



WCCMH Quarterly Provider Meeting Minutes

April 15th, 2025

Washtenaw County Learning Resource Center
4135 Washtenaw Ave, Ann Arbor, MI 48108
Hybrid, via Zoom

Meeting Minutes: Jake Sewell

AGENDA ITEM	Presenter	Discussion Points
I. State and Local Updates	Nicole Phelps, WCCMH	Federal/State Updates: - Nicole provided updates regarding potential Medicaid budget cuts, including possible risks to Medicaid expansion (HMP). Medicaid funding may move to a per capita block grant model, with projected cuts of up to \$16 billion over the next 8-10 years. - The State of Michigan issued an RFP for the entire PIHP system, though MDHHS has not communicated its intent to all PIHPs. Local Updates: - A stop work order was issued by the U.S. Department of Health and Human Services (HHS) for COVID ARPA funds, affecting the ACT Financial Incentive grant and several SUD providers in Washtenaw County.
II. New Medication Administration Training Update	- Brandie Hagaman, WCCMH - Sara Hungerford, WCCMH	- A new hybrid LearnWorlds/WCCMH in-person training process was introduced. - Staff must pass Part 1 in LearnWorlds before signing up for Part 2 (contact Lindsay Gibson, gibsonl@washtenaw.org). Part 2 is a 90-minute in-person testing session; staff must bring ID and a pen. Flexible scheduling is available. - Staff will receive a certificate of completion for Part 2 from WCCMH. Reminders: Part 2 must be completed within 30 days of passing Part 1. - Staff who completed Part 1 before the FY25 revisions that went into effect on April 1, 2025, must retake it.

- o A WCCMH nurse's name should be entered on the **Part 2 attestation in LearnWorlds**.
- o Providers must retain:
 - **Final Certificate of Completion**
 - **Part 2 attestation from WCCMH Nurse**
 - **Part 3 skills demonstration form signed by staff and provider agency designee**
- Questions should be directed to Brandie Hagaman, hagamanb@washtenaw.org or Sara Hungerford, hungerfords@washtenaw.org.

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| III. | Recipient Rights Updates | <ul style="list-style-type: none"> • Leah Raehtz, WCCMH | <ul style="list-style-type: none"> • Leah Raehtz announced a staffing change: <ul style="list-style-type: none"> o Mariana Strasz is no longer with WCCMH. ORR has welcomed Jody Marsh to their team. o Jody Marsh is now listed on updated ORR complaint posters. |
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| IV. | Electronic Visit Verification (EVV) | <ul style="list-style-type: none"> • Megan Taylor, WCCMH | <ul style="list-style-type: none"> • CLS/Respite in-home services are subject to EVV; currently in a soft launch phase. • WCCMH is reviewing all sites/clients to confirm reporting within HHAExchange. • Non-reported cases are being addressed with providers. • Conversations about future billing through HHAExchange begin this month with with PCE (EMR vendor) and MDHHS. |
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| V. | Universal Credentialing | <ul style="list-style-type: none"> • Delissa Weston, WCCMH | <ul style="list-style-type: none"> • The Universal Credentialing process has been implemented within our PIHP region. • WCCMH has started using MDHHS' CRM for credentialing/recredentialing processes: <ul style="list-style-type: none"> o The home county is responsible for credentialing and recredentialing providers. o The initial credentialing <u>may</u> be handled by a different county during launch. o Credentialing occurs every 3 years (previously 2 years). o Monitoring: <ul style="list-style-type: none"> ▪ Accredited entities: Every 2 years ▪ Non-accredited entities: Annually |
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- While the main credentialing application is standardized statewide, CMHSPs may require additional documentation.

VI. Something Positive • **All**

- RISE Center complimented WCCMH case workers for their attentiveness and quality of service. Pathlight Community Services echoed this statement.
- STEP reported that all six consumers participating in their skill-building/supported employment janitorial program have successfully demonstrated proper, sanitary glove removal techniques.

VII. Next Meeting **July 15th, 2025, 10:00am–12:00pm**

Future agenda items:

- None suggested.