



WCCMH Provider Meeting
October 21st, 2025, Minutes 10:00 AM
Zoom Meeting

AGENDA ITEM	Presenter	Discussion Points
I. State and Local Updates	Trish Cortes, WCCMH Director	Updated group regarding litigation/next steps/questions/etc. re: procurement of the PIHP system.
II. Medication Administration Training Feedback/Questions	Lindsey Gibson	- Things going well on CMH's end. - Please do not use the old curriculum as a training tool! Please ensure staff are taking Phase 1 in Learnworlds prior to taking Phase 2 (in-person with a CMH nurse).
III. Electronic Visit Verification (EVV) Updates/Feedback	Sara Hungerford	- EVV is still in a soft launch for CLS and Respite provided in-home. - For any issues, please contact HHAX's helpdesk, if you're not receiving a timely response (within 2 weeks), contact Sara Hungerford, hungerfords@washtenaw.org or Megan Taylor, taylormr@washtenaw.org. - The State is talking a lot about compliance and thresholds, coming in April of 2026 - Exemption process – be on the lookout for communication from CMH. - Specific questions please reach out Sara Hungerford or Megan Taylor.
IV. Universal Credentialing	Delissa Weston	Documentation in the CRM: Providers will receive advance notice from the CRM system of expiring documentation.

		If you are having trouble with loading documentation into the system, please reach out to Delissa Weston, westond@washtenaw.org.
V. Questions & Answers	All	NONE
VI. Something Positive	All	- Karlos said, "GO LIONS." - Webb said, "I just want to say thanks to all CMH team for the work you're doing!"
VII. Next Meeting	January 20 th , 2026, 10:00am	Future agenda items: