



**Mission:** To promote hope, recovery, resilience, quality of life and wellness in Washtenaw County by providing high quality, integrated services to eligible individuals.

**WASHTENAW COUNTY COMMUNITY MENTAL HEALTH (WCCMH)  
MILLAGE ADVISORY COMMITTEE (MAC) MEETING  
AGENDA**

<https://zoom.us/j/97961494137>

**September 13, 2021**

**3:30-4:30 pm**

- I. Roll Call (5 minutes)
- II. Introductions (5 minutes)
- III. Audience Participation (see guidelines below) (5 minutes)
- IV. Millage Advisory Committee minutes (5 minutes)
  - Millage Advisory Committee meeting minutes and actions 8/9/21 (Attachment #1) **ACTION**
- V. Discussion Items (5 minutes)
  - Millage Process, Investments, and Progress Update (Attachment #2A) **L. Gentz/T. Cortes**
  - CARES Dashboard (Attachment #2B) **M. Tasker**
- VI. Financial Budget Update (5 minutes)
  - Financial Budget Update (Attachment #3) **N. Phelps**
- VII. Old Business (5 minutes)
  - Washtenaw County Sheriff's Office (WCSO) Millage Update **D. Jackson**
- VIII. New Business (20 minutes)
  - CHRT Communications Update (Attachment #4) **G. Powers/E. Spanier**
  - Student Advocacy Center- Check and Connect/Education Advocacy Funding Request (Attachment #5) **ACTION P. Stone-Palmquist/T. Jurries**
- IX. Items for Future Discussions (5 minutes)
  - Youth Assessment Center
  - Millage Investment Plan
  - Youth Needs Discussion
  - Updated Millage Commitments
- X. Adjournment

**Join from a PC, Mac, iPad, iPhone or Android device:**  
**Please click this URL to join.** <https://zoom.us/j/97961494137>

**Or One tap mobile:**  
**+19292056099, 97961494137# US (New York)**  
**+12678310333, 97961494137# US (Philadelphia)**

**Or join by phone:**  
**Dial(for higher quality, dial a number based on your current location):**  
**US: +1 929 205 6099 or +1 267 831 0333 or +1 312 626 6799 or +1 646 518 9805**

**Audience Participation Guidelines:**

- Three (3) minutes are allowed per speaker
- Speakers are asked to bring a copy of their concerns/comments in writing
- Resolutions on issues will be brought to the appropriate committee as necessary



**Mission:** To promote hope, recovery, resilience, quality of life and wellness in Washtenaw County by providing high quality, integrated services to eligible individuals.

**Webinar ID: 979 6149 4137**

**International numbers available: <https://zoom.us/j/97961494137>**

**Effective March 17, 2021 the Washtenaw County Board of Commissioners has approved the continuation of all public meetings to be held virtually until December 31, 2021, per resolution #21-050.**

**Audience Participation Guidelines:**

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- Speakers are asked to bring a copy of their concerns/comments in writing
- Resolutions on issues will be brought to the appropriate committee as necessary

**WASHTENAW COUNTY COMMUNITY MENTAL HEALTH AGENCY (WCCMH)  
WCCMH MILLAGE ADVISORY COMMITTEE MEETING MINUTES DRAFT**

<https://zoom.us/j/96041864764>

**August 9, 2021**

**4:00 pm**

N. Graebner-Sundling called the meeting to order at 4:06 pm.

ROLL CALL: N. Graebner-Sundling attending remotely from Chelsea, Washtenaw County, MI  
H. Heaviland attending remotely from Scio Twp, Washtenaw County, MI  
B. Higman attending remotely from Ann Arbor, Washtenaw County, MI  
R. Jefferson attending remotely from Ypsilanti Twp, Washtenaw County, MI  
J. Martin attending remotely from Beaver Island, MI  
R. Rion attending remotely from Ann Arbor, Washtenaw County, MI  
M. Udow-Phillips attending remotely from Amherst, MA  
G. Waddles, Jr. attending remotely from Ypsilanti, Washtenaw County, MI  
K. Walker attending remotely from Pittsfield Twp, Washtenaw County, MI

MEMBERS ABSENT: A. Carlisle, D. Jackson, B. King, A. LaBarre

STAFF PRESENT: T. Cortes, M. Harding, L. Gentz, N. Phelps, R. Dornbos, T. Florence, S. Lefferts, K. Hoener

OTHERS PRESENT: S. Hierman, E. Matti, K. Cowan, K. Snodgrass, T. Gavalier

- I. Introductions
  - L. Gentz introduced S. Hierman from Washtenaw Intermediate School District (WISD) who will be presenting later in the meeting.
- II. Audience Participation
  - None
- III. Committee Response to Audience Participation
  - None
- IV. Millage Advisory Committee Minutes and Actions from 7/12/21 (Attachment #1)
  - Millage Advisory Committee Minutes and Actions of 7/12/21 were reviewed.

**MOTION BY J. MARTIN, SUPPORTED BY B. HIGMAN TO APPROVE THE MINUTES AND ACTIONS FROM THE JULY 12, 2021 MILLAGE ADVISORY COMMITTEE MEETING AS PRESENTED.**

**ROLL CALL VOTE:**

|               |     |                   |     |
|---------------|-----|-------------------|-----|
| CARLISLE      | N/A | GRAEBNER-SUNDLING | Y   |
| HEAVILAND     | Y   | HIGMAN            | Y   |
| JACKSON       | N/A | JEFFERSON         | Y   |
| KING          | N/A | LABARRE           | N/A |
| MARTIN        | Y   | RION              | Y   |
| UDOW-PHILLIPS | Y   | WADDLES, JR.      | Y   |
| WALKER        | Y   |                   |     |

**MOTION CARRIED**

V. Discussion Items

- Millage Process, Investments and Process Update (Attachment #2A)
  - L. Gentz deferred to the document for the sake of time.
- CARES Dashboard-New Design Review (Attachment #2B)
  - L. Gentz reviewed the CARES Dashboard document for July 2021 with the committee.

VI. Financial Budget Update (Attachment #3)

- N. Phelps presented the Financial Budget update to the committee.
- This report is for the Month ending June 30, 2021.

VII. Old Business

- Washtenaw County Sheriff's Office (WCSO) Millage and Financial Status Update
  - No report for this month.

VIII. New Business

- Washtenaw Intermediate School District (WISD) Funding Proposal (Attachment #4)
  - S. Hireman from the WISD presented the funding proposal.
  - Financial ask is for \$132,000 to support the continuation of the mental health mini grants for the 2021-2022 and 2022-2023 school years and \$81,780.00 for one-time grant funds to be used to address deficits in instructions, facilities, and technology.

**MOTION BY K. WALKER, SUPPORTED BY G. WADDLES, JR. TO APPROVE THE WASHTENAW INTERMEDIATE SCHOOL DISTRICTS FUNDING REQUEST FOR A TOTAL OF \$213,780.00.**

**ROLL CALL VOTE:**

|               |           |                   |     |
|---------------|-----------|-------------------|-----|
| CARLISLE      | N/A       | GRAEBNER-SUNDLING | Y   |
| HEAVILAND     | ABSTAINED | HIGMAN            | Y   |
| JACKSON       | N/A       | JEFFERSON         | Y   |
| KING          | N/A       | LABARRE           | N/A |
| MARTIN        | Y         | RION              | Y   |
| UDOW-PHILLIPS | Y         | WADDLES, JR.      | Y   |
| WALKER        | Y         |                   |     |

**MOTION CARRIED**

- Youth Assessment Center Technical Assistance Funding Proposal (Attachment #5)
  - L. Gentz presented the Youth Assessment Center Technical Assistance Funding Proposal to the committee.
  - Financial ask is for \$20,650.00 to receive technical assistance from the National Assessment Center Association (NAC) to assist a multi-sector stakeholder group with launching a Youth Assessment Center in Washtenaw County.

**MOTION BY M. UDOW-PHILLIPS, SUPPORTED BY H. HEAVILAND TO APPROVE THE YOUTH ASSESSMENT TECHNICAL ASSISTANCE FUNDING PROPOSAL IN THE AMOUNT OF \$20,650.00.**



**ROLL CALL VOTE:**

|               |     |                   |     |
|---------------|-----|-------------------|-----|
| CARLISLE      | N/A | GRAEBNER-SUNDLING | Y   |
| HEAVILAND     | Y   | HIGMAN            | Y   |
| JACKSON       | N/A | JEFFERSON         | Y   |
| KING          | N/A | LABARRE           | N/A |
| MARTIN        | Y   | RION              | Y   |
| UDOW-PHILLIPS | Y   | WADDLES, JR.      | Y   |
| WALKER        | Y   |                   |     |

**MOTION CARRIED**

- IX. Items for Future Discussions
- Youth Assessment Center
  - Millage Investment Plan
  - Youth Needs Discussion
  - Updated Millage Commitments

**MOTION BY M. UDOW-PHILLIPS, SUPPORTED BY K. WALKER TO ADJOURN THE MEETING.**

Meeting adjourned at 4:31 pm.

**Millage Process, Investments and Process Update- September 2021**

**Plan and Integrate:**

**LEAD-** One CSM position has been filled and a peer dedicated to the project. We still have one CSM position posted. We are on track for a go-live date of 10/1/21

**Youth Assessment Center-** Met with NAC to begin the technical assistance. Establishing additional stakeholders who should be invited to participate in the planning and additional conversations that need to occur with sector leaders.

**Community Response to MH Crisis-** Focus groups are being conducted by WCSO with key stakeholders. Ultimate outcomes are being edited and focus group feedback is being incorporated. **No updates**

**Rethink Health/5 Healthy Towns-** SJM Chelsea SAMSHA grant approval looks promising, still awaiting formal approval. NAMI continues their work with targeted outreach, grief and loss groups in Manchester congregations and prepping for a clergy conference in the fall. One Big Connection website is live. Flyer campaign focused on grocery stores and carryout restaurants being planned and community meetings road show is in development to share One Big Connection and highlight mental health resources in the region, including CARES. **No updates**

**5 Healthy Towns Intergenerational Populations Project-** Findings have been reviewed and next steps are being identified.

**Expand Services:**

**CARES/Crisis/750-** See M. Tasker Report

**Housing RFP-** Avalon provided updated data back to January 2021 showing on average, 100 individuals served monthly with the top 6 services including: Early Intervention of Emerging Problems, Eviction Prevention, Household Skills and Safety, Outreach and Engagement, Referrals and Linkages and Mental and Physical Health Navigation. SAWC continues to work closely with CMH on their crisis housing project. OCED will be coming back to the MAC to provide an update on the RFP projects before the first of the year.

**31 N/ WISD Mini Grants-** Working with them to establish mini grant funding priority areas for the year and establishing quarterly outcome reporting for the 31 N. initiative as the result of the new proposal approved in August.

**Youth Center MHP-** Position in place and going well. Psychiatry supports will be reduced in the Youth Center to 4 hours per week and moved to Ozone to support community-based justice involved youth. **No updates**

**Justice Involved Youth Psychiatry Access-** 4 hours of psychiatry is being provided at Ozone House.

**Corner Health Psychiatry Expansion-** CMH increased psychiatry time at Corner Health from 1 full day to 2 full days per week has been implemented. **No updates**

**Jail MAT-** Up and running since January, 2021- **no updates**

**Communicate and Evaluate:**

**NAMI-** Continuing special community education initiative with millage funding focusing on Ypsilanti and Whitmore Lake. NAMI participating in the Boots on the Ground initiative with Ypsilanti Community Schools on July 17th. CARES/millage information provided in the goodie bags. Additional focus groups being conducted with the Trusted Advisors and SURE Moms. Since expanding outreach efforts, NAMI program attendance has doubled! Establishing quarterly reporting metrics for MAC review.

**Anti-Stigma Campaign-** Public Health is drafting their new strategy and will have an updated proposal for MAC to review soon. They are continuing the strategies identified in the previous plan, utilizing money unspent due to Covid.

**MHFA Education initiatives-** Trainings are underway and going well. We are taking requests from community organizations, please spread the word. **No updates**

**Millage Communication Strategy-** Update during this meeting.

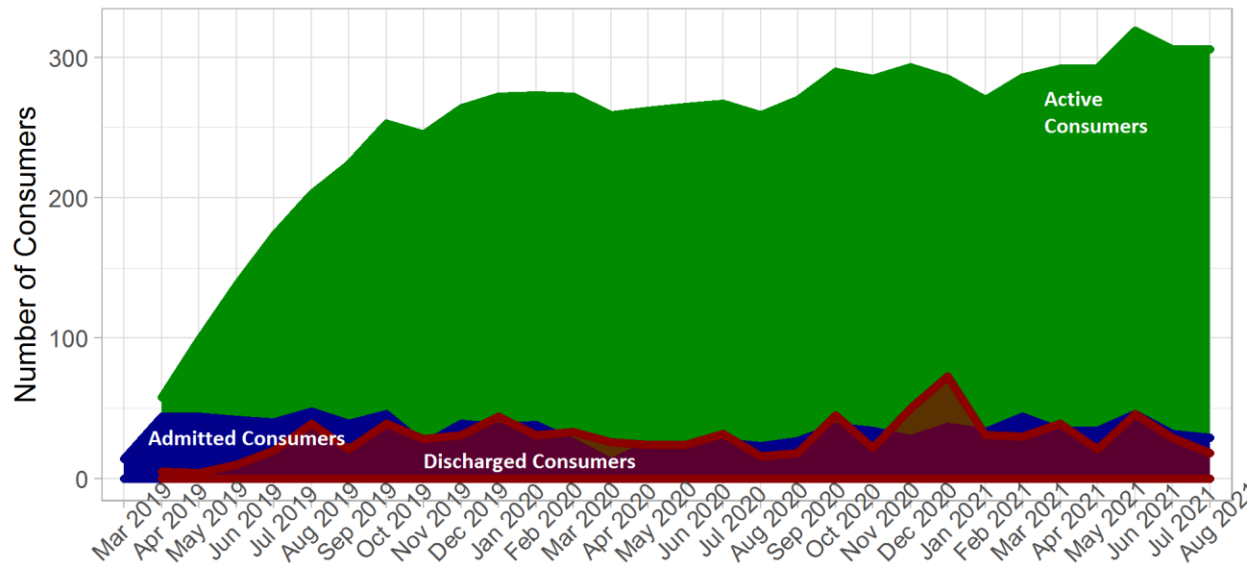
## Washtenaw County Community Mental Health – CARES Report August 2021

Last Updated: 08/31/2021

### CARES THROUGHPUT

Cares Throughput is about consumers entering, leaving, and remaining active in the program. June 2021 marked the first increase in active consumers beyond Pre-Covid levels and this seems to be holding in July and August 2021.

Apr 2019 - Aug 2021: CARES Throughput



| Month  | # Active Cases | CARES Adm Cases | CARES Disc Cases |
|--------|----------------|-----------------|------------------|
| Mar-19 |                | 14              |                  |
| Apr-19 | 58             | 44              | 5                |
| May-19 | 99             | 44              | 4                |
| Jun-19 | 138            | 42              | 10               |
| Jul-19 | 173            | 40              | 20               |
| Aug-19 | 203            | 48              | 39               |
| Sep-19 | 224            | 39              | 21               |
| Oct-19 | 253            | 46              | 39               |
| Nov-19 | 245            | 24              | 28               |
| Dec-19 | 264            | 39              | 31               |
| Jan-20 | 272            | 37              | 44               |
| Feb-20 | 273            | 38              | 31               |
| Mar-20 | 272            | 26              | 33               |

|        |     |    |    |
|--------|-----|----|----|
| Apr-20 | 259 | 12 | 26 |
| May-20 | 262 | 24 | 24 |
| Jun-20 | 265 | 23 | 24 |
| Jul-20 | 267 | 26 | 32 |
| Aug-20 | 259 | 23 | 16 |
| Sep-20 | 270 | 27 | 18 |
| Oct-20 | 290 | 37 | 45 |
| Nov-20 | 285 | 34 | 22 |
| Dec-20 | 293 | 28 | 50 |
| Jan-21 | 285 | 37 | 73 |
| Feb-21 | 270 | 33 | 31 |
| Mar-21 | 286 | 44 | 30 |
| Apr-21 | 292 | 34 | 39 |
| May-21 | 292 | 34 | 21 |
| Jun-21 | 319 | 46 | 46 |
| Jul-21 | 306 | 32 | 29 |
| Aug-21 | 306 | 29 | 18 |

## Referrals to CARES by Month

*Also known as automatic enrollment in CARES*

Note that when there are less automatic enrollment/referrals this generally leads to a decrease in the number of current (or active) CARES Admissions.

| Referral Month | # New CARES Referrals |
|----------------|-----------------------|
| Mar-19         | 37                    |
| Apr-19         | 77                    |
| May-19         | 80                    |
| Jun-19         | 62                    |
| Jul-19         | 58                    |
| Aug-19         | 70                    |
| Sep-19         | 67                    |
| Oct-19         | 71                    |
| Nov-19         | 67                    |
| Dec-19         | 62                    |
| Jan-20         | 77                    |
| Feb-20         | 59                    |
| Mar-20         | 40                    |
| Apr-20         | 21                    |
| May-20         | 39                    |

|        |    |
|--------|----|
| Jun-20 | 44 |
| Jul-20 | 40 |
| Aug-20 | 33 |
| Sep-20 | 45 |
| Oct-20 | 72 |
| Nov-20 | 61 |
| Dec-20 | 48 |
| Jan-21 | 52 |
| Feb-21 | 48 |
| Mar-21 | 73 |
| Apr-21 | 72 |
| May-21 | 68 |
| Jun-21 | 58 |
| Jul-21 | 57 |
| Aug-21 | 71 |

## **Emergency Contact Notes by Month**

Note that there were less Emergency Contact Notes across the board for WCCMH clients and the WCCMH-CARES clients during the government shutdown. As the shutdown is over, it seems like Emergency Contact Notes are on the rise again and becoming more stable.

| <b>ER_Note_Month</b> | <b>Yr</b> | <b>Mon</b> | <b>Num_ER_Notes</b> | <b>num_CRCT_cases</b> | <b>num_Cares_cases</b> |
|----------------------|-----------|------------|---------------------|-----------------------|------------------------|
| Mar-18               | 2018      | 3          | 1                   | 1                     | 0                      |
| Apr-18               | 2018      | 4          | 100                 | 76                    | 2                      |
| May-18               | 2018      | 5          | 97                  | 82                    | 1                      |
| Jun-18               | 2018      | 6          | 124                 | 100                   | 1                      |
| Jul-18               | 2018      | 7          | 123                 | 90                    | 5                      |
| Aug-18               | 2018      | 8          | 118                 | 96                    | 3                      |
| Sep-18               | 2018      | 9          | 147                 | 101                   | 3                      |
| Oct-18               | 2018      | 10         | 183                 | 102                   | 3                      |
| Nov-18               | 2018      | 11         | 182                 | 83                    | 3                      |
| Dec-18               | 2018      | 12         | 205                 | 102                   | 1                      |
| Jan-19               | 2019      | 1          | 173                 | 86                    | 5                      |
| Feb-19               | 2019      | 2          | 200                 | 106                   | 8                      |
| Mar-19               | 2019      | 3          | 253                 | 125                   | 14                     |
| Apr 2019             | 2019      | 4          | 229                 | 133                   | 9                      |
| May 2019             | 2019      | 5          | 237                 | 130                   | 9                      |
| Jun 2019             | 2019      | 6          | 245                 | 130                   | 22                     |
| Jul 2019             | 2019      | 7          | 229                 | 126                   | 22                     |
| Aug 2019             | 2019      | 8          | 210                 | 128                   | 21                     |

|          |       |    |     |     |    |
|----------|-------|----|-----|-----|----|
| Sep 2019 | 2019  | 9  | 245 | 131 | 5  |
| Oct 2019 | 2019  | 10 | 305 | 157 | 15 |
| Nov 2019 | 2019  | 11 | 242 | 131 | 9  |
| Dec 2019 | 2019  | 12 | 268 | 138 | 15 |
| Jan 2020 | 2020  | 1  | 230 | 130 | 15 |
| Feb 2020 | 2020  | 2  | 223 | 134 | 5  |
| Mar 2020 | 2020  | 3  | 121 | 82  | 5  |
| Apr 2020 | 2020  | 4  | 57  | 51  | 6  |
| May 2020 | 2020  | 5  | 66  | 55  | 3  |
| Jun 2020 | 2020  | 6  | 168 | 94  | 7  |
| Jul 2020 | 2020  | 7  | 312 | 110 | 10 |
| Aug 2020 | 2020  | 8  | 206 | 98  | 7  |
| Sep 2020 | 2020  | 9  | 248 | 95  | 3  |
| Oct 2020 | 2020  | 10 | 227 | 88  | 5  |
| Nov 2020 | 2020  | 11 | 209 | 87  | 3  |
| Dec 2020 | 2020  | 12 | 104 | 55  | 5  |
| Jan 2021 | 2021  | 01 | 158 | 79  | 7  |
| Feb 2021 | 2021  | 02 | 107 | 65  | 5  |
| Mar 2021 | 2021  | 03 | 171 | 99  | 6  |
| Apr 2021 | 2021  | 04 | 258 | 124 | 12 |
| May 2021 | 2021  | 05 | 221 | 126 | 8  |
| Jun 2021 | 2021  | 06 | 202 | 115 | 5  |
| Jul 2021 | 2021  | 07 | 262 | 80  | 1  |
| Aug 2021 | 20201 | 08 | 245 | 109 | 5  |

## Gender

The data here should be considered as a work in progress since this data was not collected initially due to a number of factors. Most significantly, this data covers all clients subjected to the 'automatic referral' system which means that we are lacking information for many of these cases.

| Gender          | # Cases Referred | # Active at least 1 Day 3/1/19 – present Cases |
|-----------------|------------------|------------------------------------------------|
| Female          | 688              | 532                                            |
| Male            | 615              | 482                                            |
| Other (Specify) | 1                | 0                                              |
| Transgender     | 1                | 0                                              |
| <b>Total</b>    | <b>1305</b>      | <b>1014</b>                                    |

## Race

This data is collected from everyone during the initial screening and referral process.

| <u>Race</u>                      | <u># CARES cases</u> | <u>%</u>       |
|----------------------------------|----------------------|----------------|
| White                            | 589                  | 58.10%         |
| Black or African American        | 292                  | 28.80%         |
| Other race                       | 61                   | 6.00%          |
|                                  | 40                   | 3.90%          |
| Asian                            | 19                   | 1.90%          |
| Refused to Provide               | 9                    | 0.90%          |
| American Indian (non-Alaskan)    | 2                    | 0.20%          |
| Native Hawaiian or other Pacific | 2                    | 0.20%          |
| <b>Total</b>                     | <b>1014</b>          | <b>100.00%</b> |

## Typical Length of Stay for Cases that Already Closed

We expect the mean and median to continue to grow as time continues and to fully stabilize after CARES has been fully functioning for two years. We are approaching the two year mark at this time, but it is good to keep in mind that we should consider July 2021 the two year mark since enrolling all of the clients that we previously could not serve was a 3 month process; see throughput chart or graph for a better understanding.

|               | <b>Days</b> |
|---------------|-------------|
| <b>Median</b> | 101         |
| <b>Mean</b>   | 147.90      |
| <b>Min</b>    | 1           |
| <b>Max</b>    | 802         |



## City/Zip Code for Open Cases

The cases here are open by automatic referral and not necessarily fully admitted which is why these numbers are greater than the throughput numbers which requires an initial Assessment and Plan.

| <u>Zip Code</u> | <u># CARES cases</u> | <u>%</u> |
|-----------------|----------------------|----------|
| 48197           | 268                  | 26.4%    |
| 48198           | 235                  | 23.2%    |
| 48103           | 124                  | 12.2%    |
| 48104           | 92                   | 9.1%     |
| 48108           | 75                   | 7.4%     |
| 48105           | 55                   | 5.4%     |
| 48176           | 31                   | 3.1%     |
|                 | 17                   | 1.7%     |
| 48160           | 16                   | 1.6%     |
| 48189           | 15                   | 1.5%     |
| 48118           | 12                   | 1.2%     |
| 48130           | 12                   | 1.2%     |
| 48111           | 9                    | 0.9%     |
| 48158           | 9                    | 0.9%     |
| 48107           | 6                    | 0.6%     |
| 48191           | 6                    | 0.6%     |
| 48169           | 4                    | 0.4%     |
| 48167           | 3                    | 0.3%     |
| 48137           | 3                    | 0.3%     |
| 48184           | 2                    | 0.2%     |
| 49240           | 2                    | 0.2%     |
| 98118           | 1                    | 0.1%     |
| 48185           | 1                    | 0.1%     |
| 48188           | 1                    | 0.1%     |
| 48174           | 1                    | 0.1%     |
| 48224           | 1                    | 0.1%     |
| 48238           | 1                    | 0.1%     |
| 48240           | 1                    | 0.1%     |
| 48348           | 1                    | 0.1%     |
| 48386           | 1                    | 0.1%     |
| 48612           | 1                    | 0.1%     |
| 49229           | 1                    | 0.1%     |
| 49236           | 1                    | 0.1%     |
| 48141           | 1                    | 0.1%     |
| 48168           | 1                    | 0.1%     |

|              |             |             |
|--------------|-------------|-------------|
| 48131        | 1           | 0.1%        |
| 48036        | 1           | 0.1%        |
| 48109        | 1           | 0.1%        |
| 48106        | 1           | 0.1%        |
| <b>Total</b> | <b>1014</b> | <b>100%</b> |

| <b><u>City</u></b>   | <b><u>#<br/>CARES<br/>cases</u></b> | <b><u>%</u></b> |
|----------------------|-------------------------------------|-----------------|
| YPSILANTI            | 503                                 | 49.6%           |
| Ann Arbor            | 359                                 | 35.4%           |
| Saline               | 32                                  | 3.2%            |
| MILAN                | 16                                  | 1.6%            |
| Whitmore<br>Lake     | 15                                  | 1.5%            |
| Chelsea              | 12                                  | 1.2%            |
| Dexter               | 12                                  | 1.2%            |
| Manchester           | 9                                   | 0.9%            |
|                      | 7                                   | 0.7%            |
| Belleville           | 7                                   | 0.7%            |
| Willis               | 6                                   | 0.6%            |
| Northville           | 4                                   | 0.4%            |
| Pinckney             | 4                                   | 0.4%            |
| Detroit              | 3                                   | 0.3%            |
| Gregory              | 3                                   | 0.3%            |
| Grass Lake           | 2                                   | 0.2%            |
| Superior<br>Township | 2                                   | 0.2%            |
| Van Buren<br>Twp     | 2                                   | 0.2%            |
| Wayne                | 2                                   | 0.2%            |
| Westland             | 1                                   | 0.1%            |
| White Lake           | 1                                   | 0.1%            |
| Taylor               | 1                                   | 0.1%            |
| Seattle              | 1                                   | 0.1%            |
| Redford              | 1                                   | 0.1%            |
| Romulus              | 1                                   | 0.1%            |
| Inkster              | 1                                   | 0.1%            |
| Dundee               | 1                                   | 0.1%            |
| Britton              | 1                                   | 0.1%            |
| Canton               | 1                                   | 0.1%            |
| Beaverton            | 1                                   | 0.1%            |
| Clarkston            | 1                                   | 0.1%            |

|              |             |             |
|--------------|-------------|-------------|
| Clinton      | 1           | 0.1%        |
| Clinton Twp  | 1           | 0.1%        |
| <b>Total</b> | <b>1014</b> | <b>100%</b> |

Age Groups for Consumers Active at least 1 Day in CARES

| <b>Age Category</b> | <b># CARES Adm Cases</b> |
|---------------------|--------------------------|
| -no age listed-     | 1                        |
| 0-16                | 33                       |
| 17-19               | 51                       |
| 20-24               | 131                      |
| 25-29               | 141                      |
| 30-34               | 138                      |
| 35-39               | 111                      |
| 40-44               | 93                       |
| 45-49               | 73                       |
| 50-54               | 84                       |
| 55-59               | 69                       |
| 60-64               | 35                       |
| 65-69               | 34                       |
| 70+                 | 20                       |
| <b>Total</b>        | <b>1014</b>              |

Funding Sources for Consumers

| <b>Funding Sources</b> | <b>Medicare</b> | <b># CARES cases</b> | <b>%</b>    |
|------------------------|-----------------|----------------------|-------------|
|                        | N               | 434                  | 42.8%       |
|                        | Y               | 32                   | 3.2%        |
| HMP                    | N               | 322                  | 31.8%       |
| Medicaid               | N               | 188                  | 18.5%       |
| Medicaid               | Y               | 31                   | 3.1%        |
| S/D                    | N               | 2                    | 0.2%        |
| S/D                    | Y               | 5                    | 0.5%        |
|                        | <b>Total</b>    | <b>1014</b>          | <b>100%</b> |

## Commercial Insurance

This provides a glimpse of other insurance types that clients have in CARES, but only captures those individuals whose insurance information was entered into the EHR.

| <u>Private Insurance</u>                                | <u># CARES cases</u> | <u>%</u>  |
|---------------------------------------------------------|----------------------|-----------|
| BLUE CROSS BLUE SHIELD OF MI,                           | 22                   | 2.2%      |
| HUMANA CHOICE PPO MEDICARE PLAN,                        | 6                    | 0.6%      |
| BLUE CARE NETWORK OF MICHIGAN,                          | 4                    | 0.4%      |
| PRIORITY HEALTH MEDICARE,                               | 3                    | 0.3%      |
| BLUE CARE NETWORK (PO 68710),                           | 2                    | 0.2%      |
| Blue Care Network Advantage,                            | 2                    | 0.2%      |
| United Healthcare Community Plan,                       | 2                    | 0.2%      |
| AETNA PPO,                                              | 1                    | 0.1%      |
| AETNA US HEALTHCARE,                                    | 1                    | 0.1%      |
| BLUE CARE NETWORK OF MICHIGAN, BLUE CARE NETWORK PILOT, | 1                    | 0.1%      |
| CIGNA MEDICAL,                                          | 1                    | 0.1%      |
| COFINITY,                                               | 1                    | 0.1%      |
| MEDICARE PLUS BLUE OF MI,                               | 1                    | 0.1%      |
| MENTAL HEALTH COURT,                                    | 1                    | 0.1%      |
| MERIDIAN CARE EXTRA HMO SNP,                            | 1                    | 0.1%      |
| MERIDIAN HEALTH PLAN INC,                               | 1                    | 0.1%      |
| MOLINA MARKETPLACE MI,                                  | 1                    | 0.1%      |
| PRIORITY HEALTH MI,                                     | 1                    | 0.1%      |
| STATE FARM MEDICARE SUPPLEMENT INS,                     | 1                    | 0.1%      |
| TriCare East Region Claims,                             | 1                    | 0.1%      |
| United Healthcare,                                      | 1                    | 0.1%      |
| WELLCARE HEALTH PLANS,                                  | 1                    | 0.1%      |
| <b>Total</b>                                            | <b>56</b>            | <b>6%</b> |

| <u>#7 CARES Services Detail by CPT - w 0 units</u> |                        |                |
|----------------------------------------------------|------------------------|----------------|
| <u>Service Category</u>                            | <u># SAL Documents</u> | <u># Cases</u> |
| Targeted Case Management                           | 14646                  | 1073           |
| Med Reviews                                        | 2678                   | 482            |
| Peer Services                                      | 2179                   | 250            |
| RN Services                                        | 1207                   | 392            |
| Intake Assessments                                 | 1033                   | 835            |
| Psych Evals                                        | 805                    | 663            |
| Injections                                         | 347                    | 46             |
| Wellness Note                                      | 330                    | 184            |
| Nursing Assessments                                | 29                     | 28             |

|                     |              |   |
|---------------------|--------------|---|
| S0316               | 13           | 7 |
| Therapy Group Notes | 5            | 4 |
| J2426               | 3            | 1 |
| J3490               | 1            | 1 |
| 99212               | 1            | 1 |
| S9470               | 1            | 1 |
| 99213               | 1            | 1 |
| <b>Total</b>        | <b>23279</b> |   |

| #8 Count by Type of Service  |                              |          |
|------------------------------|------------------------------|----------|
| <u>Type of Service</u>       | <u>#<br/>CARES<br/>cases</u> | <u>%</u> |
| Mood disorders               | 846                          | 83.4%    |
| Personality Disorders        | 125                          | 12.3%    |
| Psychosis                    | 126                          | 12.4%    |
| SED                          | 102                          | 10.1%    |
| SUD                          | 340                          | 33.5%    |
| <b>Total duplicate count</b> | <b>1539</b>                  |          |

Washtenaw County Community Mental Health  
Millage and CCBHC Grants Budget to Actuals  
For Seven Months Ending July 31, 2021

**Millage Budget**

|                               | <u>Annual Budget</u> | <u>Budget YTD</u>   | <u>YTD Actual</u>   | <u>YTD Actual O/(U)<br/>YTD Budget</u> |
|-------------------------------|----------------------|---------------------|---------------------|----------------------------------------|
| <b>Millage Revenue</b>        |                      |                     |                     |                                        |
| Millage                       | \$ 6,565,388         | \$ 3,829,810        | \$ 6,757,986        | \$ 2,928,177                           |
| Millage Interest Revenue      | -                    | -                   | 18,336              | 18,336                                 |
| Millage GASB31 Adjustment     | -                    | -                   | (37,963)            | (37,963)                               |
|                               | <u>\$ 6,565,388</u>  | <u>\$ 3,829,810</u> | <u>\$ 6,738,359</u> | <u>\$ 2,908,550</u>                    |
| <b>Millage Expenses</b>       |                      |                     |                     |                                        |
| Salary                        | \$ 2,395,000         | \$ 1,397,083        | \$ 1,090,650        | \$ (306,434)                           |
| Fringe                        | 1,339,513            | 781,383             | 566,221             | (215,161)                              |
| Contractors                   | 1,500,000            | 875,000             | 470,761             | (404,239)                              |
| Trainings                     | 140,000              | 81,667              | 4,340               | (77,327)                               |
| Operating Expenses            | 782,500              | 456,458             | 233,518             | (222,940)                              |
| Fleet Charges                 | 60,000               | 35,000              | 8,458               | (26,542)                               |
| Client Care                   | 78,500               | 45,792              | 60,963              | 15,171                                 |
| Cost Allocation Plan          | 70,875               | 41,344              | 163,747             | 122,403                                |
| Furniture & Equipment         | 100,000              | 58,333              | -                   | (58,333)                               |
| Depreciation Expense          | 10,000               | 5,833               | -                   | (5,833)                                |
| Telephone                     | 50,000               | 29,167              | 15,131              | (14,036)                               |
| All Other Expenses            | 39,000               | 22,750              | 8,771               | (13,979)                               |
| <b>Total Millage Expenses</b> | <u>\$ 6,565,388</u>  | <u>\$ 3,829,810</u> | <u>\$ 2,622,559</u> | <u>\$ (1,207,251)</u>                  |
| Revenue Over/(Under) Expenses |                      | -                   | 4,115,800           | 4,115,800                              |

\*\*\* Millage Fund Balance at the close of 2020 is \$5,056,178

**CCBHC Grant**

January 2021 - December 2021

|                                         |                     |                     |                     |                    |
|-----------------------------------------|---------------------|---------------------|---------------------|--------------------|
| <b>CCBHC #2 - Year 2 Grant Revenue</b>  | \$ 1,800,430        | \$ 1,050,251        | \$ 830,520          | \$ (219,731)       |
| <b>CCBHC #2 - Year 2 Grant Expenses</b> |                     |                     |                     |                    |
| Salary                                  | \$ 975,771          | \$ 569,200          | \$ 598,927          | \$ 29,727          |
| Fringe                                  | 595,220             | 347,212             | 333,779             | (13,433)           |
| Trainings                               | 5,343               | 3,117               | -                   | (3,117)            |
| Telephone                               | 11,085              | 6,466               | 7,494               | 1,027              |
| Operating Supplies                      | 185,511             | 108,215             | 96,182              | (12,033)           |
| Client Care                             | 27,500              | 16,042              | 1,060               | (14,982)           |
| <b>Total Expenses</b>                   | <u>\$ 1,800,430</u> | <u>\$ 1,050,251</u> | <u>\$ 1,037,442</u> | <u>\$ (12,809)</u> |
| Revenue Over/(Under) Expenses           | -                   | -                   | -                   | -                  |



CHRT

Washtenaw County  
Public Safety & Mental Health Millage  
Communications Campaign



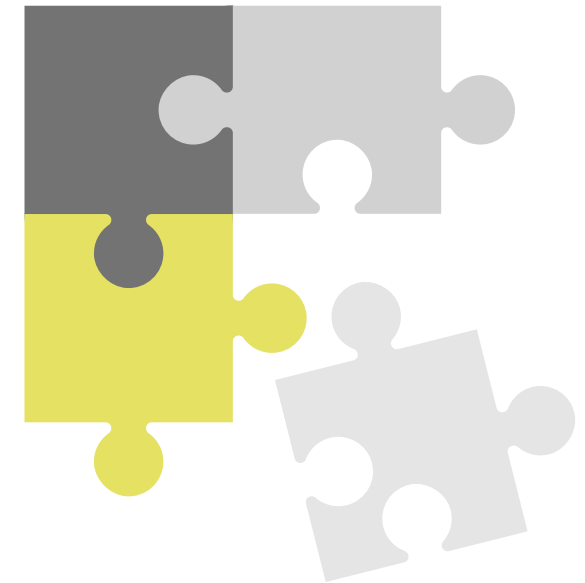
Center for Health and Research Transformation

What we've been up to...



## Key messages

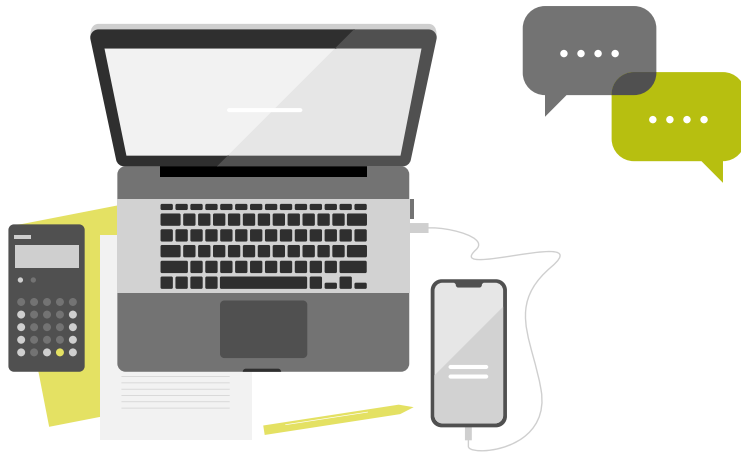
- Strategic communications that highlight what the millage is accomplishing
- The millage is reducing stigma among youth around mental health
- The millage serves all residents, regardless of insurance status



CHRT

# Stories

- Key messages are crafted into stories



## Millage news

[Subscribe](#) for quarterly updates.



### Not just a bed. Millage helps homeless get & stay healthy

For [Avalon Housing](#), the millage has funded support services at Hickory Way, a residential community that offers easy access to transportation and amenities for those who have experienced chronic homelessness. Each apartment at Hickory Way is meant to be a "forever home" for any resident who wants one, says Scott Maurmann... [Read more.](#)



### Breaking the stigma: Millage empowers youth to reach out

"I wish parents knew that mental health is real," says one #wishyouknew social media post beside a portrait of a local teen. Another says, "Don't talk at me or down to me, talk WITH me." The Wish You Knew campaign, funded by Washtenaw County's Public Safety and Mental Health Preservation Millage, is designed to combat stigma... [Read more.](#)



### County hospital visits decline as millage programs ramp up

Recently, Dr. Victor Hong, Medical Director of Psychiatry Emergency Services (PES) at Michigan Medicine, contacted the CARES team when

CHRT

# Vignettes

- Key message and stories are developed into “vignettes”



*For starting the conversation...*

Youth



734-544-3050

*Mental health stigma*

CHRT

## Local talent

### Artists



Gary Horton



Avery Williamson

### Photographers



Heather Nash



William Watson



# CHRT



## For starting the *CONVERSATION*

A lot of students have said, 'I didn't know what supports there were and I didn't know who I could talk to.'

**AMANDA HENDERSON**  
Social Worker, Whitmore Lake High School

**24/7**

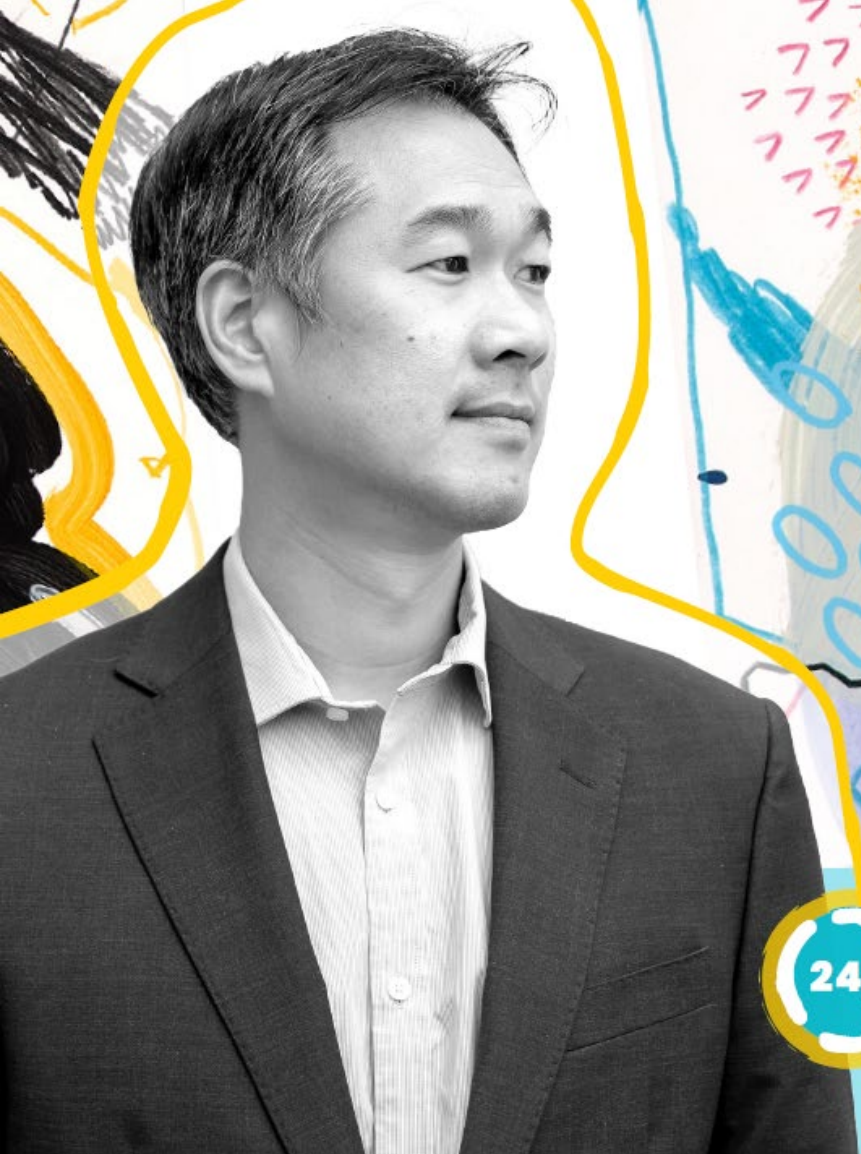
**CALL FOR MENTAL HEALTH  
OR SUBSTANCE USE SUPPORT  
734-544-3050**

Brought to you by the 2019 - 2026 Washtenaw County  
Public Safety and Mental Health Preservation Millage





# CHRT



A black and white portrait of Dr. Victor Hong, a man with dark hair, wearing a dark suit jacket over a light-colored button-down shirt. He is looking slightly to his right. The background of the entire graphic is a colorful abstract painting with yellow, blue, and purple strokes.

## For care that's **COMMUNITY-BASED**

The millage has been a lifeline for many. Not only for individuals who have mental health issues, but also for mental health providers.

**DR. VICTOR HONG**  
Medical Director, Psychiatric Emergency Services, Michigan Medicine

**24/7**

**CALL FOR MENTAL HEALTH  
OR SUBSTANCE USE SUPPORT  
734-544-3050**

Brought to you by the 2019 - 2026 Washtenaw County  
Public Safety and Mental Health Preservation Millage



The logo is circular with a grey border. Inside, there is a green tree with many leaves. The text "Washtenaw County" is written in a curve at the top, and "Community Mental Health" is written in a curve at the bottom.

# CHRT



For filling gaps through  
***EARLY INTERVENTION***

We're using millage dollars to address upstream issues through education and early intervention.

**TRISH CORTES**  
Executive Director, Washtenaw County Community Mental Health

**24/7**

**CALL FOR MENTAL HEALTH  
OR SUBSTANCE USE SUPPORT  
734-544-3050**

Brought to you by the 2019 - 2026 Washtenaw County  
Public Safety and Mental Health Preservation Millage





CHRT



For showing students  
**THEY MATTER**

Millage partnerships allow us to fund  
mental health services in schools  
across Washtenaw County

**STACEY DOYLE**  
Social Worker, Washtenaw Intermediate School District

**24/7**

**CALL FOR MENTAL HEALTH  
OR SUBSTANCE USE SUPPORT  
734-544-3050**

Brought to you by the 2019 - 2026 Washtenaw County  
Public Safety and Mental Health Preservation Millage





# CHRT

A black and white portrait of a smiling man, Scott Maurmann, with short dark hair, wearing a dark t-shirt. The portrait is framed by a thick, hand-drawn purple outline. To the left of his head is a large black 'X' mark. The background of the entire graphic is a vibrant, abstract collage of colors including purple, blue, pink, and black, with splatters and brushstrokes.

**For meeting people**  
***WHERE THEY'RE AT***

Millage funding is providing an avenue for people to get help, to feel safe, and to have a home.

**SCOTT MAURMANN**  
Hickory Way Support Team Manager, Avalon Housing

**24/7**

**CALL FOR MENTAL HEALTH  
OR SUBSTANCE USE SUPPORT**  
**734-544-3050**

Brought to you by the 2019 - 2026 Washtenaw County  
Public Safety and Mental Health Preservation Millage

The logo for Washtenaw County Community Mental Health. It features a circular emblem with a green tree in the center. The words "Washtenaw County" are written in a curve at the top, and "Community Mental Health" is written in a curve at the bottom.



CHRT



## For providing care *TO EVERYONE*

Thanks to millage funding, I don't have to worry about my client's health insurance. I know they'll get the care they need.

**COREY TELIN**

DIRECTOR OF BEHAVIORAL HEALTH, PACKARD HEALTH

24/7

**CALL FOR MENTAL HEALTH  
OR SUBSTANCE USE SUPPORT  
734-544-3050**

*Brought to you by the 2019 - 2026 Washtenaw County  
Public Safety and Mental Health Preservation Millage*



CHRT

## Ad placements

- Print advertisements

- The University Record
- Ann Arbor Observer (magazine & community guide)
- Groundcover News
- The Dexter Guardian
- Chelsea Update
- The Sun Times
- Manchester Mirror
- 5 Healthy Towers Connected

- Digital advertisements

- The University Record
- Concentrate / Issue Media Group
- Manchester Mirror



# Ann Arbor Observer

# CHRT

## Ad placements

- Outfront Media
  - Bus wraps & interior signage
  - Billboard
- Adams Outdoor
  - In app mobile
  - Facebook, Instagram, Twitter





## CHRT

# C2C: Communicator to Communication

- Better understand how CMH can collaborate with local partner organizations for communication purposes



## C2C: Communicator to Communication

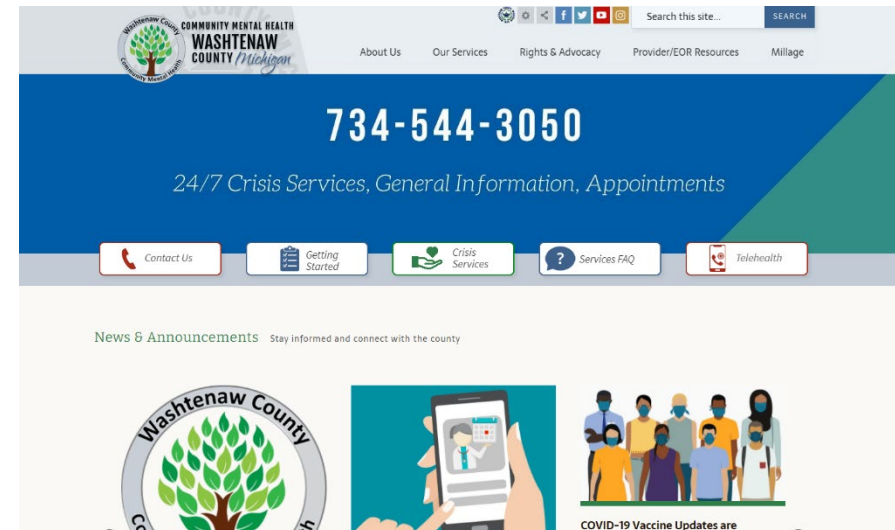
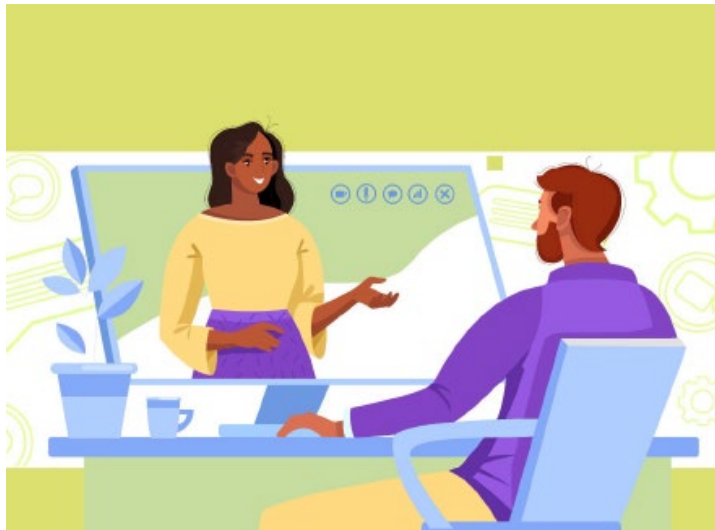
- Finished meetings with justice system and youth-focused organizations
- Summarizing key takeaways – e.g., service descriptions, eligibility, “what happens when you call?” & “what is the millage?”
- Recommendations will inform new material development (physical, digital)



## CHRT

# Website usability

- Understand how target audiences use CMH website, identify pain points, and gather useful insights

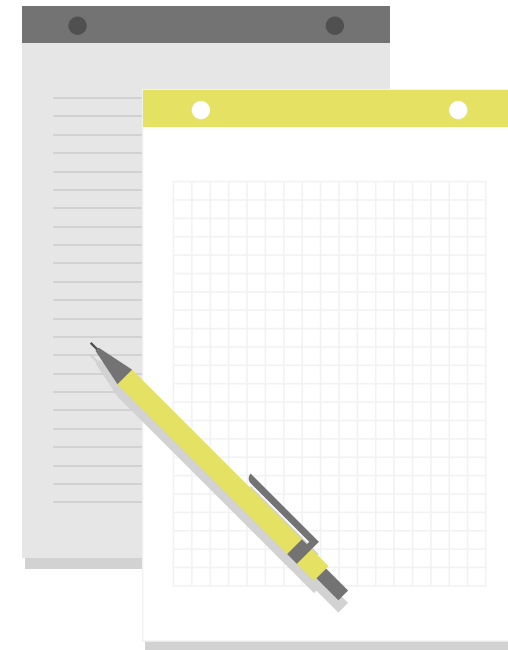


## Website usability

- Interviewed sectors who interact with people with mental health needs and use the CMH website
- Summarized findings and recommendations
- Conducted competitive analysis comparing CMH website with other similar organizations
- Conducted usability testing to determine pain points

## What's next

- More stories, vignettes, e-newsletters
- C2C material development and more interviews
- Website usability final report (in process)
- New annual report (before CY end)
- Videos



# *student advocacy center*

**of MICHIGAN**



# Who We Are

Our Mission: The Student Advocacy Center of Michigan works collaboratively with underserved students, and their families, to stay in school, realize their rights to a quality public education, grow and experience success.



# What Is The Need?

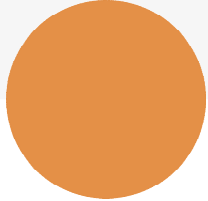
School experience & support (or lack of) play a significant role in mental health.

# Our Programs

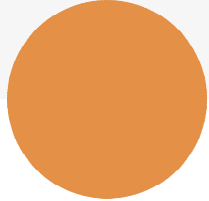
Education  
Advocacy

Check  
and  
Connect

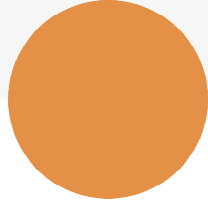
# Education Advocacy



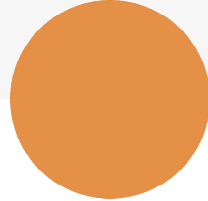
Assess Needs



Explain  
rights,  
options



Attend & Prep  
for School  
Meetings



Do what it  
takes!

# Education Advocacy Outcomes



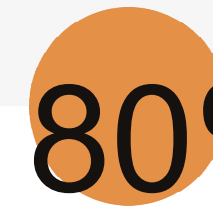
74%

Increase  
attendance



80%

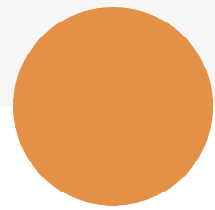
Decrease  
discipline  
incidents



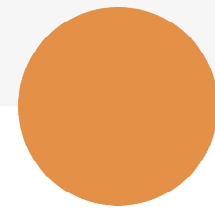
80%

Improve  
grades

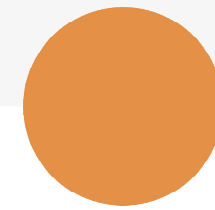
# Check and Connect



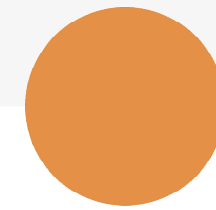
Intensive Evidence  
Based Academic  
Mentoring Program for  
students disconnected  
from school and  
learning



Priority Cases - Court-  
involved, Mental Health  
Needs, Court Diversion,  
Fewer Resources



Minimum of 2 years  
Meet with youth weekly  
Check Data  
Collaborate with  
partners  
Problem Solving



Youth-led and Youth  
Voice



# Check and Connect Outcomes

75%

Increase or Maintained  
Attendance

75%

Decrease Disciplinary  
Referrals or Maintained  
Excellent Record

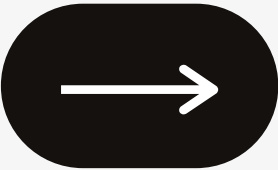
80%

Increase Grades or  
Maintain Passing Grades

70%

Improved or Maintained  
CAFAS Score

# Millage Funding Proposal



**\$50,500** Education Advocacy

**\$135,695** Check and Connect

**\$186,195** Total Funding Requested



# Thank you!



## **Student Advocacy Center Request for Contract Starting Oct. 1, 2021**

### **Summary**

Starting Oct. 1, 2021, SAC is requesting that CMH increase our education advocacy contract from \$21,000 to \$50,500 to fully cover the cost of the existing program and services. This past school year, we served 17 students, equivalent to a .5 FTE. In the past, we've had other funding sources to subsidize services to CMH. With the dissolution of Coordinated Funders, that is no longer possible.

Funds pay for one .5 FTE advocate, additional advocacy hours from other staff, supervision, mileage, and related costs. It currently costs about \$50,000 to provide our intensive services, requiring SAC to subsidize the services significantly.

### **Need**

\_\_\_\_\_ School experience and support (or lack of support) play a significant role in the mental health of students. A qualitative study recently found that more than a third of children who died by suicide experienced school expulsion or suspension, a recent change in schools, or history of special educational needs.

(<https://www.medpagetoday.com/psychiatry/generalpsychiatry/93765>)

Washtenaw County youth in seventh grade earning grades of Ds and Fs were more than twice as likely to experience being sad and hopeless almost every day for two weeks or more and 150% as likely to have a suicide plan. (MIPHY - Michigan Profile for Healthy Youth 2019-2020 7th graders survey).

In the Yale Law Journal, Phillips (2008) argues students with disabilities need external advocates to achieve optimal outcomes because of the complexity of disabilities, formal rules of the system, lack of knowledge about the disability and system, and difficulty interacting with schools. These challenges are exacerbated for low-income homes and court-involved youth.

Our population tends to include students with disabilities, past trauma, abuse and neglect, experience with homelessness, the juvenile justice system and/or the foster care system. Too often, their behavior is seen as a "choice," rather than an expression of the pain they are experiencing, and schools struggle to develop and implement successful plans.

Benefits include increased attendance, grades, school engagement and decreased disciplinary incidents. Families gain a knowledge of their rights and self-advocacy. Families have named benefits including increased motivation in school, social-emotional growth, and improved family functioning.

We have supplemented our CMH contract to ensure we have staff able to support students struggling with mental illness. Some of the funding we use to supplement is stable. But a portion of it is uncertain every year. Additional funds would create more stability and prevent reduction in services.



Budget for .5FTE Advocate providing services to 17 students per year.

| PROPOSED BUDGET 2021-2022                                 |                 |
|-----------------------------------------------------------|-----------------|
| Salaries and Benefits- .5 FT<br>ADVOCATE PLUS SUPERVISION | \$42,000        |
| Student/Client Needs                                      | \$3,000         |
| Paychex fees, Audit, Retirement                           | \$500           |
| Mileage/Travel                                            | \$5,000         |
| <b>TOTAL</b>                                              | <b>\$50,500</b> |



**Student Advocacy Center Request for Contract Starting Oct. 1, 2021**

**Background**

Check & Connect is an intensive, long-term, evidence-based intervention program for students who are disconnected from school and learning. The Check and Connect advocate/mentor connects with youth weekly, checks school engagement data weekly, designs personalized interventions based on that data, encourages goal-setting and problem-solving, and serves as a bridge between the student, school, parent(s)/guardian(s) and community. Research indicates that this program has been shown to decrease behavioral referrals, truancy, and tardiness while increasing high school graduation rates, student attendance, school enrollment, student persistence and motivation towards school, and overall credit accrual. SAC's program is dedicated to Ypsilanti youth (elementary through high school), particularly those who struggle behaviorally in school. Referrals come from Ypsilanti Community Schools, Lincoln Consolidated School District, the Washtenaw County Trial Court, and Washtenaw County Community Mental Health. SAC uses the Check and Connect model as a **partnership program**, meaning that collaboration from all parties involved is key for whole child success.

**Eligibility Criteria**

Expelled in the last year and/or on out-of-school suspension at least two days a month.

**Or** missing 15% of days of school **AND** one or more Fs.

Other priorities: Earning less than 80% of credits, court-involved, mental health needs, CMH involvement, fewer resources

*(NOTE: Cannot enroll based on "Other priorities".)*

**Partnership Schools**

Ypsilanti Community Schools

- Holmes Elementary School
- Erickson Elementary School
- Ypsilanti Community Middle School
- Ypsilanti Community High School
- ACCE
- WAVE

Lincoln Consolidated Schools



- Brick Elementary School
- Lincoln Middle School
- Lincoln High School

### **Summary**

SAC is proposing a \$135,695 contract with Washtenaw Community Mental Health to provide our evidence-based Check and Connect mentoring program to Ypsilanti area youth struggling with mental health, particularly those with past police contact or past court involvement or those in need of diversion services to avoid formal court involvement.

Starting in Fall 2020, SAC and WCCMH entered a formal MOU agreement to prioritize and provide Check and Connect services to WCCMH youth after years of requests from CMH therapists and case managers. Our current contract with CMH has no funding attached to it.

At this time, we are requesting funding to cover the cost of the services and programming, as our ability to subsidize the program is ending in the 2021-2022 school year.

Funds pay for a full-time mentor, additional mentorship hours from other staff, supervision, the mileage required to travel around the county, and related costs.

We expect services to cost \$3410 per student next school year and expect to serve 40 students.

### **Need**

There are needs we see related to Check & Connect mentors and their work with CMH:

1. Due in part to the COVID-19 pandemic, our youth have had an increase in mental health needs, suicidal ideations, depression, and anxiety.
2. As schools return back fully in person, students will need additional resources and supports, particularly our youth who are the most at risk.
3. Many youth in Ypsilanti distrust the formal mental health system, yet very much need support.

SAC's Check and Connect support is outreach focused, community- and school-based and is therapeutic in a way that is accessible to more youth. Through their intense relationship, our mentors are often able to bridge the gap to more formal care when needed, providing transportation and moral support.

4. Mentors work to address the systems issues impacting student's mental health, including the

services provided in the school, parent/guardian support and parent/guardian-school engagement.

5. We know that school success and mental health are interconnected. Our mentors' intense focus on academics and school success, as well as youth voice and choice, has a positive impact on school success.

**Background**

Budget for 2 Mentors providing services to 20 students per year per Mentor.

|                                                                   |                  |
|-------------------------------------------------------------------|------------------|
| <b>Salaries and Benefits- 2.0 FT MENTORS<br/>PLUS SUPERVISION</b> | <b>\$126,620</b> |
| <b>Student/Client Needs</b>                                       | <b>\$3,000</b>   |
| <b>Retirement</b>                                                 | <b>\$1,075</b>   |
| <b>Mileage/Travel</b>                                             | <b>\$5,000</b>   |
| <b>TOTAL</b>                                                      | <b>\$135,695</b> |