs and community needs since major system leadership changes. Millage Advisory Committee should continue to explore youth service needs in the community.

- WISD Trauma Proposal Discussion
 - o L. Gentz and S. Hierman presented the WISD Trauma Proposal to the committee. There is no action being requested for this at this time this is for draft purposes currently.
 - o There is a significant need within the community for mental health and assessment within our schools with the youth in the community.
 - o Anticipating a significant need within the schools due to the recent pandemic with youth and families in the community.
 - o Working with Ypsilanti on the train the trainer model for the trauma informed resilience training.
 - o The district Superintendents had requested a training to help to address trauma that young people are experiencing.
 - o Draft proposal includes investigating the Starr Commonwealth strategy training for all staff within 9 districts (this does not include charter school districts/private schools) to train them in the 1st 2 modules. Module 1 is free with module 2 having some expense associated with it.
 - o A concern was made that with the varying salaries within the districts that the amount of funding that is being allocated could be different than what teachers/administrators might be earning and could come across as offensive.
 - o Request for further information to clarify what the outcomes are within the school communities after completing the training with Starr Commonwealth.
 - o Request for the Millage Advisory Committee to develop a process to look at grants to community based agencies, prioritization of needs with grant making with non-Medicaid dollars.
 - o This proposal will come back to the committee to further look at youth needs within our community within the schools, supports/services, suicide prevention in regard to the services in our community and what the focus would be.
 - o This item will be added to a future meeting.
 - There will be a Housing RFP update presentation for the March Millage Advisory Committee.
 - The Anti-Stigma Campaign update presentation will be on the March Millage Advisory Committee agenda.
 - Youth Needs Discussion
 - o Due to time issues the Youth Needs Discussion was tabled until the March meeting.
- IX. Items for Future Discussions
- Millage Investment Plan
 - Updated Millage Commitments
 - Housing RFP Update presentation
 - Anti-Stigma Campaign update presentation
 - Youth needs discussion

MOTION BY G. WADDLES, SUPPORTED BY H. HEAVILAND TO ADJOURN THE MILLAGE ADVISORY COMMITTEE MEETING.

- X. Meeting adjourned at 5:05 pm.

Millage Process, Investments and Process Update- March 2021

Housing RFP- OCED providing a report during the meeting.

WISD Mini Grants/31 N- 20 school projects have been funded with a total of \$61,904.08 being awarded (14 high schools and 6 middle schools). Schools all across the county- Ann Arbor public, Lincoln, Dexter, Milan, Saline, Chelsea, Whitmore Lake, and YCS all applied. Projects range from yard sign campaign to mental health screening support and coping skills enhancements.

MHFA Education initiatives- YMHFA has their first training rolling out this month. Continuing to co-planning with WISD to coordinate youth and adult rollout.

Anti-Stigma Campaign- Public Health providing report during the meeting.

Justice initiatives:

Youth Center MHP- Position in place and going well- **no updates**

LEAD- Continuing to meet with National Support Bureau and completing outcomes for the project. Grant funding received to assist with some of the key positions to implement the program and establishing an implementation date.

Community Response to MH crisis- Initial discussions have occurred and ultimate outcomes are being developed my WCSO/CMH team- **no updates**

Jail MAT- Implementation date January 18, 2021- **no updates**

Rethink Health/5 Healthy Towns- SJM Chelsea applied for a SAMSHA grant to provide 5 towns region wide community education and coordinated referral process to address mental health needs in the region. We will utilize this project as our collaborative initiative to address the gaps that were identified by the Rethink Health gaps analysis.

NAMI- Continuing special community education initiative with millage funding focusing on Ypsilanti and Whitmore Lake. They have completed key informant interviews, 5 community conversations and continuing to connect to the faith-based community. They also received grant funds to assist Rethink Health/5 towns to coordinate faith-based leaders in the 5 towns region. NAMI has connected with key stakeholders in the region to begin engagement for the 5 towns project. Facebook live event being planned focusing on the Ypsilanti Community and in partnership with MBK.

Millage Communication Strategy- Identifying key messages for millage communications with our partners at CHRT.

CARES/Crisis/750- See M. Tasker Report

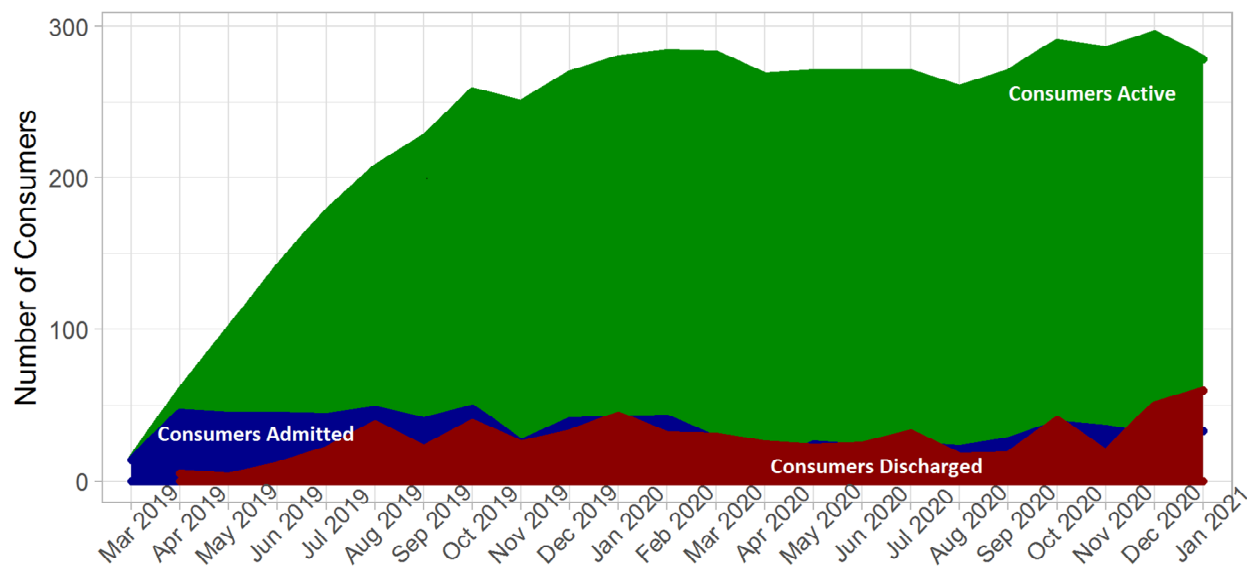
Washtenaw County Community Mental Health – CARES Report January 2021

Last Updated: 02/01/2021

CARES THROUGHPUT

Cares Throughput is about consumers entering, leaving, and remaining active in the program. The Covid-19 shutdown for 90 days (March to June) dampened admitted consumers for roughly 6 months. It appears that day-to-day operations stabilized at the end of calendar year 2020.

Mar 2019 - Jan 2021: CARES Throughput



Month	# Active Cases	CARES Adm Cases	CARES Disc Cases
Mar-19	14	14	
Apr-19	59	45	5
May-19	99	43	3
Jun-19	140	43	10
Jul-19	177	42	20
Aug-19	206	47	37
Sep-19	226	39	21
Oct-19	257	48	38
Nov-19	249	25	24
Dec-19	268	39	31
Jan-20	278	40	43
Feb-20	282	41	30
Mar-20	281	27	29
Apr-20	267	11	24

May-20	269	24	22
Jun-20	269	22	23
Jul-20	269	23	31
Aug-20	259	21	16
Sep-20	269	26	17
Oct-20	289	37	40
Nov-20	284	34	18
Dec-20	295	29	50
Jan-21	278	33	60

Referrals to CARES by Month

Also known as automatic enrollment in CARES

Note that when there are less automatic enrollment/referrals this generally leads to a decrease in the number of current (or active) CARES Admissions.

Referral Month	# New CARES Referrals
Mar-19	37
Apr-19	77
May-19	80
Jun-19	62
Jul-19	58
Aug-19	70
Sep-19	67
Oct-19	71
Nov-19	67
Dec-19	62
Jan-20	77
Feb-20	59
Mar-20	40
Apr-20	21
May-20	39
Jun-20	44
Jul-20	40
Aug-20	33
Sep-20	45
Oct-20	72
Nov-20	61
Dec-20	48
Jan-21	50

Emergency Contact Notes by Month

Note that there were less Emergency Contact Notes across the board for WCCMH clients and the WCCMH-CARES clients during the government shutdown. As the shutdown is over, it seems like Emergency Contact Notes are on the rise again and becoming more stable.

ER_Note_Month	Yr	Mon	Num_ER_Notes	num_CRCT_cases	num_Cares_cases
Mar-18	2018	3	1	1	0
Apr-18	2018	4	100	76	2
May-18	2018	5	97	82	1
Jun-18	2018	6	124	100	1
Jul-18	2018	7	123	90	5
Aug-18	2018	8	118	96	3
Sep-18	2018	9	147	101	3
Oct-18	2018	10	183	102	3
Nov-18	2018	11	182	83	3
Dec-18	2018	12	205	102	1
Jan-19	2019	1	173	86	5
Feb-19	2019	2	200	106	8
Mar-19	2019	3	253	125	14
Apr 2019	2019	4	229	133	9
May 2019	2019	5	237	130	9
Jun 2019	2019	6	245	130	22
Jul 2019	2019	7	229	126	22
Aug 2019	2019	8	210	128	21
Sep 2019	2019	9	245	131	5
Oct 2019	2019	10	305	157	15
Nov 2019	2019	11	242	131	9
Dec 2019	2019	12	268	138	15
Jan 2020	2020	1	230	130	15
Feb 2020	2020	2	223	134	5
Mar 2020	2020	3	121	82	5
Apr 2020	2020	4	57	51	6
May 2020	2020	5	66	55	3
Jun 2020	2020	6	168	94	7
Jul 2020	2020	7	312	110	10
Aug 2020	2020	8	206	98	7
Sep 2020	2020	9	248	95	3
Oct 2020	2020	10	227	88	5
Nov 2020	2020	11	209	87	3
Dec 2020	2020	12	104	55	5
Jan 2021	2021	01	155	79	3

Gender

The data here should be considered as a work in progress since this data was not collected initially due to a number of factors. Most significantly, this data covers all clients subjected to the 'automatic referral' system which means that we are lacking information for many of these cases.

Gender	# Cases Referred	# Active at least 1 Day 3/1/19 – present Cases
Female	569	405
Male	503	363
Other (Specify)	1	0
Transgender	1	0
Total	1074	767

Race

This data is collected from everyone during the initial screening and referral process.

<u>Race</u>	<u># CARES Cases</u>	<u>Percent</u>
White	436	56.8%
Black or African American	219	28.6%
Other race	49	6.4%
	35	4.6%
Asian	17	2.2%
Refused to Provide	8	1.0%
Native Hawaiian or other Pacific	2	0.3%
American Indian (non-Alaskan)	1	0.1%
Total	767	100.0%

Typical Length of Stay for Cases that Already Closed

We expect the mean and median to continue to grow as time continues and to fully stabilize after CARES has been fully functioning for two years. We are around the one year mark at this time, but it is good to keep in mind that we should consider July 2020 the one year mark since enrolling all of the clients that we previously could not serve was a 3 month process; see throughput chart or graph for a better understanding.

	Days
Median	90
Mean	133.6
Min	1
Max	638

City/Zip Code for Open Cases

The cases here are open by automatic referral and not necessarily fully admitted which is why these numbers are greater than the throughput numbers which requires an initial Assessment and Plan.

<u>City</u>	<u># Open CARES cases</u>	<u>%</u>
YPSILANTI	364	49.7%
Ann Arbor	256	34.9%
Saline	22	3.0%
MILAN	14	1.9%
Whitmore Lake	12	1.6%
Chelsea	11	1.5%
Dexter	8	1.1%
-not listed-	7	1.0%
Manchester	5	0.7%
Willis	5	0.7%
Pinckney	3	0.4%
Gregory	3	0.4%
Detroit	3	0.4%
Belleville	3	0.4%
Grass Lake	2	0.3%

**ATTACHMENT #2A
MARCH 2021**

Northville	2	0.3%
Michigan Center	1	0.1%
Inkster	1	0.1%
Britton	1	0.1%
Canton	1	0.1%
Beaverton	1	0.1%
Clarkston	1	0.1%
Clinton	1	0.1%
Redford	1	0.1%
Romulus	1	0.1%
Seattle	1	0.1%
Van Buren Twp	1	0.1%
Wayne	1	0.1%
White Lake	1	0.1%
Total	733	100%

<u>Zip Code</u>	<u># CARES cases</u>	<u>Percent</u>
48197	194	25.3%
48198	187	24.4%
48103	89	11.6%
48104	66	8.6%
48108	62	8.1%
48105	40	5.2%
48176	22	2.9%
48160	15	2.0%
-not listed-	14	1.8%
48189	12	1.6%
48118	11	1.4%
48130	8	1.0%
48158	6	0.8%
48107	6	0.8%
48191	5	0.7%
48111	4	0.5%
48137	3	0.4%
48169	3	0.4%
49240	2	0.3%
48167	2	0.3%

48141	1	0.1%
48109	1	0.1%
48106	1	0.1%
49254	1	0.1%
98118	1	0.1%
48174	1	0.1%
48184	1	0.1%
48188	1	0.1%
48224	1	0.1%
48238	1	0.1%
48240	1	0.1%
48348	1	0.1%
48386	1	0.1%
48612	1	0.1%
49229	1	0.1%
49236	1	0.1%
Total	767	100%

Age Groups for Consumers Active at least 1 Day in CARES

Age Category	# CARES Adm Cases
-no age listed-	1
0-16	26
17-19	37
20-24	95
25-29	108
30-34	101
35-39	87
40-44	64
45-49	55
50-54	66
55-59	58
60-64	30
65-69	22
70+	17
Total	767

Funding Sources for Consumers

Funding Sources	Medicare	# CARES cases	Percent
-not listed-	N	305	39.8%

-not listed-	Y	24	3.1%
HMP	N	254	33.1%
Medicaid	N	147	19.2%
Medicaid	Y	24	3.1%
S/D	N	7	0.9%
S/D	Y	6	0.8%
	Total	767	100%

Commercial Insurance

This provides a glimpse of other insurance types that clients have in CARES, but only captures those individuals whose insurance information was entered into the EHR. Going forward, the goal is for all insurance types to be captured at 100%.

<u>Private INS</u>	<u># CARES cases</u>	<u>Percent</u>
BLUE CROSS BLUE SHIELD OF MI,	19	2.5%
HUMANA CHOICE PPO MEDICARE PLAN,	4	0.5%
BLUE CARE NETWORK OF MICHIGAN,	3	0.4%
MENTAL HEALTH COURT,	3	0.4%
PRIORITY HEALTH MEDICARE,	3	0.4%
United Healthcare Community Plan,	3	0.4%
BLUE CARE NETWORK (PO 68710),	2	0.3%
AETNA US HEALTHCARE	1	0.1%
Blue Care Network Advantage,	1	0.1%
BLUE CARE NETWORK OF MICHIGAN, BLUE CARE NETWORK PILOT,	1	0.1%
CIGNA MEDICAL,	1	0.1%
MEDICARE PLUS BLUE OF MI,	1	0.1%
MERIDIAN CARE ESSENTIAL-MEDICARE,	1	0.1%
MERIDIAN CARE EXTRA HMO SNP,	1	0.1%
MERIDIAN HEALTH PLAN INC,	1	0.1%
MOLINA MARKETPLACE MI,	1	0.1%
STATE FARM MEDICARE SUPPLEMENT INS,	1	0.1%
TriCare East Region Claims,	1	0.1%
United Healthcare,	1	0.1%
Total	49	6%

Washtenaw County Community Mental Health
Millage and CCBHC Grants Budget to Actuals
For the One Month Ending January 31, 2021

Millage Budget

	<u>Annual Budget</u>	<u>Budget YTD</u>	<u>YTD Actual</u>	<u>YTD Actual O/(U) YTD Budget</u>
Millage Revenue				
Millage	\$ 6,565,388	\$ 547,116	\$ 487,406	\$ (59,710)
Millage Interest Revenue	-	-	-	-
	<u>\$ 6,565,388</u>	<u>\$ 547,116</u>	<u>\$ 487,406</u>	<u>\$ (59,710)</u>
Millage Expenses				
Salary	\$ 2,395,000	\$ 199,583	\$ 237,041	\$ 37,458
Fringe	1,339,513	111,626	129,364	17,738
Contractors	1,500,000	125,000	44,067	(80,933)
Trainings	140,000	11,667	-	(11,667)
Operating Expenses	782,500	65,208	42,424	(22,784)
Fleet Charges	60,000	5,000	199	(4,801)
Client Care	78,500	6,542	3,446	(3,095)
Cost Allocation Plan	70,875	5,906	-	(5,906)
Furniture & Equipment	100,000	8,333	-	(8,333)
Depreciation Expense	10,000	833	-	(833)
Telephone	50,000	4,167	3,884	(283)
All Other Expenses	39,000	3,250	-	(3,250)
Total Millage Expenses	<u>\$ 6,565,388</u>	<u>\$ 547,116</u>	<u>\$ 460,426</u>	<u>\$ (86,690)</u>
Revenue Over/(Under) Expenses		-	26,980	26,980

*** Millage Fund Balance at the close of 2019 is \$2,972,557

*** Preliminary close out of 2020 shows a Fund Balance contribution of \$2,202,490 for a preliminary total of \$5,175,047

CCBHC Grants

No CCBHC Grant Financials are available for January as the Finance Team had an unexpected staff leave of absence. We anticipate the February report to be available and up to date.

CMH MILLAGE 6-MONTH CHECK-IN

Agency Name: Avalon Housing

Contact Person Name: Molly Smith

Phone Number: 734-663-5858

Email Address: msmith@avalonhousing.org

Please limit your responses to 300 words or less.

1. HOW HAS COVID-19 IMPACTED YOUR CMH FUNDED PROGRAMS?

COVID-19 has delayed the completion of construction on our new development, Hickory Way Apartments, by more than six months, which has in turn has delayed lease up and the start of supportive services for many of the 35 people identified for phase I. Due to these delays, we also anticipate delays for the completion of construction and lease up for the 35 people who will be moving into phase II.

2. PLEASE DISCUSS YOUR SUCCESSES TO DATE.

Despite the many challenges these delays have presented, we have been successful in identifying all referrals through coordinated entry, have connected with current service providers for each individual and have supported efforts to get almost everyone for phase I document ready and briefed for move in so that we do not have any further delays once the units are ready to occupy.

We partnered with HouseN2Home and managed to get sponsorship to provide basic furnishings and household items for all 35 units in phase I. Volunteer teams came in at the end of December and early January and worked to personalize each unit so that individuals really are moving into a fully functional and welcoming home. Additionally, we partnered with Kiwanis Thrift Sale to secure beds and couches for units.

3. PLEASE DISCUSS YOUR (NON-COVID-19) RELATED BARRIERS TO DATE.

We fully anticipated to be ready for lease up by early January but learned upon inspection that a subcontractor installed the incorrect fire suppression system, and will need to modify the existing system to meet the standard originally intended for the building. This was unprecedented and incredibly frustrating for a variety of reasons but tenant safety and our ability to get a certificate of occupancy is dependent upon this issue being resolved and so lease up had to be further delayed.

This unexpected, extended delay has impacted housing for several individuals whose leases and/or subsidies were ending. Thankfully, we were able to advocate and negotiate month to month leases with private landlords to avoid having anyone return to homelessness. In addition, several of the

individuals slotted to move in were identified as being unsheltered and unable to access shelter or other temporary housing. We have worked diligently with partners and individuals to come up safe, temporary housing and are paying to temporarily house 11 individuals in a hotel until lease up is ready to ensure everyone has a safe and warm place to sleep.

Our services staff supported through CMH millage funding are providing intensive, on-site, outreach, case management, and behavioral support to the individuals staying in the hotel to ensure basic needs such as food, personal hygiene items are met. We are also supporting any physical and behavioral health coordination needs. We are on-site everyday at the hotel providing services and adapting our model to meet the intense level of need for an extended period of time in the hotel setting. This is challenging and requires a lot of effort and coordination.

We have also started our program evaluation with the individuals who have temporarily moved into the hotel which allows us to start gathering baseline data for those individuals who have established a service relationship with Avalon, in an effort to maintain fidelity to evaluation.

4. PLEASE DISCUSS YOUR SPENDING TO DATE.

From June-September of 2020, CMH millage funding supported staffing efforts through the hiring process of our two new Hickory Way Support Coordinators and two additional Support Coordinators for our Adult Services team. From November-December 2020 funding solely supported staffing efforts for our two Support Coordinators at Hickory Way. In total, these funds have provided supportive services for more than 70 individuals living within Avalon as well as those preparing to move in to Hickory Way. To date, a total of \$112,075 has been expended.

CMH MILLAGE 6-MONTH CHECK-IN

Agency Name: The Family Empowerment Program

Contact Person Name: Marquan Jackson

Phone Number: 810-423-7632

Email Address: mjacks55@emich.edu

Please limit your responses to 300 words or less.

1. HOW HAS COVID-19 IMPACTED YOUR CMH FUNDED PROGRAMS?

COVID-19 has presented several challenges as it relates to programming the main being resident engagement. COVID-19 has made it difficult to provide some of the supportive services intended for residents (i.e Housekeeping assistance, family home visiting).

2. PLEASE DISCUSS YOUR SUCCESSES TO DATE.

FEP has begun to work with the Corporation for Supportive Housing in effort to become a certified PSH provider. FEP has also hired a full-time PSH coordinator to support the 22 PSH units at New Parkridge. FEP staff have completed the HMIS training and FEP is now recognized as a Provider in HMIS. Lastly, FEP is now actively engaged in the CHP and COC space for the first time since its inception.

3. PLEASE DISCUSS YOUR (NON-COVID-19) RELATED BARRIERS TO DATE.

One of the barriers to date has been staffing. Although we currently have a PSH coordinator, last summer after 2 months of employment the first hire for the role resigned. Replacing and onboarding staff in the middle of a pandemic when most people prefer to work from home provided its own challenges. Also, in November the property manager for New Parkridge transitioned leaving the property without a manager. Recognizing the importance of Property Management and their role in the work we are completing with CSH; advancing the credentialing process absent a property manager has been challenging. In efforts to level- set and for all parties involved to be a part of the implementation we have halted the process and will resume once a full-time property manager is in place.

4. PLEASE DISCUSS YOUR SPENDING TO DATE.

The first draw was used to secure the support and technical support of Corporation for Supportive Housing,



**Extension to Consultation Agreement
For Ypsilanti Housing Commission
Family Empowerment Program**

This agreement is effective May 1, 2020

Between

Ypsilanti Housing Commission Family Empowerment Program
601 Armstrong Drive
Ypsilanti, MI 48197

And

CSH ("Consultant")
61 Broadway, Suite 2300
New York, NY 10006

The parties agree to the following:

1. Extension of Term: The Consulting Agreement, dated May 1, 2020 shall have a new end date of May 31, 2021.
2. Services:
 - a. CSH will provide consulting services and technical assistance to the Ypsilanti Housing Commission Family Empowerment Program (YHC FEP) to become Quality SH Certification ready in accordance with the agreed upon Consultant's Scope of Work in Exhibit A of this Agreement.
 - b. CSH will review the YHC FEP Quality Certification Self-Assessment and design a training program to advance the organization's capacity and protocols to implement a quality PSH program.
3. Terms and Termination:
 - a. This agreement is for technical assistance and training to help YHC FEP assess their current operations, to plan for quality improvement and to work toward readiness to apply for Quality Supportive Housing Certification.
 - b. This agreement does not guarantee program Certification. Certification is determined i) after a period of implementation of quality SH protocols, ii) submission of the Certification application, supporting documentation, tenant outcomes, and iii) following desk review and an in person site visit by CSH to determine if the program scores 70% or higher in EACH of the five scoring categories. This contract does not include Certification Review.
 - c. This agreement shall terminate upon completion of tasks and not later than 5/31/2021.
4. Payment: This contract is valued at \$13,000. CSH will fully bill for this contract by December 31, 2020 for work completed, and for ongoing scope of work agreed in the current and amended scope of work. The Agency will submit payment within 30 days of receiving the invoice from CSH.
5. Primary Contacts for Project Management:
 - a. CSH: Jane Bilger, jane.bilger@csb.org, 312-332-6690x2820 or 312-758-7318 (cell)
 - b. YHC FEP: Marquan Jackson, Director FEP, mjacks55@emich.edu

Signatures

Katrina Van Valkenburgh,
Managing Director, CSH Central Region

Marquan Jackson
Director, Family Empowerment Program

CMH MILLAGE 6-MONTH CHECK-IN

Agency Name: Ozone House Inc.

Contact Person Name: Gabbi Wassilak

Phone Number: 7346622265

Email Address: gwassilak@ozonehouse.org

Please limit your responses to 300 words or less.

1. HOW HAS COVID-19 IMPACTED YOUR CMH FUNDED PROGRAMS?

COVID-19 has impacted our Homeless to Housed program in several ways. While most have limited the work of the program, the addition of two beds during COVID through CMH funding has greatly benefitted our Transitional Living Program as demand for the program has risen and youth are required to have separate rooms for health safety reasons. Limiting factors of the pandemic have included the inability for our Homeless to Housed Case Manager, Alex Alaniz, to meet in-person with clients, SOS Family Services and the Delonis Center. Part of the role's intention was to have the case manager on site at SOS and Delonis for a few days a week to provide in-person support; this aspect of the role has shifted to a virtual platform. Due to COVID, the Delonis Center has been extremely busy. While Alex has made contact and the partnership is established, she will continue to expand and grow the relationship to increase the number of client referrals. From the client interaction perspective, because staff are unable to meet with young people in person, the relationship building process takes longer; building rapport and trust are challenging in a virtual environment. Additionally, if there are no openings or youth do not qualify for programs offered by Ozone House, a challenge has been finding other housing resources for clients. There are more than 4,000 people on the waitlist for section 8 and affordable housing. If unable to get housing resources for clients due to long waitlists, Alex works with young people on safety planning.

2. PLEASE DISCUSS YOUR SUCCESSES TO DATE.

Since the beginning of the program in September 2020, the Transitional Living Program (TLP) has increased its capacity by two beds, the homeless to housed case manager, Alex Alaniz, was hired in October and began serving clients in December, and Alex is regularly meeting with SOS and the Delonis Center as partners. Since the addition of two beds to the TLP in September, all beds have been full and 12 youth have been served with 83% increasing their life skills. Currently, Alex is working with four clients from SOS and has worked with two Delonis Center Clients with the intention to grow this case load. Regular meetings between SOS, the Delonis Center, and Ozone House have occurred, discussing the overall function of the partnerships and to talk about individual clients. In January 2021, Alex attended an SOS staff meeting and is currently working with them to establish a parenting group for young people. To develop this parenting group, a focus group will be held on February 16th with

participants from SOS, Ozone House, and the Corner Health Center to determine what kind of parenting group is desired. The partnership with SOS family services has been extremely beneficial especially for parenting young people as Ozone House and SOS provide dual case management services; Ozone House provides case management that focuses on life skills such as budgeting, maintaining a household, chores, food prepping, and more. During the first six months of programming a client success has been that a young person was able to find housing. Ozone House has provided donated food, furniture, and case management, working with the young person to better understand tenant rights, relationship with landlords, and paying rent on time. Overall, since Alex started working with clients in December, 11 youth have been screened and 10 youth linked to services.

3. PLEASE DISCUSS YOUR (NON-COVID-19) RELATED BARRIERS TO DATE.

Most barriers experienced by this program have been due to COVID. However, a barrier that would probably exist despite COVID have been client communication due to access to technology.

4. PLEASE DISCUSS YOUR SPENDING TO DATE.

The following details the program's spending to date. Of note, the Homeless Case Manager began charging time to the grant on 09/30 and the Clinical Operations Manager expense is a combination of the Associate Director, Pam Cornell-Allen, and the new Clinical Operations Manager, Kissimmee Reeves during the hiring and transition of Kissimmee into the role. Client assistance has gone toward providing household necessities.

Position Title	Year 1 Budget	YTD Actual Expenses	Funds Remaining
Homeless Case Manager	\$46,800.00	\$ 11,557.40	\$ 35,242.60
Full Time Youth Specialist	\$38,475.00	\$13,232.35	\$25,242.65
Part Time Youth Specialist	\$36,175.00	\$ 2,286.56	\$33,888.44
Residential Coordinator	\$46,000.00	\$3,343.16	\$42,656.84
Clinical Operations Manager	\$63,350.00	\$3,011.33	\$60,338.67
Administrative Costs	\$32,565.00	\$2,328.76	\$30,236.24

Other/Client Assistance	\$2,400.00	\$244.22	\$2,155.78
Total	\$265,765.00	\$36,003.78	\$229,761.22

CMH MILLAGE 6-MONTH CHECK-IN

Agency Name: Shelter Association of Washtenaw County

Contact Person Name: Kate D'Alessio

Phone Number: 734-662-2829 x 225

Email Address: dalessiok@washtenaw.org

Please limit your responses to 300 words or less.

1. HOW HAS COVID-19 IMPACTED YOUR CMH FUNDED PROGRAMS?

The Shelter Association had planned to start the Housing Crisis Stabilization (HCS) program in March 2020. The COVID-19 pandemic interrupted planning with CMH and other community partners to start program implementation. SAWC continued to make efforts to initiate program planning, but in April of 2020, the Washtenaw County Public Health Department limited the occupancy of our Residential program by 60%. Four to six beds on the 3rd and 4th floor of the Delonis Center were expected to be reserved for the Housing Crisis Stabilization program. In addition to limited occupancy, administration responding to the crisis of persons needing shelter the SAWC also experienced staff and management shortages and turnover from April to November 2020.

2. PLEASE DISCUSS YOUR SUCCESSES TO DATE.

Unfortunately, SAWC does not yet have much success with program implementation. However, there are plans to meet with CMH planning partners in March with the anticipation of accepting the first HCS clients in April 2021. SAWC has restructured the leadership team in hopes to offer the case management and staff with more support and supervision. In addition, SAWC has recently hired three additional temporary support managers to provide hands on support for the team and structure to overcome staff burnout and the rapid changing demands of the pandemic.

Additionally, SAWC is working to have the majority of staff and clients vaccinated for COVID-19. Our hope is with the majority of the population vaccinated, that programs can resume to full occupancy. If SAWC is still operating at 60% occupancy in the Residential program in April 2021, SAWC is still committing to reserving at least four residential beds for the HCS program.

Please see included, revised HCS program timeline that outlines the planned activities to implement the program.

3. PLEASE DISCUSS YOUR (NON-COVID-19) RELATED BARRIERS TO DATE.

SAWC's delay in program implementation is the result of COVID-19. Without the affects of the pandemic, the HCS program would be approaching it's first anniversary year. The Shelter Association sees the need to reserve beds for persons needing stabilization after experiencing a behavioral health

crisis. Clients that are in need of care coordination for behavioral health are currently staying at the Delonis Center winter shelter, however, these clients are not receiving immediate residential shelter and are not having behavioral health coordination that the HCS program offers. Overall, the HCS program will likely support individuals in adhering to prescribed medication regimen, promote connection to networks and healthy outlets, provide a safe place to rest and prioritize well being and stabilization, along with working with a shelter case manager to locate permanent housing.

4. PLEASE DISCUSS YOUR SPENDING TO DATE.

Currently, there is no spending to date for these Millage funds. Please see revised timeline for program implementation.



Washtenaw County's Youth Mental Health Anti-Stigma Campaign

Funded by the Washtenaw County Public Safety and Mental Health Preservation Millage

What is #WishYouKnew?

In the spring of 2019, the Washtenaw County Health Department and Washtenaw County Community Mental Health teamed up to design a campaign to address community concerns around youth mental health and stigma reduction.

Driven by community conversations, this campaign aims to spark honest and supportive conversations about mental health between youth and adults.

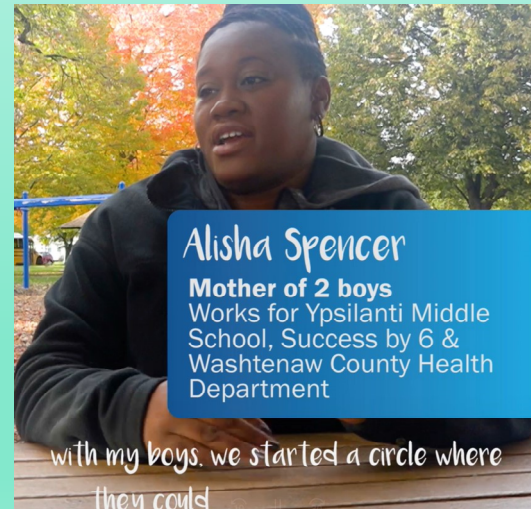
And to spread hope that if we can share our truth with trusted people in our life, we can begin to heal.

Campaign Elements

Artwork



Informational Materials



People or places if things aren't okay:

Name _____
Contact info or notes _____

Name _____
Contact info or notes _____

Name _____
Contact info or notes _____

If worried about immediate safety, call 734-544-3050 for the mobile crisis team, text HELLO to 741741 or call 911. Find more resources at www.washtenaw.org/wishyouknew.

#wishyouknew
washtenaw

be a listening ear:
supporting someone who's struggling

@wishyouknewwashtenaw
Supported by the Washtenaw County Public Safety and Mental Health Preservation Millage



Video Storytelling

Campaign Promotion

What we've heard so far . . .

I wish parents knew that
mental health is real

Why I can't talk to mom.

How hard it is to access mental
health care on public assistance

My community is hurting.

I want to have a conversation.
Don't talk at me or down to
me, talk WITH me.

It's hard to be the person
who has it together all
the time.

I'm not "bad".

Campaign Progress

You can find #WishYouKnew on . . .

- **Television and Streaming Services**
- **Music Streaming Services**
- **Social Media**
- **In the Community**



Spotify



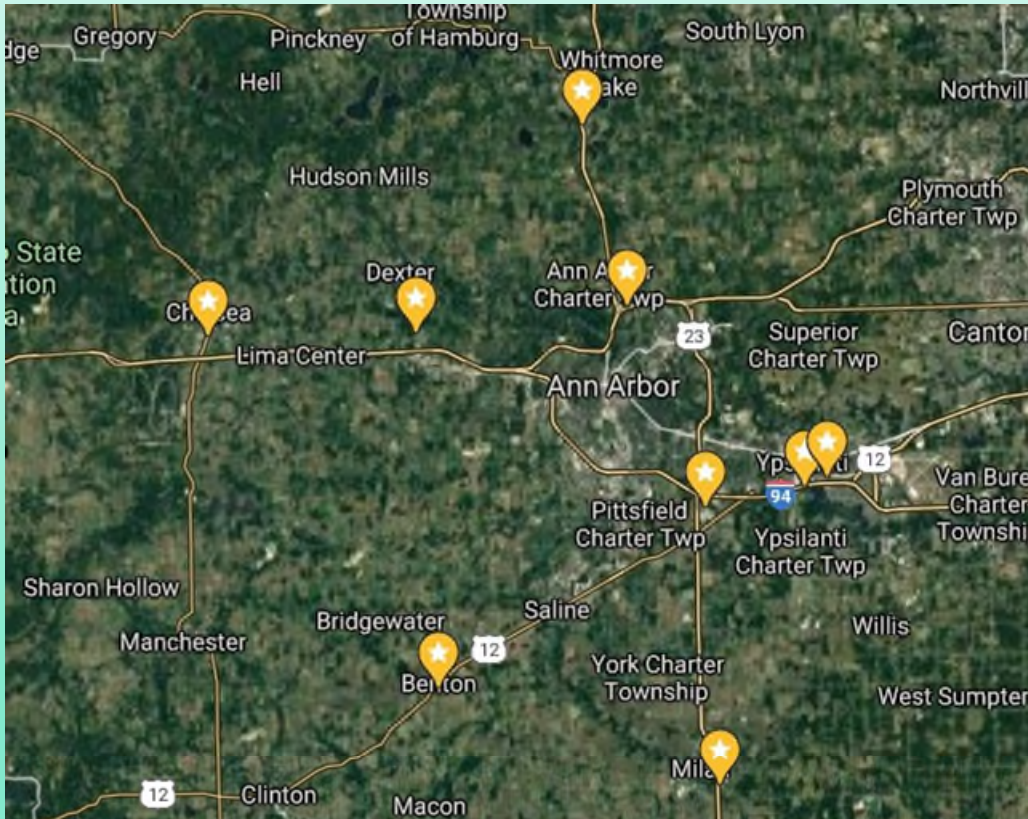
- 30 second audio spot with visual seen to the left and a button linked to the Wish You Knew website
- January 7th – February 7th
 - Reached 35,695 unique listeners in Washtenaw County
 - About ten people per day visited the Wish You Knew website from this placement
- New placement anticipated in early March

Comcast – Television and Streaming



- February 1st – May 30th
- Estimated reach of 57,200 streaming spots and 3,376 television spots
- We've already heard buzz!
Several community members have shared information about #WishYouKnew and the CARES team after seeing this advertisement.

Billboards



- 8-week run from March 1st to April 25th
- 10 billboards across the county
- Estimated reach of 900,000

Billboards



Billboards



Billboards



Informational Materials

COVID-Conscious Resource List

Informational Items

#wishyouknew
washtenaw

local resources
for when 10 deep breaths won't fix it

Have any mental health questions or needs? Call 734-544-3050 for the Washtenaw County CARES team. If you feel suicidal, call National Suicide Prevention Lifeline 1-800-273-TALK (8255) or text HOME to 741741. If you're in immediate danger, call 911.

Organization	Programs	Contact	Ages Served
*Catholic Social Services of Washtenaw County	Adult individual & group counseling, family programs	734-926-0155	18+
Corner Health Center	Counseling, psychiatry, stress management, LGBTQ+ support, bullying support, eating disorders	734-484-3600	12-25 & their children
*Dawn Farm	Outpatient, residential, detox, transitional housing	734-669-8265	13+
**EMU Counseling Clinic	Counseling & therapy for EMU students and community members	734-487-4410	5+
**EMU Psychology Clinic	Psychological & testing services for Ypsilanti & surrounding region	734-487-4987	all ages
Home of New Vision	24/7 Engagement Center, recovery services, recovery housing	734-975-1602	14+
**Jewish Family Services of Washtenaw County	Help line, mental health education, support groups	734-769-0209	18+
**National Alliance on Mental Illness (NAMI)	Peer-led support groups, educational programs, advocacy	734-994-6611	14+
*Ozone House	Crisis line, counseling, shelter, residential programs, LGBTQ+ support, community center	24/7 text and phone line: 734-662-2222 Drop-in center: 734-485-2222	10-20
Psychology Today Therapist Finder	Search local therapists by insurance accepted, issues, age, gender, language & more	psychologytoday.com/therapists	all ages
*Regional Alliance for Healthy Schools (RAHS)	Counseling in Ypsilanti and Ann Arbor school-based health centers	734-998-2163	5-21
*SafeHouse Center	Support for those impacted by domestic violence or sexual assault	24/7 phone line: 734-995-5444	14+ & their children
*St. Joseph Mercy Ann Arbor Hospital	Psychiatry, substance abuse disorder services, partial-hospitalization	Inpatient: 734-712-2762 Outpatient: 734-786-2301	Inpatient: 12+ Outpatient: all ages
*St. Joseph Mercy Chelsea Hospital	Outpatient therapy & psychiatric services, adult inpatient services	734-593-5251	Inpatient: 15+ Outpatient: all ages
*Michigan Medicine Hospital	Adult & child inpatient programs, emergency evaluation services	Inpatient: 734-936-4950 Emergency: 734-936-5900	all ages
**U-M Center for the Child and Family	Mental health services for children, adolescents, and families	734-764-9466	under 18
*U-M Depression Center	Therapy, psychiatry services, support groups	734-936-4400	all ages
Washtenaw County Community Mental Health (CMH)	24-hour crisis services & mobile crisis team, assistance navigating mental health care services	24/7 phone line: 734-544-3050	all ages

* offers virtual services **virtual services only, in-person services temporarily suspended

#wishyouknew is supported by the Washtenaw County Mental Health and Public Safety Preservation Millage

finding extra support

next steps could be ...

Connect with trusted adults (family, friends, coaches, mentors, religious leaders, etc.) to put more supports in place.

Call your primary care doctor and ask about a behavioral health visit.

Call the Washtenaw County CARES line 24/7 with ANY mental health question at 734-544-3050.

Find local resources for counseling and support at
www.washtenaw.org/wishyouknew

#wishyouknew

you're not weak.

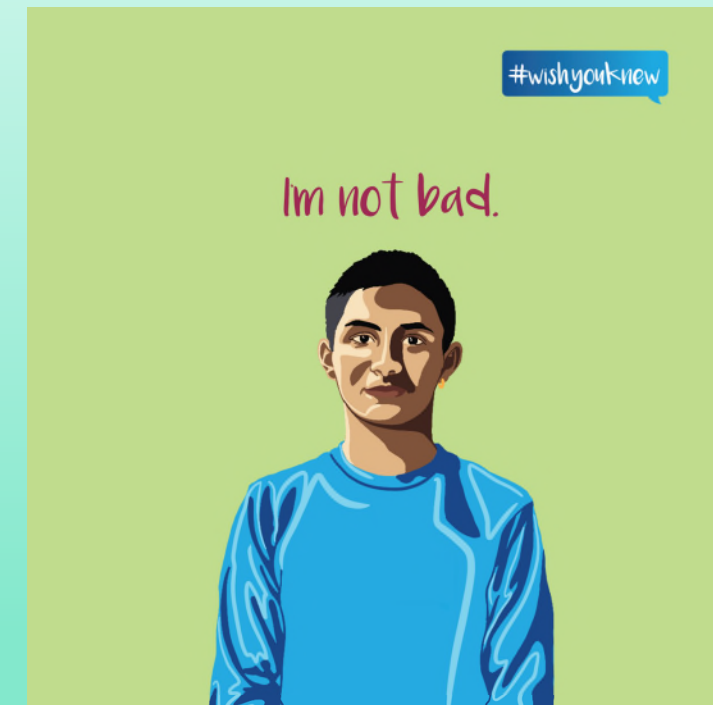
@wishyouknewwashtenaw
need support? 734-544-3050
Funded by the Washtenaw County Public Safety and Mental Health Preservation Millage

#wishyouknew

it gets better.

@wishyouknewwashtenaw
need support? 734-544-3050
Funded by the Washtenaw County Public Safety and Mental Health Preservation Millage

Social Media

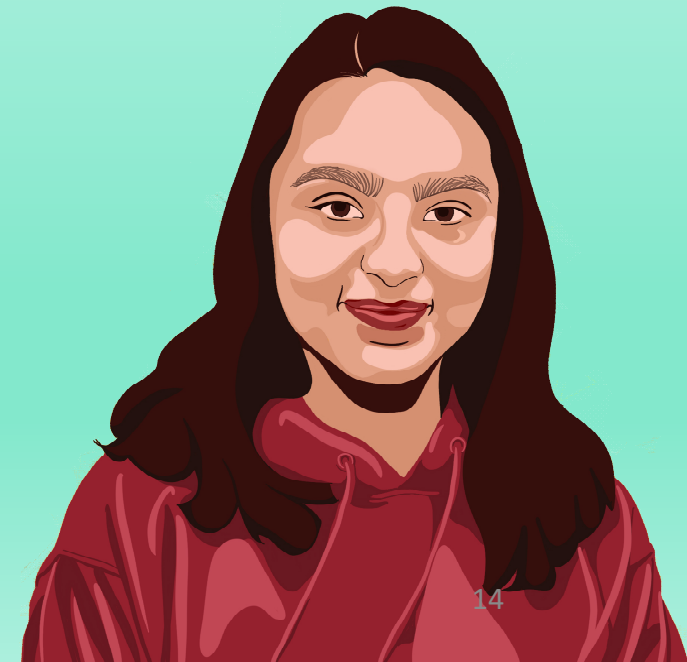


#wishyouknew

wash tenaw

ATTACHMENT #5
MARCH 2021

Moving Forward



Tutorials

Ensuring that community members feel comfortable accessing mental health resources is integral to stigma reduction.

With this in mind, the #wishyouknew team is in the process of creating approachable primers focused on what the seeking support looks like.

Hi! This is the CARES team,
how can we help you?

Hi, I think my friend is
struggling and I don't know
how to help.

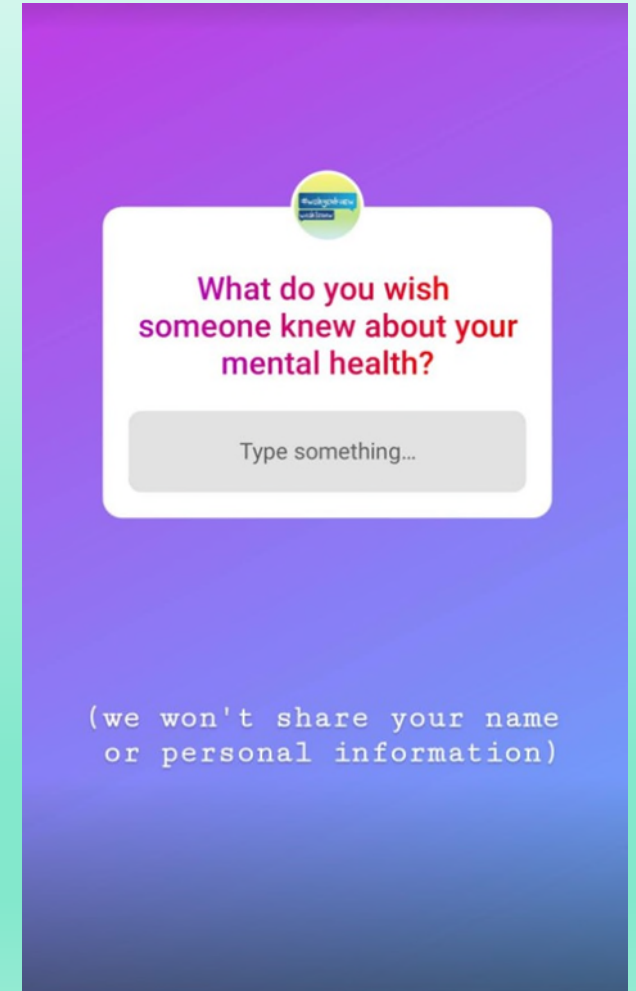
That's okay! Let's talk
through it. Which behaviors
are concerning to you?

Well, they've been really
quiet lately and . . .

Interactive Content

Mental Health Pro Q&A sessions

- Hosted via Instagram
- Answering mental health questions gathered through Instagram, ListServ, and other channels
- Community partner involvement
 - For featured professional recommendations
 - For potential cross posting
 - For larger platform



The image shows a screenshot of a social media post on a purple-to-blue gradient background. At the top is a circular profile picture of a person with short blonde hair. Below it is a white rectangular box containing the text "What do you wish someone knew about your mental health?" in a pink, sans-serif font. Underneath the text is a light gray rounded rectangular input field with the placeholder text "Type something...". At the bottom of the post, in a white, monospaced font, is the text "(we won't share your name or personal information)".

Community Feedback

Community input is central to ensuring that #WishYouKnew is useful, fair, and accessible. We are seeking input through surveys, focus groups, and reach data analysis.

#wishyouknew - Your input matters!

* Required

Which mental health stigma concerns do you feel are underrepresented in the #wishyouknew materials that you've seen so far? *

Your answer

Which methods of outreach make you feel most engaged? *

- ☐ Social media
- ☐ Information about community resources
- ☐ Distribution materials like pocket cards and stickers
- ☐ Moderated discussions on mental health in the community
- ☐ Other: _____

Thank you!

Questions, concerns, or input?

Feel free to reach out to Kara Semanision
by . . .

- Email: semanisionk@washtenaw.org
- Phone: (313) 348-3855
- Instagram: @wishyouknewwashtenaw



#wishyouknew



washtenaw