



Mission: To promote hope, recovery, resilience, quality of life and wellness in Washtenaw County by providing high quality, integrated services to eligible individuals.

**WASHTENAW COUNTY COMMUNITY MENTAL HEALTH (WCCMH)
PROGRAM-QUALITY COMMITTEE MEETING
AGENDA**

<https://zoom.us/j/92176238502>

August 9, 2021

3:00-4:00pm

- I. Roll Call (5 minutes)
- II. Introductions (5 minutes)
- III. Audience Participation (see guidelines below) (5 minutes)
- IV. Budget-Finance and Program-Quality Combined Committee meeting minutes (5 minutes)
 - Budget-Finance and Program-Quality Combined Committee Meeting Minutes and Actions from 6/14/21 (Attachment #1) **ACTION**
- V. Discussion Items (10 minutes)
 - Program Education Presentation-PORT/PATH **K. Hoener** (Attachment #2)
- VI. Old Business (10 minutes)
 - CCBHC Update **M. Harding**
- VII. New Business (15 minutes)
 - Programmatic updates **T. Cortes**
 - Program Committee Dashboard-FY2021, Qtr. 2 **T. Florence/L. Higle** (Attachment #3)
- VIII. Items for Future Discussions (5 minutes)
 - Important data points on CARES implementation impact on hospitals-return rates to hospitals and what the impact on caseloads is as well as other Millage Investments
 - Looking at call data and how it affects the CARES Team
- IX. Adjournment of Public Meeting

Join from a PC, Mac, iPad, iPhone or Android device:
Please click this URL to join. <https://zoom.us/j/92176238502>

Or One tap mobile:
+16465189805, 92176238502# US (New York)
+19292056099, 92176238502# US (New York)

Or join by phone:
Dial(for higher quality, dial a number based on your current location):
US: +1 646 518 9805 or +1 929 205 6099 or +1 267 831 0333 or +1 312 626 6799
Webinar ID: 921 7623 8502

Audience Participation Guidelines:

- Three (3) minutes are allowed per speaker
- Speakers are asked to bring a copy of their concerns/comments in writing
- Resolutions on issues will be brought to the appropriate committee as necessary



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International numbers available: <https://zoom.us/j/abLTzpvoWh>

Effective March 17, 2021 the Washtenaw County Board of Commissioners has approved the continuation of all public meetings to be held virtually until December 31, 2021, per resolution #21-050.

Audience Participation Guidelines:

- Three (3) minutes are allowed per speaker
- Speakers are asked to bring a copy of their concerns/comments in writing
- Resolutions on issues will be brought to the appropriate committee as necessary

**WASHTENAW COUNTY COMMUNITY MENTAL HEALTH AGENCY (WCCMH)
WCCMH BUDGET-FINANCE AND PROGRAM-QUALITY COMBINED COMMITTEE MEETING
MINUTES DRAFT**

<https://zoom.us/j/99427595657>

June 14, 2021

1:00 pm

ROLL CALL: S. Antonow attending remotely from Ann Arbor, Washtenaw County, MI
A. Dusbiber attending remotely from Ann Arbor, Washtenaw County, MI
N. Graebner attending remotely from Chelsea, Washtenaw County, MI
B. Higman attending remotely from Ann Arbor, Washtenaw County, MI
R. Jefferson attending remotely from Ypsilanti Twp, Washtenaw County MI
B. King attending remotely from Ann Arbor, Washtenaw County, MI
D. Strong attending remotely from Scio Twp, Washtenaw County, MI
M Udow-Phillips attending remotely from Superior Twp, MI
K. Walker attending remotely from Pittsfield Twp, Washtenaw County, MI

MEMBERS ABSENT: K. Scott

STAFF PRESENT: T. Cortes, M. Harding, H. Linky, R. Dornbos, N. Phelps, L. Higle, L. Gentz,
M. Taylor. S. Amos O'Neal, T. Florence, S. Ray

OTHERS PRESENT: L. Lutomski, J. Martin, K. Belknap

S. Antonow called the meeting to order at 1:03 pm.

- I. Introductions
 - H. Linky introduced S. Brown from Renaissance Community Homes and L Lutomski from Synod Community Services who will be presenting later in the meeting.
- II. Audience Participation
 - None
- III. Board Response to Audience Participation
 - None
- IV. Budget- Committee Meeting Minutes and Actions from 5/10/21
 - The Budget-Finance Committee Meeting Minutes and Actions from 5/10/21 were reviewed. (Attachment #1A)

MOTION BY B. KING, SUPPORTED BY M. UDOW-PHILLIPS TO APPROVE THE MINUTES AND ACTIONS FROM THE MAY 10, 2021 BUDGET-FINANCE COMMITTEE MEETING.

ROLL CALL VOTE:

ANTONOW	NOT ON BUDGET-FINANCE COMMITTEE	DUSBIBER	NOT ON BUDGET-FINANCE COMMITTEE
GRAEBNER	Y	HIGMAN	NOT ON BUDGET-FINANCE COMMITTEE
JEFFERSON	Y	KING	Y
SCOTT	N/A	STRONG	Y

UDOW-PHILLIPS	Y	WALKER	NOT ON BUDGET-FINANCE COMMITTEE
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MOTION CARRIED

- V. Program-Quality Committee Meeting Minutes and Actions-5/10/21
- The Program-Quality Committee Meeting Minutes and Actions from 5/10/21 were reviewed. (Attachment #1B)

MOTION BY K. WALKER, SUPPORTED BY A. DUSBIBER TO APPROVE THE MINUTES AND ACTIONS FROM THE MAY 10, 2021 PROGRAM-QUALITY COMMITTEE MEETING.

ROLL CALL VOTE:

ANTONOW	Y	DUSBIBER	Y
GRAEBNER	NOT ON PROGRAM-QUALITY COMMITTEE	HIGMAN	Y
JEFFERSON	Y	KING	NOT ON PROGRAM-QUALITY COMMITTEE
SCOTT	N/A	STRONG	NOT ON PROGRAM-QUALITY COMMITTEE
UDOW-PHILLIPS	NOT ON PROGRAM-QUALITY COMMITTEE	WALKER	Y

MOTION CARRIED

- VI. Financial Status Reports (Attachment #2)
- N. Phelps reviewed the Financial Status Report for the month ending April 30, 2021.

MOTION BY D. STRONG, SUPPORTED BY M. UDOW-PHILLIPS TO APPROVE THE FINANCIAL STATUS REPORT THROUGH APRIL 30, 2021 AS PRESENTED.

ROLL CALL VOTE:

ANTONOW	NOT ON BUDGET-FINANCE COMMITTEE	DUSBIBER	NOT ON BUDGET-FINANCE COMMITTEE
GRAEBNER	Y	HIGMAN	NOT ON BUDGET-FINANCE COMMITTEE
JEFFERSON	Y	KING	Y
SCOTT	N/A	STRONG	Y
UDOW-PHILLIPS	Y	WALKER	NOT ON BUDGET-FINANCE COMMITTEE

MOTION CARRIED

- VII. Contracts and Leases
- There were no contracts and leases for this month.

VIII. Regional Finance Update

- N. Phelps and T. Cortes presented the Regional Finance Update to the committee.
- IX. Old Business
- CCBHC Update
 - o M. Harding presented an update on the CCBHC.
 - o Workgroups are being formed to discuss billing, clinical service delivery, etc.
 - o No rates details have been shared.
- X. New Business
- Program Committee Dashboard FY21 Qtr. (Attachment #3)
 - o T. Florence and L. Higl presented the Program Committee Dashboard for the 1st Qtr. of FY21.
 - o There were no sentinel events in the first quarter of fiscal year 2021.
 - o Staffing levels continue to be a challenge. WCCMH is working with the County Human Resources Department on recruiting and retaining entry level positions.

MOTION BY M. UDOW-PHILLIPS, SUPPORTED BY K. WALKER TO ACCEPT THE PROGRAM COMMITTEE DASHBOARD FOR THE 1ST QUARTER OF FISCAL YEAR 2021 AS PRESENTED.

ROLL CALL VOTE:

ANTONOW	Y	DUSBIBER	Y
GRAEBNER	NOT ON PROGRAM- QUALITY COMMITTEE	HIGMAN	Y
JEFFERSON	Y	KING	NOT ON PROGRAM- QUALITY COMMITTEE
SCOTT	N/A	STRONG	NOT ON PROGRAM- QUALITY COMMITTEE
UDOW- PHILLIPS	NOT ON PROGRAM- QUALITY COMMITTEE	WALKER	Y

MOTION CARRIED

- Provider Presentation (Attachment #4)
 - o S. Brown from Renaissance Community Homes and L. Lutomski from Synod Community Services presented the provider presentation to the committee.
- XI. Items for Future Discussions
- Integrated Planning (Millage/CCBHC/CMH service provider funding)-Strategic Planning category (Program-Quality Committee)
 - Important data points on CARES implementation impact on hospitals-return rates to hospitals and what the impact on caseloads is as well as other Millage Investments (Program-Quality Committee)
 - Looking at call data and how it affects the CARES Team (Program-Quality Committee)

MOTION TO ADJOURN THE BUDGET-FINANCE AND PROGRAM-QUALITY COMBINED COMMITTEE MEETING.

- XII. Meeting adjourned at 2:35 pm.



PATH

Projects for Assistance in Transition from Homelessness

Purpose

- ▶ Discovery Arm within the Homeless Continuum of Care for Washtenaw County
- ▶ SAMHSA grant program funded through the state.
- ▶ Outreach - going to where individuals are believed to be unhoused or living in places not meant for human habitation and attempting to engage them into services.
- ▶ Verification - homeless status requires verification, being seen in the above listed spaces, and having the PATH team write that up as a verification. PATH verifies homeless status for the vast majority of Washtenaw County.



HUD definitions

► Category One

- Individual or family who lacks a fixed, regular, and adequate nighttime residence, meaning:
 - Has a primary nighttime residence that is a public or private place not meant for human habitation
 - Is living in a publicly or privately operated shelter designated to provide temporary living arrangements (including congregate shelters, transitional housing, and hotels and motels paid for by charitable organizations or by federal, state and local government programs)
 - Is exiting an institution where (s)he has resided for 90 days or less and who resided in an emergency shelter or place not meant for human habitation immediately before entering that institution

► Category Two

- Individual or family who will imminently lose their primary nighttime residence, provided that:
 - Residence will be lost within 14 days of the date of application for homeless assistance
 - No subsequent residence has been identified
 - The individual or family lacks the resources or support networks needed to obtain other permanent housing



Services

- ▶ Basic Needs: Socks, Soap
- ▶ Enrollment in Entitlements: SOAR applications, Medicaid
- ▶ Documents: Birth Certificates, IDs - Housing Requires Document Ready for Application
- ▶ Gear: Tents, Sleeping Bags: Understanding that camping in Washtenaw County is Illegal
- ▶ Jail Diversion: Coordinating



Activities

- ▶ Point in Time Count (PIT): A yearly HUD required Count of Individuals Sleeping Outdoors on one night in January.
- ▶ VI-SPDAT: The tool to score severity of need. Helps to categorize level of need
- ▶ Chronic Homeless Prioritization (CHP): Committee that triages those experiencing homelessness for available housing opportunities
- ▶ Participation in the CoC at various levels.
- ▶ Law Enforcement Engagement: Working with law enforcement to engage individuals who are unhoused.



Housing Choice Vouchers

ATTACHMENT #2
AUGUST 2021

- ▶ Purpose to ensure access to a variety of voucher programs
 1. Rapid Rehousing
 2. Permanent Supportive Housing
- ▶ Yearly Documentation to stay eligible
- ▶ Numbers
- ▶ Success in connecting people to housing opportunities - bringing it all together, the document ready status with the housing opportunity and connecting the person to housing.



Needs for the PATH Team

- ▶ Ongoing gap in supportive housing - as the community prioritizes affordable housing, the supports to keep individuals/families in the units needs to come as well.
- ▶ Staffing - Homeless Outreach is specific and challenging work, and a hard team to staff
- ▶ Funding - Programmatic funding through PATH grant is limited.
 - ▶ Money for hotels - no longer a Medicaid service: not for some time. Need flexible dollars to move vulnerable individuals off the streets.
 - ▶ Flexible dollars for application fees, IDs, birth certificates. These add up to get one individual housed up. Worth it :)



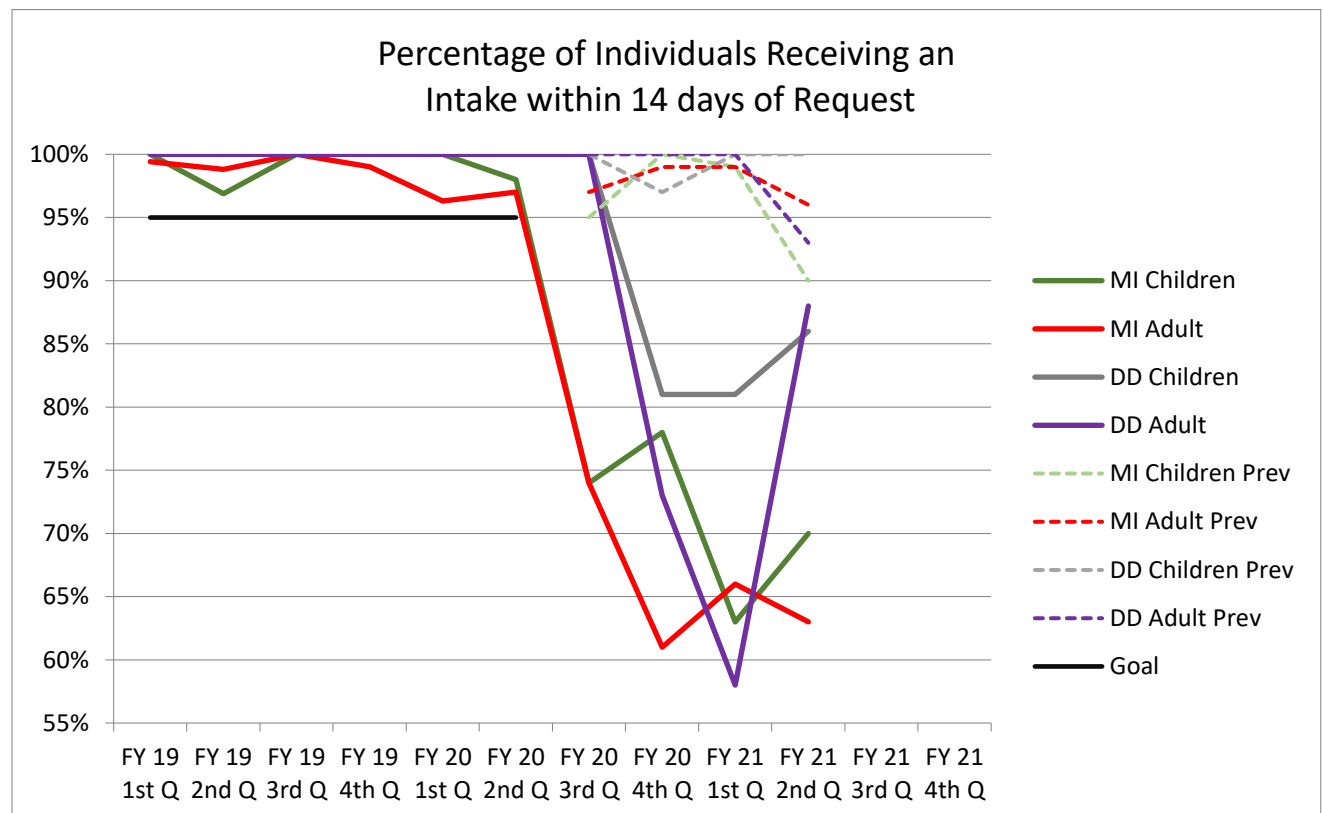
Program and Quality Board Committee
Dashboard Data FY 2021 2nd Qtr (January 2021 – March 2021)

As of April 1 2020, the Michigan Department of Health and Human Service (MDHHS) changed the operational definitions for calculating Indicators #2 (14 days to Intake) and #3 (14 days to Ongoing Service) and removed the 95% historical expected goal.

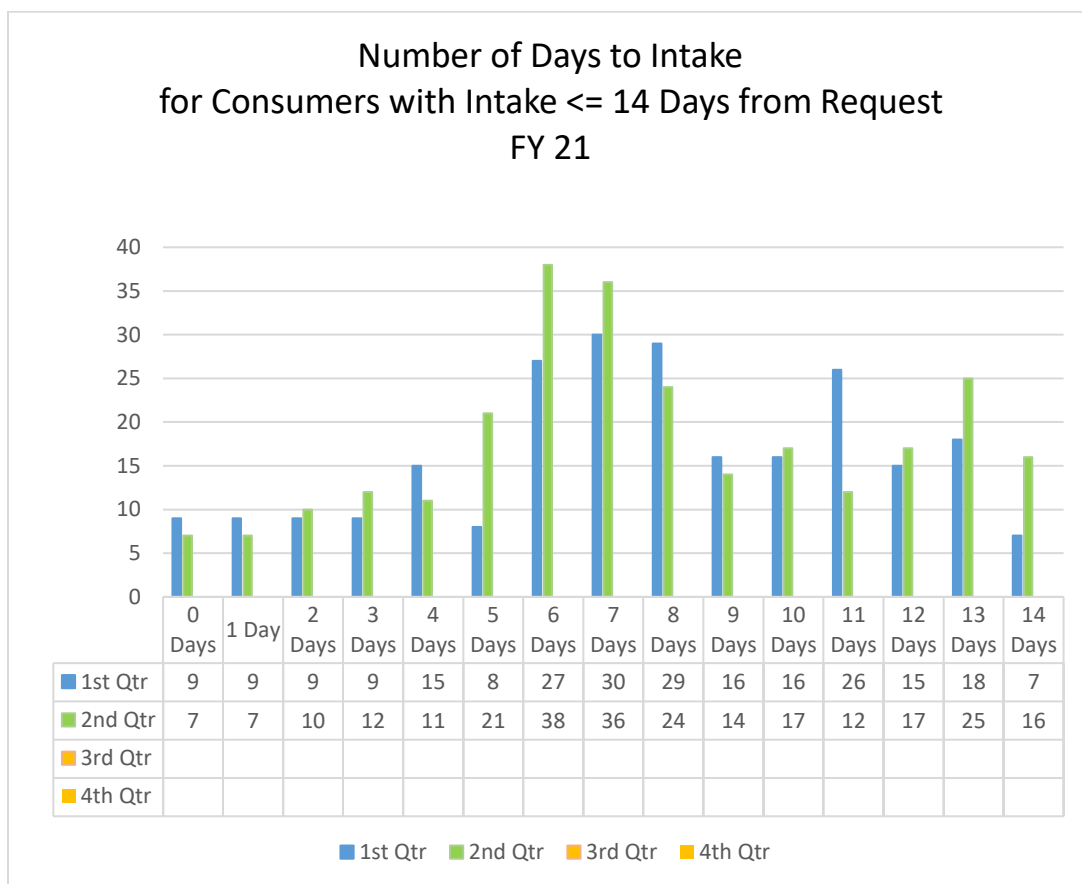
The major change in the operational definition does not allow accounting for consumer choice and for counting every request of service. Consumer choice is indicated by requesting an appointment outside of the 14 day window, rescheduling, canceling or not attending an appointment. If an individual requests a service, is found eligible but declines our services or even passes away, this is still considered “out of compliance”.

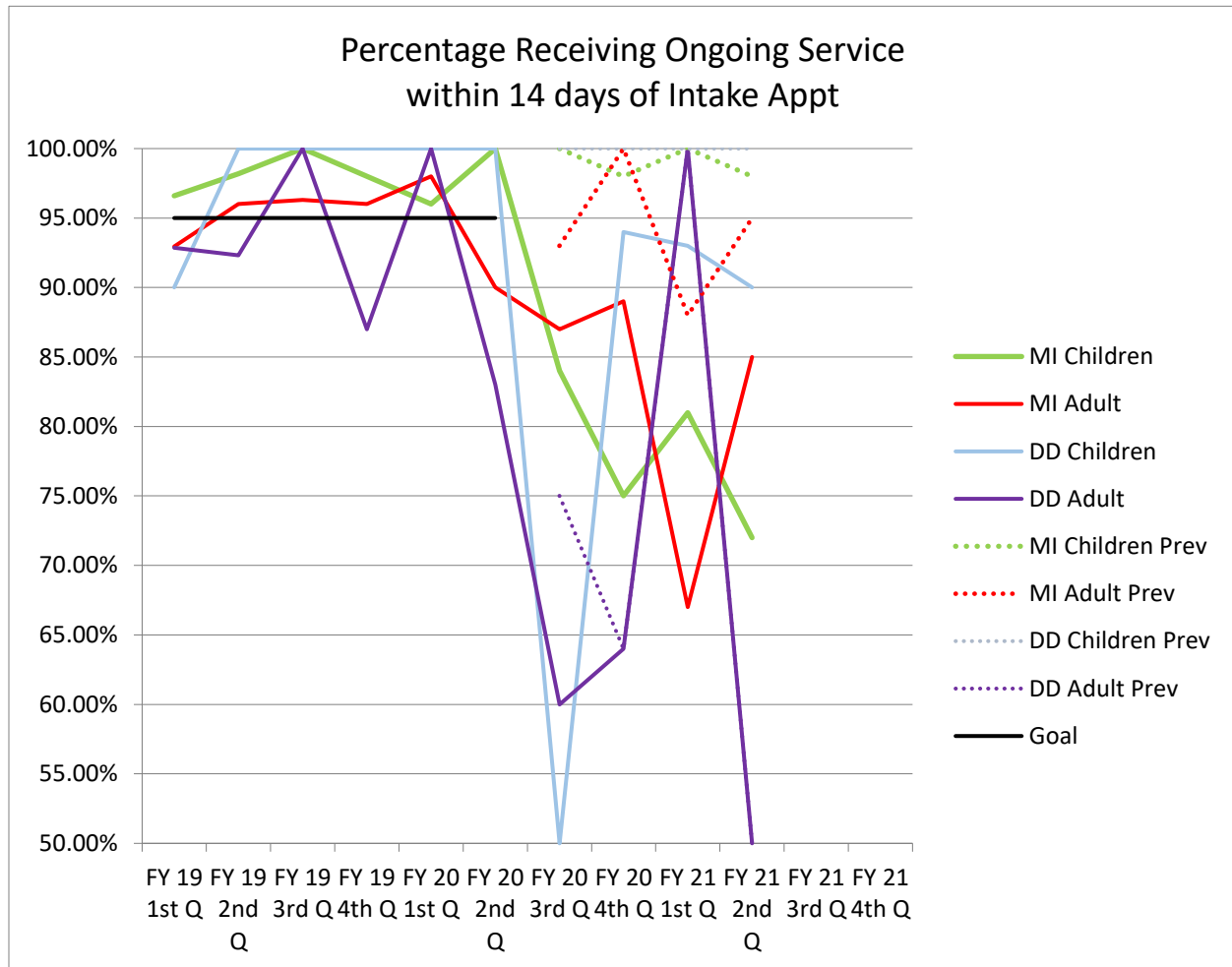
Therefore, across the State, percentage numbers are significantly different. MDHHS is treating the first year as baseline collection.

The third and fourth quarter data points are indicated on the graphs. The “dashed lines” indicate where our compliance would have been under previous definitions. The data points are detailed in the tables below the graphs.



FY 21 2nd Qtr Intake Appt within 14 days Detail						
Population	Total # of new persons requesting service	Number receiving appt. within 14 days of request	State defined as Out of Compliance	Consumer Preference (No Show, cancelled or Requested >14 days)- was formerly removed from the denominator	Percent Compliant by new State definition	Percent Compliant in previous definition
MI Child	114	80	34	32	70%	90%
MI Adult	175	110	65	60	63%	96%
DD Child	37	32	5	5	86%	100%
DD Adult	17	15	2	1	88%	93%

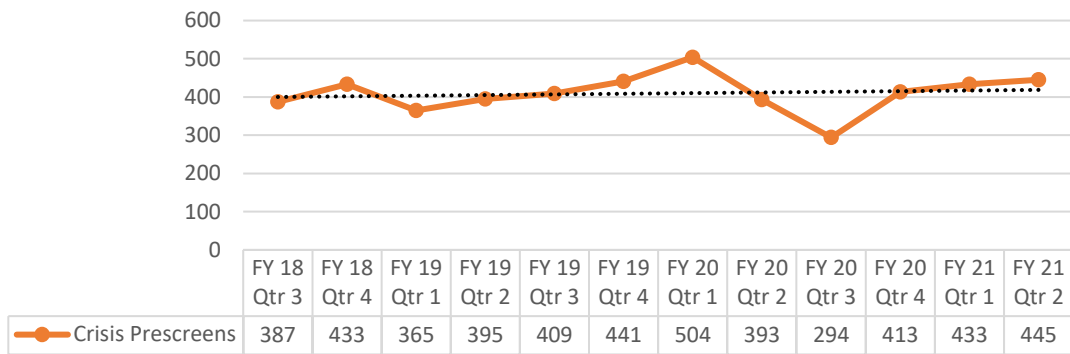




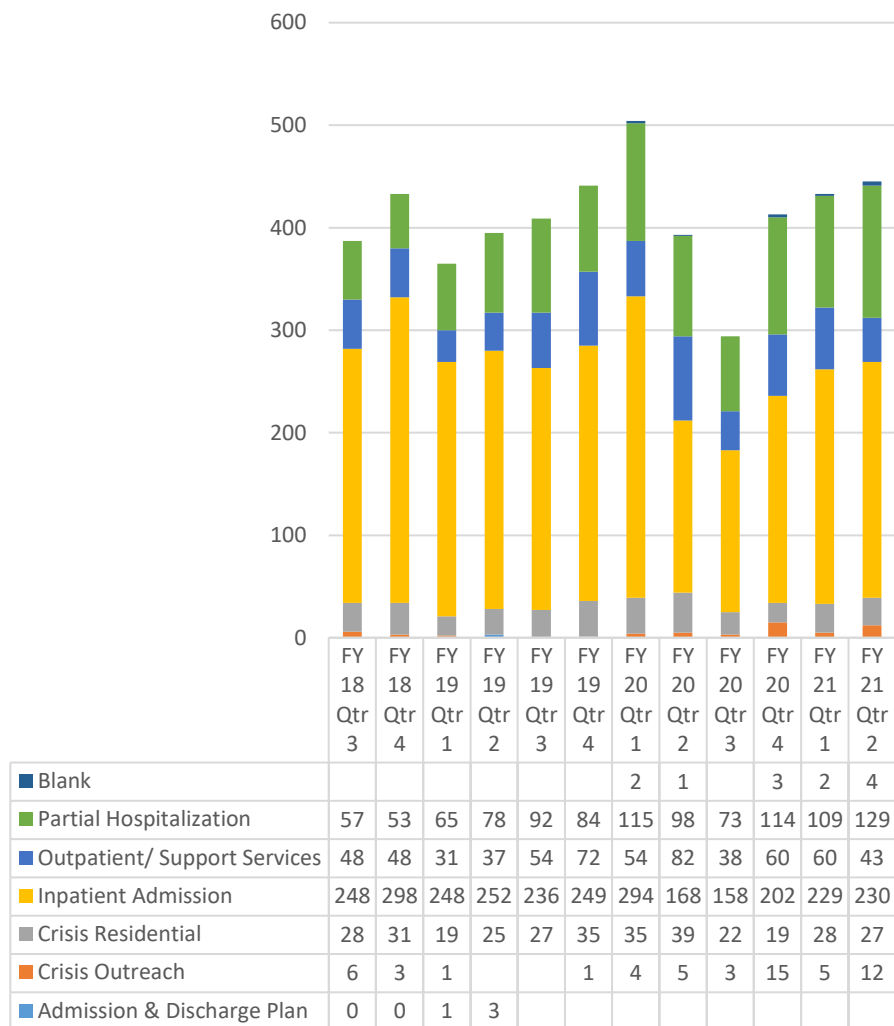
FY 21 2nd Qtr Detail Ongoing Service						
Population	# of New Persons Eligible for Service	# of New Persons who started a new service within 14 days of eligibility	State Defined as Out of Compliance	Consumer Preference (No Show, cancelled or Requested >14 days)- used to be removed from the denominator	Percent Compliant under new definition	Percent Compliant under previous definition
MI Child	79*	57	22	21	72%	98%
MI Adult	92	78	14	11	85%	95%
DD Child	30	27	3	3	90%	100%
DD Adult	12	6	6	0	50%	50%

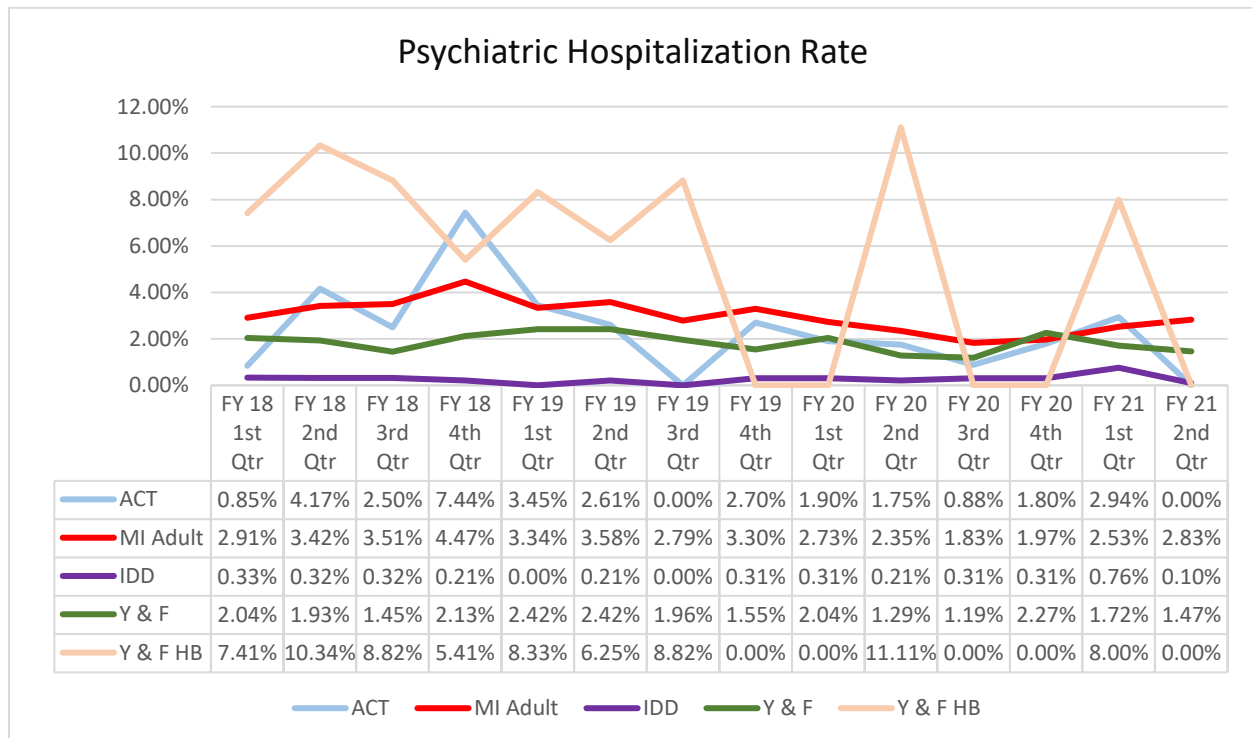
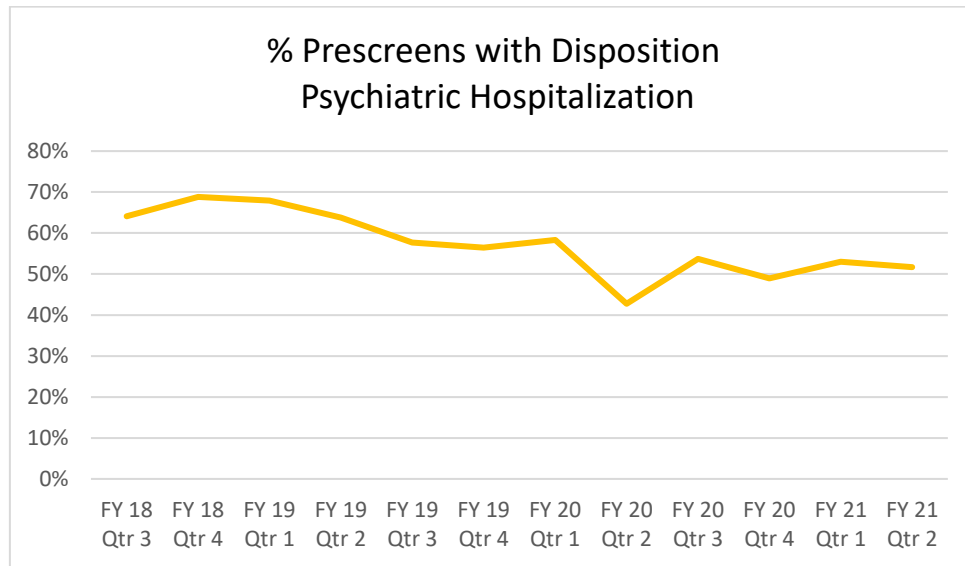
*MI Child 1st Qtr had 57 eligible for service with 2nd Qtr 79

Number of Crisis Prescreens

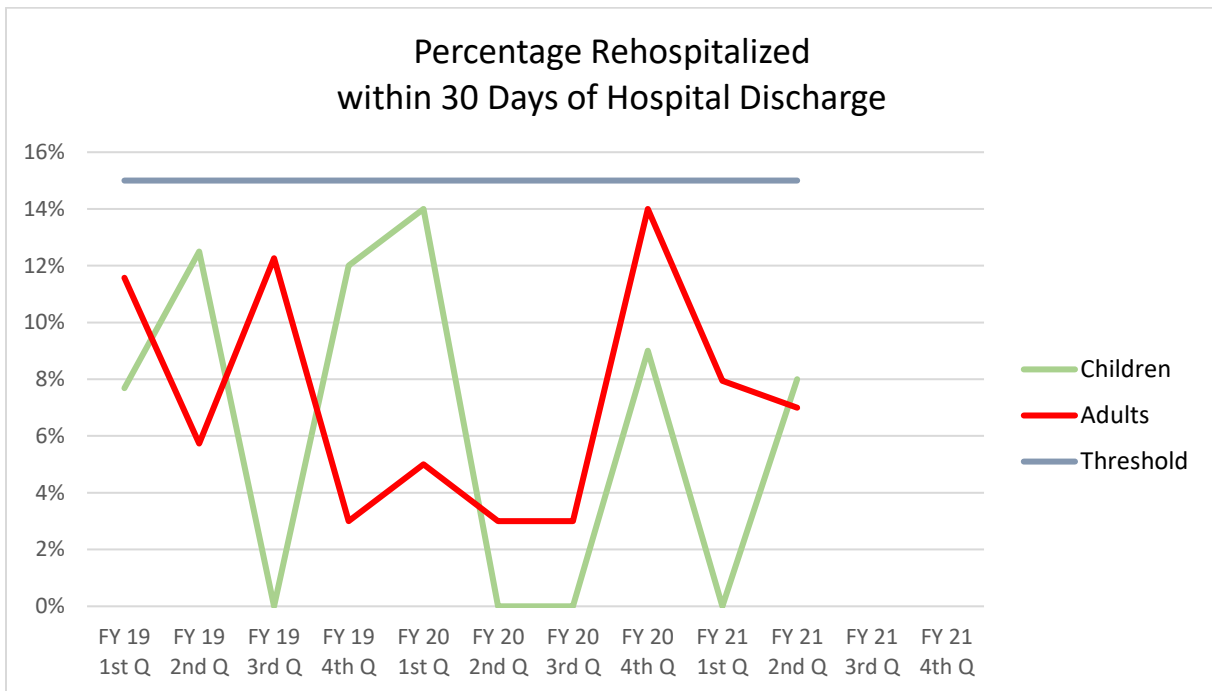
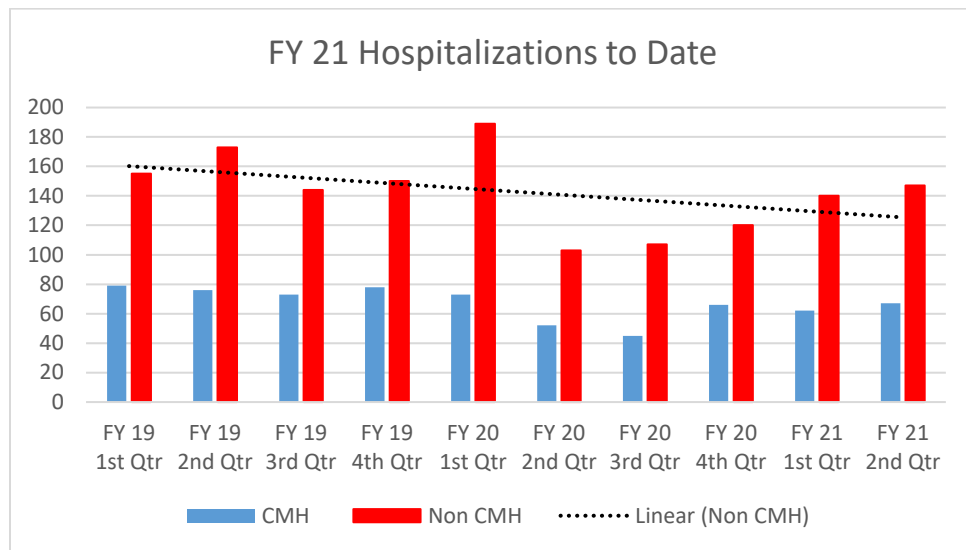


Prescreen Dispositions

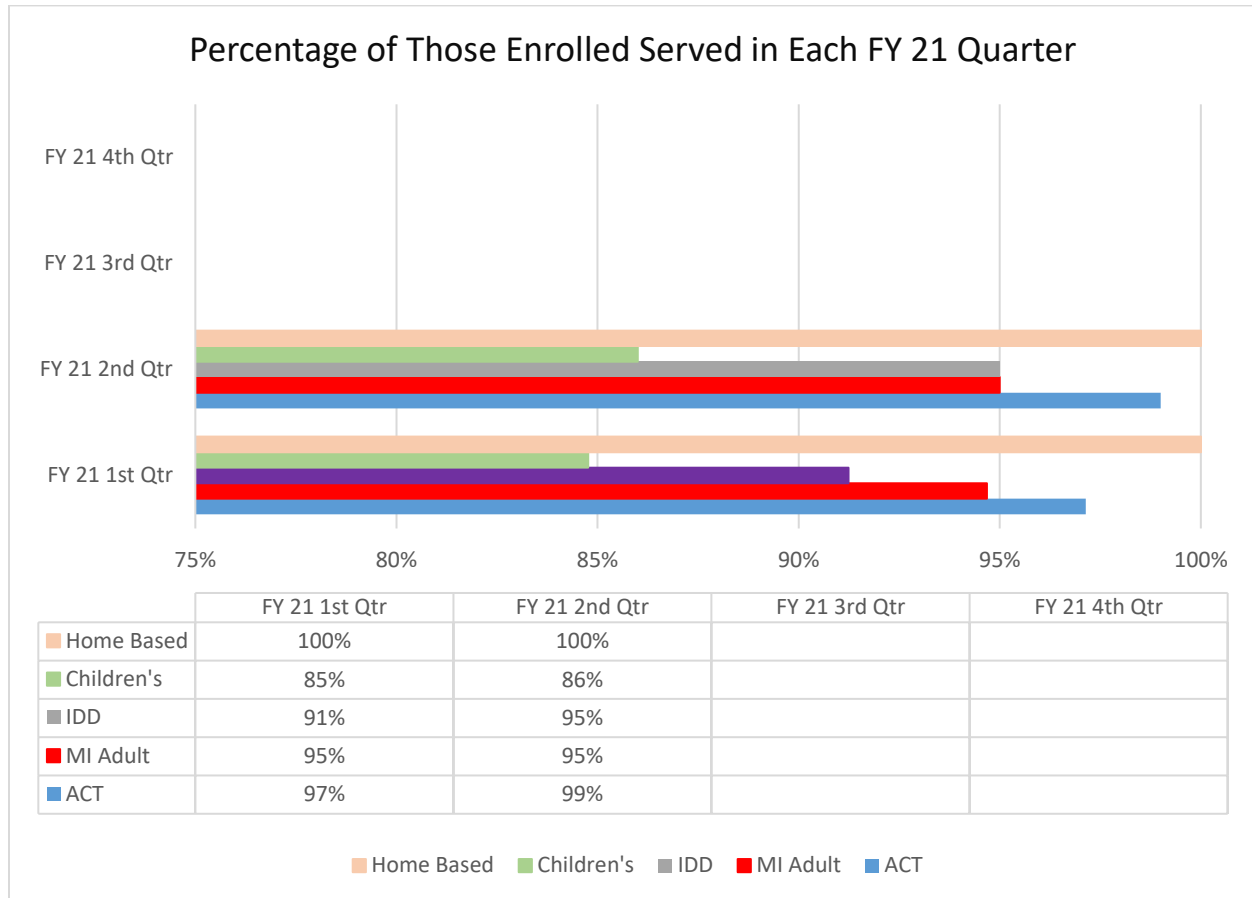




FY 21 2nd Qtr Detail Hospitalizations			
Program	Number Served	Number Hospitalized (Multiple Admits)	% Consumers Hospitalized
ACT	103	0 (0)	0%
MI Adult	1588	55(10)	2.83%
IDD	967	1 (0)	0.10%
Y & F	679	11(1)	1.47%
Y & F Home Based	29	0 (0)	0%



FY 21 2nd Qtr Detail Readmit within 30 days of Discharge			
Population	# Discharged and Core Team Assignment	# Readmitted within 30 days of Discharge	% Readmit
Child	12	1	8.33%
Adult	100	7	7%



Critical Event Data Reported Thru Qtr 2 FY 2021

Critical Events are population and category driven with definitions mandated by MDHHS. Besides reporting deaths, events are typically reflective of ER treatment or Hospital admissions due to injury or medication error and involve Waiver or Residential clients. Arrests are only reported when the individual is either a recipient of a Waiver or is in a Specialized AFC setting.

	Team at Event	Type	Total
	IDD	Emergency Medical Treatment	3
		Non Suicide Death	4
	MI Adult	Non Suicide Death	13
		Suicide	1
	ACT	Non Suicide Death	1
Qtr 1 Total			22
	Children's	Non Suicide Death	1
	IDD	Non Suicide Death	6
	Adult MI	Non Suicide Death	9
Qtr 2 Total			16

Mortality Data Thru Qtr 2 FY 2021

Cause of Death	Number of Deaths FY 16	Number of Deaths FY 17	Number of Deaths FY 18	Number of Deaths FY 19	Number of Deaths FY 20	Number of Deaths FY 21
Aspiration Pneumonia				1	2	2
Cancer	10	10	8	9	7	7
Cardiovascular	16	8	13	14	14	3
Dehydration			1			
Drug Abuse	8	6	12	5	8	1
Endocrine System (Diabetes)						1
Environmental Hypothermia				1		
Gastrointestinal	1				3	1
Hip Fracture Complications			1			
Homicide		1	3			
Inanition					2	
Infection					4	4 (3 - COVID 19)
Kidney Disease	2	1	1		1	
Liver Disease		1	2		2	3
Metabolic				1		
Muscular Dystrophy	1					
Natural/Other		3	1			
Neurological	5	2	2	1	3	2
Other						
Respiratory	6	4	5	9	10	3
Sturge Weber Syndrome	1					
Suicide	2	3	2	2	5	1
Trauma	1		1	2		2
Unknown	5	3	9	10	8	5
Grand Total	58	47	65	55	67	35

Sentinel Events: There were no sentinel events in the second quarter.